Tanium Deploy User Guide

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Table of contents

Overview 11
- Software packages 11
- Software bundles 12
- Predefined Package Gallery 12
- Applicability scans 14
- Deployments 15
- Maintenance windows 16
- Self service profiles 17
- Tanium Autonomous IT Platform in Deploy 17
- Supported languages 17
- Interoperability with other Tanium products 18

Gaining organizational effectiveness 21

Requirements 31
- Core platform dependencies 31
- Computer group dependencies 31
- Solution dependencies 32
  - Tanium recommended installation 32
  - Import specific solutions 32
  - Required dependencies 32
  - Feature-specific dependencies 33
- Client extensions and endpoint tools 33
- Tanium Server and Module Server 34
- Endpoints 34
  - Supported operating systems 34
  - Disk space requirements 36
- Third-party software 37
- Host and network security requirements 37
  - Ports 37

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Security exclusions 38
Deploy server exclusions 38
Deploy endpoint exclusions 39
Third-party internet domains 47
User role requirements 55

Installing 75
Before you begin 75
Import Deploy with default settings 75
Default settings for Deploy 76
Import Deploy with custom settings 77
Manage solution dependencies 77
Upgrade Deploy 77
Verify Deploy version 77

Configuring 79
Configure advanced settings 79
Install and configure Tanium End-User Notifications 79
Install and configure Tanium Endpoint Configuration 80
Manage solution configurations with Tanium Endpoint Configuration 80
Configure Deploy 82
Configure the Deploy action group 82
Organize computer groups 82
Set up Deploy users 83
Configure module settings 86
Configure an alternate location for the Predefined Package Gallery 90
Stage the Predefined Package Gallery in a location accessible to the Tanium Server 90
Configure the alternate Gallery location 91
Add files to a software package 92
Create a custom operating system 92
Initialize Deploy endpoints 93
Select a language 93

Managing software 94
Create a software package 94
Variables for Windows applicability scans and command-line operations 102

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File/Folder actions 102
(Windows) Guidance for creating software packages to manage user-installed software 105
User-specific installations 105
System-wide installation 106
Verify installations with applicability rules 106
Export a software package 108
Import a software package 109
Import a software package from the Predefined Package Gallery 109
Impact of software package import setting and deployment settings on ease of use 111
Distribute the software package catalog 112
Manually replace or add a new package to the software package catalog 112
View software package applicability 113
Software package applicability in Deploy 117
View confidence score of software package 118
Create a software bundle 123
Edit a software package or bundle 124
Copy a software package or bundle 124
Delete a software package or bundle 125

Manually deploying software 126
Before you begin 126
Create a deployment template 127
Set the default deployment template 128
Delete a deployment template 128
Manually deploy a software package or bundle 129
Manually deploy a software package to a single endpoint 136
Review deployment summary 137
Stop a deployment 138
Reissue a deployment 139
Clone a deployment 139

Automatically deploying software 141
Overview 141
Rule triggers 142
Supported packages 142
Automatic deployment considerations for software package versions and revisions 143

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Before you begin 143
Create an automatic deployment configuration 144
View automatic deployment statistics 152
Review all automatic deployment configuration activity 153
Review an automatic deployment configuration 156
Software rule deployment status icons 157
Rule trigger criteria status 158
Rule trigger criteria status examples 159
Deploy a revision of a software package 160
Review deployment activity of an automatic deployment configuration 161
Override rule to start or skip an automatic deployment 164
Use shortcuts to override or skip a deployment 165
Skip the wait intervals during deployment 166
Manage an automatic deployment configuration 166
Review notifications for automatic deployment configurations and deployments 166
Edit automatic deployment configuration 168
Delete automatic deployment configuration 169
Stop an automatic deployment 169

Managing maintenance windows 170
Create a maintenance window 170
Maintenance window options 172
Edit a maintenance window 174
Override a maintenance window 174
Delete a maintenance window 174

Managing End-User Self Service 175
Before you begin 175
Create a Self Service profile 175
View Self Service profiles 176
Edit a Self Service profile created by a user 177
Edit a Self Service profile created by an automatic deployment configuration 177
Delete a Self Service profile 177
Track usage statistics 178
Use the Self Service Client application on endpoints 178

Maintaining 181

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Perform weekly maintenance 181
Perform monthly maintenance 181
Review and remediate Deploy coverage 181
Remove unused Deploy software packages 182
Stop unneeded ongoing deployments 182
Perform quarterly maintenance 182
Perform semi-annual maintenance 183
Monitor and troubleshoot Deploy coverage 183
Monitor and troubleshoot endpoints missing software updates released over 30 days 184
Monitor and troubleshoot mean time to deploy software 185
Monitor and troubleshoot software installed by self service user request 186

Troubleshooting 187
Collect a troubleshooting package 187
View job logs to troubleshoot job failed errors 187
Download audit log 188
Collect Deploy troubleshooting information from endpoints 188
Job failed: Sync Software Package Files error 190
Manually replace files in a software package 192
End-user notifications are not displayed or endpoints have other issues 192
Endpoint does not have toolset version that supports ring deployments 193
(Windows) Endpoint does not have a toolset version that supports the Installed Application Type attribute 193
(macOS) Endpoint does not have a toolset version that supports the Installed Application Path attribute 194
Endpoint does not have a toolset version that supports the Folder Contents applicability rule 195
Endpoint does not have a toolset version that supports targeting Windows Enterprise multi-session operating systems 196
Deployment fails with EUN error on endpoint 196
Deployment fails on endpoint 197
Deploy workbench slowly loads pages 197
Deploy user does not have management rights for an object 197
Troubleshoot Deploy coverage status 197
Troubleshoot Deploy process not running 199
Troubleshoot issues with Deploy tools on endpoints 200

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No software in the Predefined Package Gallery 201
CommandError: Software package <id> command <command-name> exited with code: <exit-code> 202
Troubleshoot Windows Installer Command Failures 203
Package files for package "Deploy - Software Package Gallery" took too long to cache 205
Uninstall Deploy 207
Remove Deploy artifacts from endpoints 207
Remove Deploy from the Tanium Module Server 207
Remove packages 207
(Optional) Remove data directories and files 207
Windows: 208
TanOS: 208
Deployment fails with a WMI query error 208
Reference: Deployment statuses 209
Remove Deploy tools from endpoints 216
Contact Tanium Support 218

Upgrading Windows 219
Overview of enablement package upgrades 219
Enablement package upgrade paths 219
Overview of in-place upgrades 221
Before you begin an in-place upgrade 223
Step 1: Prepare and modify software packages 224
Step 2: Deploy the Phase 1 software package 226
Step 3: Review and remediate compatibility results 226
Step 4: Deploy Tanium package: Registry - Set Value 228
Step 5: Deploy the Phase 2 software package 229
Step 6: Deploy the Phase 3 software package 230
Deploy Cleanup 231
Troubleshooting in-place upgrades 232
External references 233

Upgrading macOS 234
Overview 234
Import software packages 234
Deploy software packages 235

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Deploy the Phase 1 software package 235
Deploy the Phase 2 software package with a pre-notification 235
Troubleshooting 236

Reference: Predefined Package Gallery 237
A-B 238
C-E 242
F-L 245
M 249
N-S 267
T 271
U-Z 274

Reference: Gateway examples for Deploy 277
Deploy examples 277
Deploy a package to all endpoints (mutation.manageSoftware) 277
Get Deploy packages 278
Get all deploy packages 278
Get software deployment status 279
Get status of software deployment 279
LEGACY - Get package details 280
LEGACY: Get details of all packages 280

Reference: Deploy endpoint tools 284

Reference: Applicability rule syntax 287
Attributes of applicability rules 287
Attribute operators of applicability rules 290
(Windows) Installed Application attribute usage 291
Registry and file path attribute usage 293

Reference: Deployment statuses 294

Reference: Approval status 302

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Deploy overview

Deploy is a software management module that you can use to rapidly install, update, and remove software across large organizations with minimal infrastructure requirements. You can create deployments to run during a maintenance window that is convenient for your IT operations.

You can deploy applications or a group of applications to a flexible set of targets, including computer groups, user groups, departments, locations, individual computers, and individual users. You can also update existing software installation to the latest available versions, and create custom packages to install, update, and remove applications.

Software packages

A Tanium Deploy *software package* is a combination of source files, metadata, detection logic, and commands that are used to detect, install, update, and remove software from devices managed using Tanium Client.

Each software package contains the following elements:

Package Files

The files needed to install, update, remove, or configure an application. This typically includes installation files, but can also be any files that are used by the software package.

Package Details

The product vendor, name, version, and platform of the software package. A Self Service display name, description, or package icon can optionally be added.

System Requirements

The requirements to install or update the software package on an endpoint managed using Tanium Client: minimum RAM and disk space, system architecture, or specific operating systems that are supported.

Deploy Operations

The changes that the software package can make when it is deployed to endpoints: installing,

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updating, or removing the package. Software packages can have any combination of these operations defined, or they can have no operations and be used only for reporting and auditing purposes.

Installation Requirements

The conditions that must be met to install the software package, such as prerequisite applications.

Update Detection

The conditions that must be met to update the software package. Typically, this is the presence of a previous version of the product.

Install Verification

The conditions that must be met to identify that the software package is installed.

For more information, see Create a software package on page 94.

Software bundles

A Tanium Deploy *software bundle* is a list of Deploy software packages that can be deployed and executed in an ordered sequence. Use software bundles to manage multiple software packages for a single platform and order their deployments. For example, you can create a software bundle with the software packages **macOS Ventura - Phase 1: Pre-Cache** and **macOS Ventura - Phase 2: Upgrade** in an ordered sequence to deploy a macOS 13 (Ventura) upgrade.

Configure settings when creating a software bundle to specify properties of the **Bundle Details**, select the operation you would like to deploy, sequence the order of the software packages, and manage your options if a package fails. For more information, see Create a software bundle on page 123.

Predefined Package Gallery

The Tanium Deploy *Predefined Package Gallery* is a collection of software packages that you can use to distribute software package templates. These templates include all of the required information for you to import and deploy third-party software.

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Software packages in the Predefined Package Gallery are automatically updated to new versions on an hourly basis where possible. As part of the process to provide the Predefined Package Gallery, Tanium uses security controls to ensure the integrity and authenticity of the files used in each software package. At least one of the following controls, in addition to other controls, is used for each file:

- Code signatures are validated for supported file formats: Windows executables, Microsoft Installer (MSI) files, macOS DMG archives, and macOS PKG installers.
- File hashes are validated against vendor-published checksums if available.
- File signatures are validated against vendor-published PGP or GPG keys.
- Files and metadata are retrieved over TLS whenever possible.
- File URLs are retrieved only from predefined vendor URL patterns when feasible.
- Files are scanned by a reputation service and are not made available in Tanium if they have a malicious reputation.

Additionally, each file's SHA256 hash is calculated and used as part of the software package definition. When you import a software package from the Predefined Package Gallery, Tanium Deploy provides the file's hash and URL to the Tanium Server. The Tanium Server downloads the file and verifies that the file has the expected hash. If the hash does not match, the file is discarded and Deploy displays a Job failed - Sync Software Package Files on page 190 warning with the error message *Could not cache some items for package "{package}" from {url}, error: File hashes do not match*. The software package is not usable until the correct file is provided.

For a list of packages in the Predefined Package Gallery, see Reference: Predefined Package Gallery on page 237.

For more information about how to use the software packages, see Import a software package from the Predefined Package Gallery on page 109.

Software package confidence score

A confidence score is the probability that a software package deployment succeeds. Tanium calculates this score using deployment metrics collected from previous deployments of that package across all Tanium customer environments.

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Tanium does not calculate confidence scores for the following packages:

- Gallery packages not usable without customization, such as **Microsoft InPlace upgrade** packages
- Remove Only or Audit Only packages

Note: Confidence score is available only if your Tanium instance is linked to your Tanium Account. For more information, see Tanium Account User Guide: Link an on-premises Tanium instance. It can take up to one hour for confidence scores to appear after linking your account. If you unlink your account, it can take up to five hours for confidence scores to disappear.

For more information, see View confidence score of software package on page 118.

Applicability scans

You can configure how often applicability scans run for the software packages that are in the Deploy software package catalog, and how frequently the applicability status cache is updated.

Applicability scans evaluate endpoints against the required operating system, minimum disk space, memory, and requirements. Applicability scans run under the following circumstances to determine if a device managed using Tanium Client is eligible to install, is eligible for update, installed, or has failed requirements:

- On a schedule according to the **Scan Interval** setting (Default: 24 hours)
- When the endpoint receives a new deployment for the first time or a new or updated software package
- When a deployment is about to run or has finished running a software package operation
- When a user logs onto a Windows computer or opens the Self Service Client

Install Eligible

The count of systems where the software is not installed and system requirements are met.

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Update Eligible

The count of systems where one or more of the previous versions of the application are detected, and the software package can update those systems.

Installed

The count of systems where the software package is already installed.

Update Ineligible

The count of systems where one or more of the previous versions of the application are detected, but the system requirements are not met.

Not Applicable

The count of systems where the system requirements or prerequisites are not met.

For information about how Deploy determines software package applicability, see View software package applicability on page 113.

Deployments

A deployment is a one-time or ongoing action to install, update, or remove applications on targeted endpoints. You can automate the creation of ongoing deployments. For more information, see Manually deploying software on page 126 and Automatically deploying software on page 141.

Deployment templates can be used to save deployment settings that you can issue repeatedly. For more information, see Create a deployment template on page 127.

Manual deployments

Manual deployments support deployments for a software package or bundle with a specified end time (one-time deployment) or no end time (ongoing deployment).

Automatic deployments

Automatic deployment configurations create automatic deployments, which are ongoing deployments for Predefined Package Gallery packages based on rule triggers. You can manually override the rule triggers to start the deployment.

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Rule triggers can be based on the confidence score and age of the package in the Predefined Package Gallery or the latest available version of a package. For example, you can create a rule to automatically create a deployment for a specific Google Chrome version if the confidence score is High. For more information about confidence scores, see Software package confidence score on page 13.

Create automatic deployment configurations for software packages that you want to keep automatically updated with the latest versions or if you want deployments to automatically start based on rules. Create manual deployments to deploy specific versions of packages or bundles using the traditional deployment process.



Note: You can deploy a software package in both manual and automatic deployments. Review your automatic and manual deployments to resolve any redundancies or conflicts.

Deployments and ring deployment plans

For manual ongoing deployments for a software package and automatic deployments, you can select a ring deployment plan that specifies how the deployment progresses through a sequence of rings. The Deploy deployment specifies when a deployment starts in ring 1. The ring deployment plan then specifies how the deployment progresses through the rings.

For example, you might configure a ring deployment plan with a ring that targets the **All Windows** filter group and assign the plan to a deployment that targets the **All Servers** computer group. When the deployment progresses to that ring, it deploys only to endpoints that are members of both the **All Windows** and **All Servers** groups. Effectively, that means the deployment targets only Windows Servers in that ring. For more information, including how Deploy actions work with ring criteria, see Tanium Console User Guide: Managing deployment plans.

Maintenance windows

Maintenance windows designate the permitted times that the targeted computer groups are open for deployments to run. You can have multiple maintenance windows, even with overlapping times. Maintenance windows do not interfere with each other. For a deployment to take effect, the deployment and maintenance window times must be met. For more information, see Managing maintenance windows on page 170.

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Self service profiles

With the Self Service Client application, you can publish software to Windows and macOS endpoints so that users can install software on their own without the need for IT to install for them. Deploy Self Service profiles and the Self Service Client application are used in conjunction with End-User Notification profiles in Tanium™ End-User Notifications 1.5 or later. For more information, see Managing End-User Self Service on page 175.

Tanium Autonomous IT Platform in Deploy

Tanium Autonomous IT Platform comprises a set of interrelated features across multiple Tanium solutions. The Autonomous IT Platform provides guided initial configuration for solutions, proactively collects intelligence about conditions in Tanium environments, provides guidance based on those conditions, and enables automated workflows to address issues. For more information, see Tanium Console User Guide: Working with the Autonomous IT Platform. Tanium Deploy provides the following Autonomous IT Platform features:

- **Confidence score**: The confidence score rates the probability that a software package deployment will succeed. Use the confidence score to determine when to deploy a software package. For more information, see Software package confidence score on page 13.
- **Deployment plans**: A deployment plan defines the sequence of rings (ring set) for a ring-based deployment. You can assign a deployment plan to manual ongoing deployments or automatic deployment configurations. For more information, see Deployments and ring deployment plans on page 16 and Tanium Console User Guide: Action oversight.
- **Automatic deployment configurations**: An automatic deployment configuration automates the creation of Predefined Package Gallery package deployments based on rule triggers. Rule triggers can either use the latest available software package version or age of the software package in the gallery. For more information, see Automatically deploying software on page 141.

Supported languages

You can select one of the languages in the following table for user interface (UI) text in the Deploy workbench and Tanium documentation.

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The language that you select for the workbench also sets the date and time format:

- Dates: In the table, the letters `dd`, `mm`, and `yyyy` represent the digits for day, month, and year respectively.
- Times: English (United States) times use the 12-hour clock in the format hh:mm:ss [AM|PM] <time zone>, where `hh`, `mm`, and `ss` represent the hour, minute, and second respectively. Other times use the 24-hour clock, where GMT-<#> indicates the offset from Greenwich Mean Time (GMT). For example, `GMT-7` indicates a time zone that is 7 hours ahead of GMT.

Supported languages with associated date and time formats

Language	Locale code	Date and time format
English (United States)	en-US	mm/dd/yyyy [AM|PM] <time zone>
French (France)	fr-FR	dd/mm/yyyy GMT- <#>
German (Germany)	de-DE	dd/mm/yyyy GMT- <#>
Japanese (Japan)	ja-JP	yyyy/mm/dd GMT- <#>
Korean (Korea, Republic of)	ko-KR	yyyy.mm.dd GMT- <#>
Spanish (Latin American)	es-LA	dd/mm/yyyy GMT- <#>

For information about language support, which types of text are translated, and the steps to select a language, see Tanium Console User Guide: Reference: Language support.

Interoperability with other Tanium products

Deploy works with other Tanium products to provide additional features and reporting.

Tanium™ Automate

From the Automate **Deploy Software** step, you can install, update, or remove software packages or bundles on target endpoints. For more information, see Tanium Automate User Guide.

Tanium™ Comply

Comply remediation visibility provides a view of vulnerable findings and the unscheduled software updates that could remediate that finding. From the remediation view in Tanium Comply, you can take a Deploy action and pivot into Tanium Deploy to distribute that action to the endpoint. For more information, see Tanium Comply User Guide: Remediating findings.

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Tanium™ End-User Notifications

Deploy uses Tanium™ End-User Notifications to notify users about deployments to Windows and macOS endpoints, and to configure End-User Self Service capabilities. You can create a message with your deployment to notify the user that the system is about to begin a deployment, has completed a deployment, and if postponements are enabled, to give the user the option to postpone the deployment or restart now. For more information, see Tanium End-User Notifications.

Tanium™ Gateway

Use Gateway to access the Deploy API. For information about what features are available through the Gateway, see Tanium Gateway User Guide: Schema reference.

Tanium™ Reporting

If you have Tanium Reporting 1.12 or later, Deploy uses Tanium™ Reporting to create the charts on the Deploy **Overview** page. For more information, see Tanium Reporting.

Tanium™ Trends

Deploy has built in integration with Tanium™ Trends to provide data visualization. The **Deploy** board displays metrics related to software deployment, including machines running Deploy and gallery packages that are installed. The following panels are in the **Deploy** board:

- Summary
    - Deploy Coverage
    - Endpoints Missing Software Updates Released Over 30 Days Ago
    - Mean Time to Deploy Software
    - Software Installed by Self Service User Request
- Gallery Updates
    - Top 25 Gallery Packages Installed
    - Top 25 Gallery Package Updates Needed

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- Endpoint Status
    - Online - Endpoints Running Deploy
    - Historical - Endpoints Running Deploy

For more information about how to import the Trends board that is provided by Deploy, see Tanium Trends User Guide: Importing the initial gallery.

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Gaining organizational effectiveness with Deploy

The four key organizational governance steps to maximizing the value that is delivered by Deploy are as follows:

- Develop a dedicated change management process. For more information, see Change management on page 21.
- Define distinct roles and responsibilities. For more information, see RACI chart on page 22.
- Validate cross-functional alignment. For more information, see Organizational alignment on page 25.
- Track operational maturity. For more information, see Operational metrics on page 25.

Change management

Develop a tailored, dedicated change management process for software management, taking into account the new capabilities provided by Tanium.

- Update SLAs with elevated expectations, from software identification to software deployment.
- Identify key resources in your organization to review and approve software, to achieve effective software deployment results (example, aligned to an organizational-specific RACI chart).
- Align activities to key resources for Tanium software management activities across IT Security, IT Operations, and IT Risk/Compliance teams.
- Designate change or maintenance windows for all software management scenarios (example: emergency upgrades to general software, to achieve optimized software management efficacy).

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- Create a Tanium steering group (TSG) for software management activities, to expedite reviews and approvals of processes that align with SLAs.

RACI chart

A RACI chart identifies the team or resource who is **R**esponsible, **A**ccountable, **C**onsulted, and **I**nformed, and serves as a guideline to describe the key activities across the security, risk/compliance, and operations teams. Every organization has specific business processes and IT organization demands. The following table represents Tanium's point of view for how organizations should align functional resources against patch management. Use the following table as a baseline example.

Task	IT Security	IT Operations	IT Risk/ Compliance	Executive	Rationale
Deploy new or update existing corporate software For more information, see Standard Deploy install/ update workflow on page 24 .	I	A/R	I	-	Deployment of existing, approved corporate software and updating software versions is owned by the operations team. Include predefined notifications so that the security and risk/compliance teams are informed.
Deploy newly introduced corporate software For more	C	A/R	I	-	Deployment of newly introduced corporate software is owned by the operations team. Include predefined notifications so that the security team is consulted and team risk/ compliance team is informed.

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Task	IT Security	IT Operations	IT Risk/ Compliance	Executive	Rationale
information, see Standard Deploy install/ update workflow on page 24 .					
Update or remove software due to threat intel/ vulnerability For more information, see Standard threat intel/ vulnerability update/ remove workflow on page 25 .	A	R	C	I	Updating or removal of corporate software that could be a threat to the environment is executed by the operations team, while the security team is ultimately accountable because the threat is deemed a risk to the environment. The risk/ compliance team is consulted to ensure complete update or removal. The executive team is informed of the progress.
Testing of new or updated software	I	A/R	C	-	New corporate software should be tested to ensure compliance to current standards. The operations team owns the execution and responsibility of testing, with consultation from the risk/compliance team. The security team is informed that new software can be deployed.
User	I	A/R	C	-	New corporate software should be tested to

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Task	IT Security	IT Operations	IT Risk/ Compliance	Executive	Rationale
acceptance testing (UAT) and deployment to production					ensure compliance to current standards before deployment to production. The operations team owns the execution and responsibility of testing, with consultation from the risk/compliance team. The security team is informed that new software is being deployed.
Publish optional software to the Self Service application	I	A/R	I	-	The operations team is responsible and accountable for offering the user the Self Service application with the ability to add or remove software as the user chooses. The risk/ compliance and security teams are informed of the options that are presented to the user.
Reporting metrics/ dashboard of deployment or removal	C	A/R	C	I	The operations team is responsible and accountable for the deployment or removal process, consulting with the security and risk/ compliance teams on any questions or concerns. The executive team is informed of key metrics that impact the environment.

Figure 1. Standard Deploy install/update workflow (click image to enlarge)

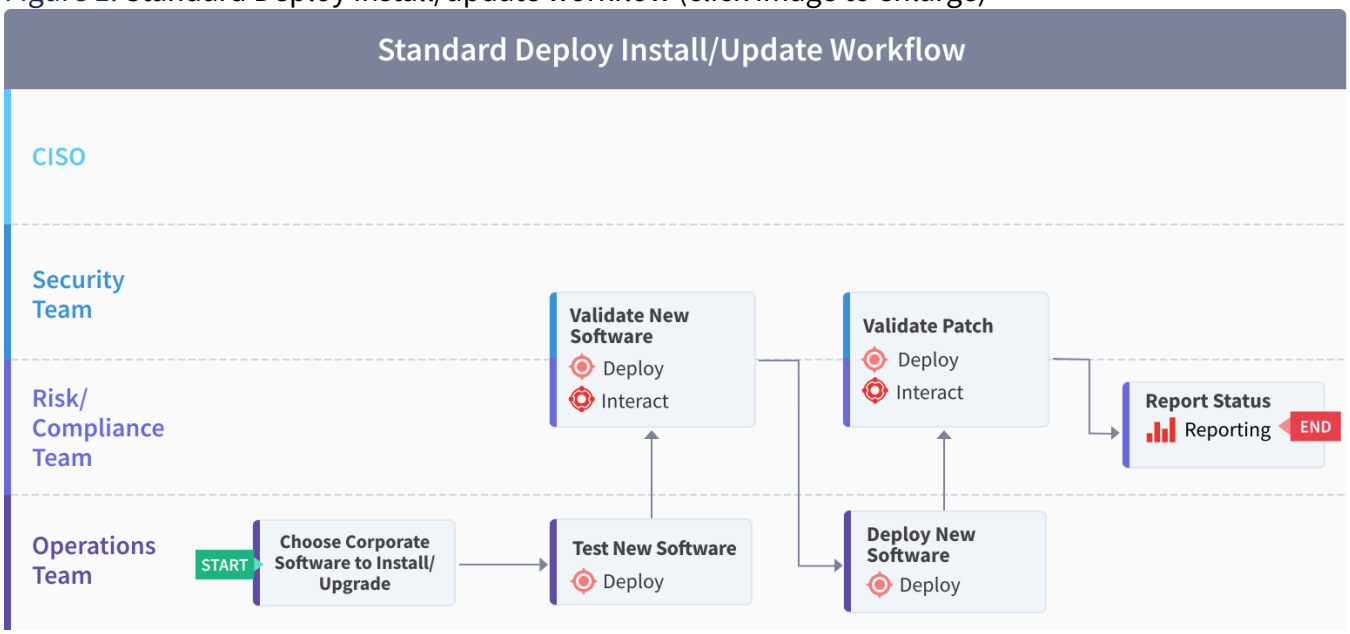

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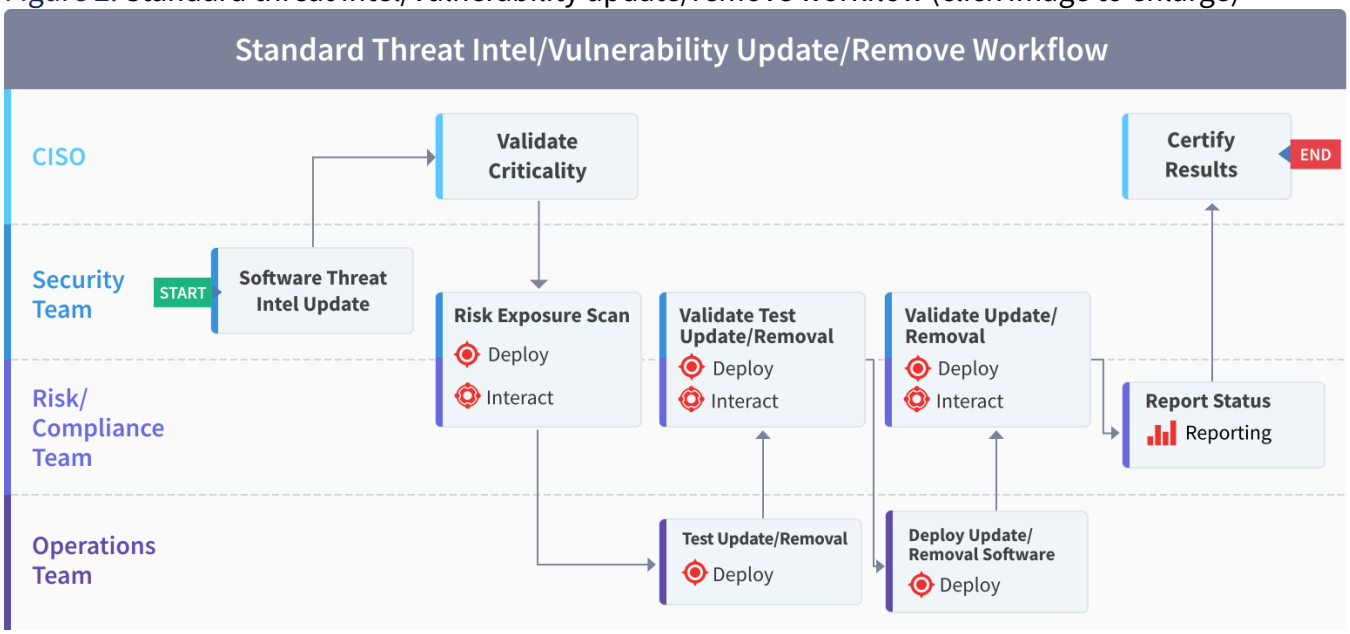
Figure 2. Standard threat intel/vulnerability update/remove workflow (click image to enlarge)



Organizational alignment

Successful organizations use Tanium across functional silos as a common platform for high-fidelity endpoint data and unified endpoint management. Tanium provides a common data schema that enables security, operations, and risk/compliance teams to assure that they are acting on a common set of facts that are delivered by a unified platform.

In the absence of cross-functional alignment, functional silos often spend time and effort in litigating data quality instead of making decisions to improve software management.

Operational metrics

Deploy maturity

Managing a software management program successfully includes operationalization of the technology and measuring success through key benchmarking metrics. The four key processes to measure and guide operational maturity of your Tanium Deploy program are as follows:

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Process	Description
Usage	How and when Tanium Deploy is used in your organization
Automation	How automated Tanium Deploy is, across endpoints
Functional integration	How integrated Tanium Deploy is, across IT security, IT operations, and IT risk/compliance teams
Reporting	How automated Tanium Deploy is and who the audience of software management reporting is

Benchmark metrics

In addition to the key software deployment processes, the four key benchmark metrics that align to the operational maturity of the Tanium Deploy program to achieve maximum value and success are as follows:

Executive Metrics	Deploy Coverage	Endpoints Missing Software Updates Released Over 30 Days	Mean Time to Deploy Software	Software Installed by Self Service User Request
Description	Number of endpoints in each of these categories: • Optimal: Endpoints where Deploy is operational • Needs Attention: Endpoints that do not have the Deploy tools installed, are not targeted by a profile, or do not have a supported version of the Tanium Client installed • Unsupported: Endpoints	Percentage of endpoints that require an update.	Average number of days it takes to install or upgrade software on workstations.	Percentage of software that is installed through the Self Service Client application.

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Executive Metrics	Deploy Coverage	Endpoints Missing Software Updates Released Over 30 Days	Mean Time to Deploy Software	Software Installed by Self Service User Request
	with an operating system version that is not supported by Deploy			
Instrumentation	Uses the `Deploy - Coverage Status` sensor to determine the endpoints where Deploy is optimal, needs attention, or unsupported.	Number of endpoints that are reporting at least one software application that is eligible for an update for more than 30 days / number of endpoints managed by Deploy .	The time it takes from software availability date to software installation date averaged by system, in the last three months.	Number of successful deployments through self-service / the total number of successful deployments on an endpoint in the last three months.
Why this metric matters	Low percentage of **Optimal** against total manageable endpoints indicates that Deploy is not being used to its full potential and maximum ROI is not being achieved because you are covering only part of the environment. You cannot deploy software and update 3rd party applications to devices that are not under management (member of the Deploy action group). You also cannot provide full visibility	High percentage indicates lack of 3rd party update process or current process is not working. High percentage indicates configuration drift and could indicate a wider issue(for example, all users have admin rights). The Predefined Package Gallery can also provide insight into the overall state of the environment before import.	If it takes you too long to deploy software and validate that it was applied, you are at risk of being exploited by the vulnerabilities that are addressed by that software. Tanium is great at sending the software catalog and deployments and getting visibility of the enterprise. Package building is simple and quick with Deploy and even more so with using the Predefined Package Gallery and starting with a pre-built template to edit or test directly.	A moderate percentage means that users are installing software on their own without the use of IT resources like a help desk. A high percentage indicates too much dependency on user-installed applications and implies that administrative software installations are

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Executive Metrics	Deploy Coverage	Endpoints Missing Software Updates Released Over 30 Days	Mean Time to Deploy Software	Software Installed by Self Service User Request
	of your environment without the tools being installed.			down, which can show a lack of control of software installations. A low or zero number indicates that either the feature is underused or not used at all.

Use the following table to determine the maturity level for Tanium Deploy in your organization.

		Level 1 (Initializing)	Level 2 (Progressing)	Level 3 (Intermediate)	Level 4 (Mature)	Level 5 (Optimized)
Process	Usage	Deploy configured; Known common software imported from the Predefined Package Gallery	Piloting deployment of new software; Creating packages and bundles; Deploy is used by exception	Deploy is used for software updates, new software, and removal of software to audit legacy tooling	Deploy is used as the default tooling for software updates, new software deployment, and removal of software; Legacy tooling is used for audit	Deploy is used as the default tooling for software updates, new software deployment, and removal of software; Legacy tooling is sunset
	Automation	Manual	Manual	Partially automated (>50% of software deployment	Partially automated (>75% of software	Fully automated (>90% of patch deployment process automated); Software available on

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		Level 1 (Initializing)	Level 2 (Progressing)	Level 3 (Intermediate)	Level 4 (Mature)	Level 5 (Optimized)
				process automated)	deployment process automated); Software available on endpoint for end user self service	endpoint for end user self service
	Functional integration	Consult with software packaging or deployment teams and application owners	Consult with software packaging or deployment teams and application owners	Consult with help desk or support and IT Leadership or peers in enterprise vulnerability management and threat management	Deploy , Asset, Connect, and Reporting integrated into enterprise vulnerability management, threat management, and asset management tools, such as Flexera and ServiceNow	Deploy , Asset, Connect, and Reporting integrated into enterprise vulnerability management, threat management, and asset management tools, such as Flexera and ServiceNow; Approval workflow integration for tracking of licensed applications
	Reporting	Manual; Reporting for Operators only	Manual; Reporting for Operators and peer group only	Automated; Reporting for Operators and peer group only	Automated; Reporting tailored to stakeholders ranging from Operator to Executive	Automated; Reporting tailored to stakeholders ranging from Operator to Executive
Metrics	Deploy Coverage	0-92%	93-94%	95-96%	97-98%	99-100%

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		Level 1 (Initializing)	Level 2 (Progressing)	Level 3 (Intermediate)	Level 4 (Mature)	Level 5 (Optimized)
	Endpoints Missing Software Updates Released Over 30 Days	> 15%	11-15%	6-10%	2-5%	0-1%
	Mean Time to Deploy Software	> 30 days	26-30 days	21-25 days	15-20 days	1-14 days
	Software Installed by Self Service User Request	0-19%	20-35%	36-50%	51-75%	76-100%

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Deploy requirements

Review the requirements before you install and use Deploy.

Core platform dependencies

Make sure that your environment meets the following requirements:

- Tanium license that includes Deploy. For more information about how to get Deploy, see Tanium Solutions & Bundles.
- Tanium™ Core Platform servers
- Tanium™ Client:

  Any supported version of Tanium Client. For more information, see Client version and host system requirements. If you use a Client version that is not listed, certain product features might not be available, or stability issues can occur that can only be resolved by upgrading to one of the listed Client versions.

Computer group dependencies

When you first sign in to Tanium Console after a fresh installation of Tanium Server, the server automatically imports the `All Computers` computer group, which Deploy requires.

For earlier versions of the Tanium Server, or after upgrading from an earlier version, you must manually create the computer groups. For more information, see Tanium Console User Guide: Create a computer group.

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Solution dependencies

Other Tanium solutions are required for Deploy to function (required dependencies) or for specific Deploy features to work (feature-specific dependencies). The installation method that you select determines if the Tanium Server automatically imports dependencies or if you must manually import them.

Note: Some Deploy dependencies have their own dependencies, which you can see in the lists of required and feature-specific dependencies below. Where a dependency links to its own user guide, that link opens the guide for the latest version of the solution, not necessarily the minimum version that Deploy requires.

Tanium recommended installation

If you select **Tanium Recommended Installation** when you import Deploy, the Tanium Server automatically imports all your licensed solutions at the same time. For more information, see Tanium Console User Guide: Import all modules and services.

Import specific solutions

If you select only Deploy to import, the Tanium Server automatically imports the latest available versions of any required dependencies that are missing. If some required dependencies are already imported but their versions are earlier than the minimum required for Deploy, the server automatically updates those dependencies to the latest available versions.

Required dependencies

Deploy has the following required dependencies:

- Tanium™ Endpoint Configuration

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- Tanium™ Data Service (TDS)
- Tanium Trends
- Tanium End-User Notifications

Feature-specific dependencies

If you select only Deploy to import, you must manually import or update its feature-specific dependencies regardless of Tanium Console or Tanium Core Platform versions. Deploy has the following feature-specific dependencies:

- Tanium™ Reporting. Review charts on the **Overview** page. If Reporting is not installed, Trends creates the charts.
    - Tanium™ Blob Service
    - Reporting Content

Client extensions and endpoint tools

Tanium Endpoint Configuration installs Client Extensions and other tools for endpoints. Client extensions perform tasks that are common to certain Tanium solutions. Each Client Extension and tool might have recommended security exclusions to allow them to run without interference. For a list of all Client Extensions and tools, see Reference: Client extensions used for Tanium solutions.



Note: The change management feature of Endpoint Configuration might affect the version of each endpoint tool installed on endpoints.

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Tanium Server and Module Server

Deploy is installed and runs as a service on the Module Server host computer. The impact on the Module Server is minimal and depends on usage.

For information about Module Server sizing in a Windows deployment, see Tanium Core Platform User Guide for Windows Deployments: Host system sizing guidelines.

Endpoints

Contact Tanium Support on page 218 for customized tuning to your environment. For more information, see Tanium Platform User Guide: Managing Tanium Core Platform Settings.

Supported operating systems

The following endpoint operating systems are supported with Deploy. For more information about Tanium Client versions, see Tanium Client Management User Guide: Client version and host system requirements.

Operating System	Version	Notes
Windows Server	Windows Server 2008 R2 Service Pack 1 or later	• Windows Server Core not supported for End-User Notifications functionality. • Windows Server 2008 R2 Service Pack 1 requires Microsoft KB2758857. • Windows Server 2012 R2 requires Microsoft KB2919394 or KB2919355 for End-User Self Service functionality.
Windows	Windows 7 Service Pack 1	• Windows 7 Service Pack 1 requires Microsoft KB2758857.

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Operating System	Version	Notes
Workstation	or later	• Windows 8.1 requires Microsoft KB2919394 or KB2919355 for End-User Self Service functionality. • **Important:** Deploy 2.39 or later supports Arm-based endpoints starting with Windows 11.
macOS	• macOS 26 Tahoe • macOS 15 Sequoia • macOS 14 Sonoma • macOS 13 Ventura • macOS 12 Monterey • macOS 11 Big Sur • macOS 10.15 Catalina • macOS 10.14.6 Mojave • macOS 10.13.6 High Sierra	**Important:** Apple does not provide security updates for macOS 10.15 and earlier versions and Tanium does not test these versions. macOS 10.13 has known issues with file extraction and other features may not work as expected. For full Deploy functionality and support, upgrade to macOS 11 or later. **Note:** End-User Self Service is only available on macOS 11 or later.
Linux	• AlmaLinux 8.x, 9.x • Amazon Linux 1 AMI, Amazon Linux 2 TLS, or Amazon Linux 2023 • CentOS 6 or 7	**Important:** Operating systems based on Linux Kernel 2.6 (RHEL 6, CentOS 6, Oracle Linux 6, and openSUSE 11) do not support the Deploy method of extracting and compressing files. Software package `Extract` commands fail and Deploy does not compress endpoint logs.

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Operating System	Version	Notes
	• Debian 8 or later • openSUSE Linux 11.x Service Pack 3 or later, 12.x, 15.x • Oracle Linux 6.x, 7.x, 8.x, 9.x, 10.x • Red Hat Enterprise Linux (RHEL) 6.x, 7.x, 8.x, 9.x, 10.x • Rocky Linux 8.x, 9.x, 10.x • SUSE Linux Enterprise Desktop 11.3, 11.4, 12.x, 15.x • SUSE Linux Enterprise Server 11.3, 11.4, 12.x, 15.x, 16.x • Ubuntu 14.04, 16.04, 18.04, 20.04, 22.04, 24.04, 26.04	

Disk space requirements

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- Endpoints must have at least 2 GB available in free disk space. For more information, see Tanium Client Management User Guide: Hardware requirements.
- The Deploy endpoint tools include some Tanium Performance endpoint tools. Performance requires 100 MB plus the amount specified in the Database Maximum Size parameter (1 GB by default). (For more information, see Tanium Performance User Guide: Managing profiles.) Note that the Performance database collects approximately 45 MB per day for busy servers and 25-35 MB per day for workstations.

Third-party software

If you are using Deploy on a system managed with Microsoft App Control for Business [formerly called Windows Defender Application Control (WDAC)], you must configure Tanium as a managed installer in App Control. Specify TaniumCX.exe as the managed installer executable. For more information, see Microsoft Documentation: Configure managed installer tracking with AppLocker and App Control.

Host and network security requirements

Specific ports and processes are needed to run Deploy.

Ports

The following ports are required for Deploy communication.

Source	Destination	Port	Protocol	Purpose
Module Server	Module Server (loopback)	17463	TCP	Internal purposes; not externally accessible

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Best Practice: Configure firewall policies to open ports for Tanium traffic with TCP-based rules instead of application identity-based rules. For example, on a Palo Alto Networks firewall, configure the rules with service objects or service groups instead of application objects or application groups.

For more information about Tanium Cloud ports, see Host and network security requirements.

Security exclusions

If antivirus (AV) or other security software is in use in the environment to monitor and block unknown host system processes, Tanium requires that a security administrator create exclusions to allow the Tanium processes to run without interference. This software can include security applications that are included with an endpoint operating system, such as fapolicyd on some Linux distributions, or Microsoft Defender on Windows. The configuration of these exclusions varies depending on the security software.

For more information about security exclusions to define across Tanium, see Reference: Endpoint security exclusions. For Windows-based Tanium Core Platform deployments, see Tanium Core Platform Server security exclusions.

Note: If the required exclusions are not configured, or if Tanium suspects interference from AV or security software, Tanium might require you to remove or disable the AV or security software temporarily for the purposes of troubleshooting and restore it once troubleshooting is complete.

Deploy server exclusions

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Deploy security exclusions for Tanium Core Platform servers (Windows deployments only)

Target Device	Notes	Exclusion Type	Exclusion
Module Server		Process	*<Module Server>* \services\deploy-service\node.exe
	Required when Endpoint Configuration is installed	Process	*<Module Server>* \services\endpoint-configuration-service\TaniumEndpointConfigService.exe

Deploy endpoint exclusions

For Windows endpoints, review and follow the Microsoft antivirus security exclusion recommendations for enterprise computers. For more information, see Microsoft Support: Virus scanning recommendations for Enterprise computers that are running currently supported versions of Windows (KB822158).

Deploy security exclusions for endpoints

Endpoint OS	Notes	Exclusion Type	Exclusion
Windows		Folder	*<Tanium Client>* \python312
		Process	*<Tanium Client>* \python312\TPython.exe
		File	*<Tanium Client>* \TPython\TPython.bat

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Endpoint OS	Notes	Exclusion Type	Exclusion
		Folder	*<Tanium Client>* \TPython312
		Process	*<Tanium Client>* \Tools\SoftwareManagement\7za.exe
		Process	*<Tanium Client>* \TaniumCX.exe
		File	*<Tanium Client>* \extensions\TaniumSoftwareManager.dll
		File	*<Tanium Client>* \extensions\TaniumSoftwareManager.dll.sig
		File	*<Tanium Client>* \Tools\SoftwareManagement\data\software-management.db
		File	*<Tanium Client>* \Tools\SoftwareManagement\data\software-management.db-wal
		File	*<Tanium Client>* \Tools\SoftwareManagement\data\software-management.db-shm
	When deployments run, installer files and other software package files are downloaded to subdirectories	File	*<Tanium Client>* \Tools\SoftwareManagement\data\temp\tasks

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Endpoint OS	Notes	Exclusion Type	Exclusion
	of this directory.		
		File	*<Tanium Client>* \extensions\TaniumPerformance.dll
		File	*<Tanium Client>* \extensions\TaniumPerformance.dll.sig
		Process	*<Tanium Client>* \Tools\PerformanceTSDB\TaniumTSDB.exe
		File	*<Tanium Client>* \extensions\TaniumTSDB.dll
		File	*<Tanium Client>* \extensions\TaniumTSDB.dll.sig
		File	*<Tanium Client>* \extensions\SupportCX.dll
		File	*<Tanium Client>* \extensions\SupportCX.dll.sig
		File	*<Tanium Client>* \extensions\TaniumConfig.dll
		File	*<Tanium Client>* \extensions\TaniumConfig.dll.sig
		File	*<Tanium Client>* \extensions\performance\data\performance.db
		File	*<Tanium Client>* \extensions\performance\data\performance.db-shm
		File	*<Tanium Client>* \extensions\performance\data\performance.db-wal

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Endpoint OS	Notes	Exclusion Type	Exclusion
Linux		Folder	*<Tanium Client>* /python312
		Process	*<Tanium Client>* /python312/bin/pybin
		Process	*<Tanium Client>* /python312/python
		Process	*<Tanium Client>* /TPython/TPython
		Folder	*<Tanium Client>* /TPython312
		Process	*<Tanium Client>* /TaniumCX
		File	*<Tanium Client>* /Tools/SoftwareManagement/data/software-management.db
		File	*<Tanium Client>* /Tools/SoftwareManagement/data/software-management.db-wal
		File	*<Tanium Client>* /Tools/SoftwareManagement/data/software-management.db-shm
	When deployments run, installer files and other software package files are downloaded	File	*<Tanium Client>* /Tools/SoftwareManagement/data/temp/tasks

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Endpoint OS	Notes	Exclusion Type	Exclusion
	to subdirectories of this directory.		
		File	*<Tanium Client>* /extensions/libTaniumSoftwareManager.so
		File	*<Tanium Client>* /extensions/libTaniumSoftwareManager.so.sig
		Process	*<Tanium Client>* /Tools/PerformanceTSDB/TaniumTSDB
		File	*<Tanium Client>* /extensions/libTaniumTSDB.so
		File	*<Tanium Client>* /extensions/libTaniumTSDB.so.sig
		File	*<Tanium Client>* /libTaniumClientExtensions.so
		File	*<Tanium Client>* /libTaniumClientExtensions.so.sig
		File	*<Tanium Client>* /extensions/libTaniumPerformance.so
		File	*<Tanium Client>* /extensions/libTaniumPerformance.so.sig
		File	*<Tanium Client>* /extensions/libSupportCX.so
		File	*<Tanium Client>* /extensions/libSupportCX.so.sig

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Endpoint OS	Notes	Exclusion Type	Exclusion
		File	*<Tanium Client>* /extensions/libTaniumConfig.so
		File	*<Tanium Client>* /extensions/libTaniumConfig.so.sig
		File	*<Tanium Client>* /extensions/performance/data/performance.db
		File	*<Tanium Client>* /extensions/performance/data/performance.db-shm
		File	*<Tanium Client>* /extensions/performance/data/performance.db-wal
macOS	When deployments run, installer files and other software package files are downloaded to subdirectories of this directory.	File	*<Tanium Client>* /Tools/SoftwareManagement/data/temp/tasks
		Folder	*<Tanium Client>* /python312
		Process	*<Tanium Client>* /python312/bin/pybin

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Endpoint OS	Notes	Exclusion Type	Exclusion
		Process	*<Tanium Client>* /python312/python
		Process	*<Tanium Client>* /TPython/TPython
		Folder	*<Tanium Client>* /TPython312
		Process	*<Tanium Client>* /TaniumCX
		File	*<Tanium Client>* /extensions/libTaniumSoftwareManager.dylib
		File	*<Tanium Client>* /extensions/libTaniumSoftwareManager.dylib.sig
		File	*<Tanium Client>* /Tools/SoftwareManagement/data/software-management.db
		File	*<Tanium Client>* /Tools/SoftwareManagement/data/software-management.db-wal
		File	*<Tanium Client>* /Tools/SoftwareManagement/data/software-management.db-shm
	When deployments run, installer files and other software package files are downloaded	File	*<Tanium Client>* /Tools/SoftwareManagement/data/temp/tasks

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Endpoint OS	Notes	Exclusion Type	Exclusion
	to subdirectories of this directory.		
		Process	<*Tanium Client*> /Tools/PerformanceTSDB/TaniumTSDB
		File	<*Tanium Client*> /extensions/libTaniumTSDB.dylib
		File	<*Tanium Client*> /extensions/libTaniumTSDB.dylib.sig
		File	<*Tanium Client*> /libTaniumClientExtensions.dylib
		File	<*Tanium Client*> /libTaniumClientExtensions.dylib.sig
		File	<*Tanium Client*> /extensions/libTaniumPerformance.dylib
		File	<*Tanium Client*> /extensions/libTaniumPerformance.dylib.sig
		File	<*Tanium Client*> /extensions/libSupportCX.dylib
		File	<*Tanium Client*> /extensions/libSupportCX.dylib.sig
		File	<*Tanium Client*> /extensions/libTaniumConfig.dylib
		File	<*Tanium Client*> /extensions/libTaniumConfig.dylib.sig

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Endpoint OS	Notes	Exclusion Type	Exclusion
		File	*<Tanium Client>* /extensions/performance/data/performance.db
		File	*<Tanium Client>* /extensions/performance/data/performance.db-shm
		File	*<Tanium Client>* /extensions/performance/data/performance.db-wal

Third-party internet domains

If security software is deployed in the environment to monitor and block unknown URLs, your security administrator must allow the following internet domains on the Tanium Server for the Deploy service and to download binaries for the Predefined Package Gallery templates.

Note: The Tanium Module Server requires access to URLs used when adding a remote file to a software package. For more information, see Create a software package on page 94.

Software Package	Internet Domain	Port
Adobe Acrobat DC [1]	download.adobe.com	443
Adobe Acrobat Reader DC	ardownload2.adobe.com	443
	download.adobe.com	

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Software Package	Internet Domain	Port
Adobe AIR	download.macromedia.com	443
Adobe Digital Editions	adedownload.adobe.com	443
Adobe Flash Player	fpdownload.macromedia.com	443
Adobe Shockwave EOL [2]	fpdownload.macromedia.com	443
AgileBits 1Password 7	c.1password.com	443
Apache Tomcat	dlcdn.apache.org	443
Apple iTunes	secure-appldnld.apple.com	443
Apple macOS Upgrade (Big Sur, Monterey, and Ventura)	• swscan.apple.com • swcdn.apple.com • swdist.apple.com	443
appmakes Typora	download.typora.io	443
Arco Software CutePDF Writer	www.cutepdf.com	443
Arduino IDE	downloads.arduino.cc	443
Atlassian Sourcetree	product-downloads.atlassian.com	443
AutoHotkey Foundation LLC AutoHotkey	autohotkey.com	443

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Software Package	Internet Domain	Port
Bare Bones BBEdit	s3.amazonaws.com/BBSW-download	443
BlueJeans Network, Inc BlueJeans	swdl.bluejeans.com	443
Box Inc. Box Drive	e3.boxcdn.net	443
Cisco Jabber	binaries.webex.com	443
Cisco Network Recording Player	akamai.webex.com	443
Cisco Webex Recorder and Player	welcome.webex.com	443
Citrix Workspace (formerly Citrix Receiver)	downloadplugins.citrix.com	443
Corel Corporation WinZip	download.winzip.com	443
DB Browser for SQLite Team DB Browser for SQLite	sqlitebrowser.org	443
Devolutions Inc. Remote Desktop Manager	cdn.devolutions.net	443
Discord, Inc Discord	dl.discordapp.net	443
Docker Desktop	desktop.docker.com docker.com/products/docker-desktop/	443
Dropbox Desktop Client	clientupdates.dropboxstatic.com	443
Eclipse Adoptium Temurin JDK/JRE	• github.com	443

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Software Package	Internet Domain	Port
	• release-assets.githubusercontent.com	
Evernote Corporation Evernote	cdn1.evernote.com	443
Extensis Universal Type Client	bin.extensis.com	443
Foxit Software Inc PDF Reader	• cdn01.foxitsoftware.com • *.foxitsoftware.com	443
George Nachman iTerm2	iterm2.com	443
Git Git	• github.com • release-assets.githubusercontent.com	443
GitHub Desktop	• github.com • desktop.githubusercontent.com	443
GN Audio Jabra Direct	jabraxpressonlineprdstor.blob.core.windows.net	443
Google Android Studio	*.gvt1.com	443
Google Chrome	dl.google.com	443
Google Drive File Stream	dl.google.com	443
Helios TextPad	textpad.com	443
Igor Pavlov 7-Zip	• github.com	443

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Software Package	Internet Domain	Port
	• release-assets.githubusercontent.com • 7-zip.org	
iterate GmbH Cyberduck	update.cyberduck.io	443
JAM Software TreeSize Free	downloads.jam-software.de	443
JetBrains DataGrip	download.jetbrains.com	443
JetBrains GoLand	download-cdn.jetbrains.com	443
JetBrains PyCharm	download-cdn.jetbrains.com	443
Licecap Licecap	cockos.com/licecap/	443
KeePass KeePass 1 and 2	sourceforge.net	443
MacPaw The Unarchiver	dl.devmate.com	443
Many Tricks Moom	manytricks.com	443
Martin Prikryl WinSCP	sourceforge.net	443
Microsoft .NET Framework	download.visualstudio.microsoft.com	443
Microsoft Edge	msedge.sf.dl.delivery.mp.microsoft.com officecdn-microsoft-com.akamaized.net	443

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Software Package	Internet Domain	Port
Microsoft Feature Update to Windows 10, version 21H2 (KB5003791)	catalog.s.download.windowsupdate.com	443
Microsoft Feature Update to Windows 11, version 23H2 (KB5027397)	catalog.sf.dl.delivery.mp.microsoft.com	443
Microsoft Office 2019	officecdn-microsoft-com.akamaized.net	443
Microsoft Office 2019 with Teams	officecdn-microsoft-com.akamaized.net	443
Microsoft Office Click-to-Run	download.microsoft.com	443
Microsoft Power BI Desktop	download.microsoft.com	443
Microsoft Skype Desktop Client	download.skype.com	443
Microsoft SQL Server Management Studio	aka.ms	443
Microsoft Teams	statics.teams.cdn.office.net	443
Microsoft Visual Studio Code	• code.visualstudio.com • az764295.vo.msecnd.net	443
Microsoft Windows 10 Upgrade [3]	content.tanium.com	443
Mozilla Firefox	releases.mozilla.org download-installer.cdn.mozilla.net	443
Node.js Foundation NodeJS	nodejs.org	443

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Software Package	Internet Domain	Port
Notepad++ Team Notepad++	download.notepad-plus-plus.org	443
OBS Studio OBS Studio	cdn-fastly.obsproject.com	443
OpenVPN Technologies OpenVPN Connect and OpenVPN Connect 3	swupdate.openvpn.net	443
Oracle Java Runtime	javadl.oracle.com sdlc-esd.oracle.com	443
Oracle MySQL Community	• dev.mysql.com • cdn.mysql.com	443
Oracle VirtualBox	download.virtualbox.org	443
pgAdmin pgAdmin 4	ftp.postgresql.org	443
Piriform Software CCleaner Standard	bits.avcdn.net	443
Postman Postman	postman.com	443
Royal Apps GmbH Royal TS	download.royalapplications.com	443
Running with Crayons Ltd Alfred 5	cachefly.alfredapp.com	443
Scooter Software Beyond Compare	scootersoftware.com	443
Simon Tatham PuTTY	the.earth.li	443

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Software Package	Internet Domain	Port
Slack Slack	downloads.slack-edge.com	443
Splunk Universal Forwarder	download.splunk.com	443
	docs.splunk.com	
Stamps.com, Inc Stamps.com	resources.stamps.com	443
Tableau Desktop, Tableau Reader	downloads.tableau.com	443
TechSmith Camtasia	download.techsmith.com	443
	support.techsmith.com	
TechSmith Snagit 2023 and 2024	download.techsmith.com	443
	support.techsmith.com	
The Wireshark developer community Wireshark	2.na.dl.wireshark.org	443
3T Software Labs Ltd Studio 3T	download.studio3t.com	443
TortoiseSVN TortoiseSVN	osdn.net	443
VideoLAN VLC Media Player	download.videolan.org	443
VMware Tools	packages.vmware.com	443

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Software Package	Internet Domain	Port
VMware Workstation Player [4]	download3.vmware.com	443
win.rar GmbH WinRAR 32-bit and WinRAR 64-bit	win-rar.com	443
Yubico Authenticator	developers.yubico.com	443
Zoom Outlook Plugin	cdn.zoom.us	443
Zoom Rooms **Note:** On macOS, the MDM profile needs to allow access to camera, microphone, and screen sharing to avoid permission prompts on the endpoint.	d11yldzmag5yn.cloudfront.net	443
	cdn.zoom.us	
Zoom Zoom	d11yldzmag5yn.cloudfront.net	443
	cdn.zoom.us	

[1] Update operation only.

[2] Remove operation only.

[3] Windows 10 Operating System media is not included in this package template. For more information, see Upgrading Windows on page 219 .

[4] Update and Remove operations only.

User role requirements

Predefined roles grant the following permissions, which are required to use Deploy functionality:

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- Table 4. Deploy solution permissions on page 57
- Table 6. Provided Deploy administration and platform content permissions on page 70: The solution permissions automatically provide some of these permissions.

To review a summary of the predefined roles, see Set up Deploy users on page 83.

Some Deploy solution permissions provide permissions that are associated with other solutions. Furthermore, all the platform content permissions and some solution permissions apply to content sets that might contain content for other solutions in addition to Deploy. If you create custom roles for Deploy users, be sure to assign all the solution permissions and content set permissions that are required for Deploy functionality. If you are not sure which permissions are required for a custom role, view the permissions of the predefined roles. For more information, see the following sections of the Tanium Console User Guide:

- RBAC overview (provides an overview of roles, permissions, and content sets)
- Provided role permissions
- View effective role permissions
- Configure a custom role



Note: Do not assign the **Deploy Service Account** and **Deploy Service Account - All Content Sets** roles to users. These roles are for internal purposes only.



Important: Some legacy roles and permissions might appear in the workbench and must not be used. Do not use the **Deploy Package Administrator** or **Deploy User** roles or the **Deploy Deployments**, **Deploy Maintenance Windows**, **Deploy Module**, and **Deploy Profiles** permissions. Use the roles and permissions included in this section.

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Deploy solution permissions

Permission	Deploy Administrator [1,4]	Deploy Endpoint Configuration Approver [1]	Deploy Operator [1]	Deploy Automatic Deployment Configuration Operator [1]	Deploy Automatic Deployment Configuration Operator Restricted [1]	Deploy Automatic Deployment Operator [1]
Deploy INITIALIZE: Perform Deploy setup activities SHOW: View the Deploy workbench	✓ INITIALIZE SHOW	✗	✓ INITIALIZE SHOW	✓ SHOW	✓ SHOW	✓ SHOW
Deploy API EXECUTE: Perform Deploy operations using the API	✓ EXECUTE	✗	✓ EXECUTE	✓ EXECUTE	✓ EXECUTE	✓ EXECUTE
Deploy Automatic Deployment READ: View automatic deployments WRITE: Create automatic deployments	✓ EXECUTE	✗	✓ [2] READ WRITE	✓ [2] READ	✓ [2] READ	✓ [2] READ WRITE
Deploy Automatic Deployment Configuration [9] READ: View automatic deployment configurations WRITE: Create automatic deployment configurations DELETE: Delete automatic deployment	✓ EXECUTE	✗	✓ [2] READ WRITE DELETE	✓ [2] READ WRITE DELETE	✓ [2] READ WRITE DELETE	✓ [2] READ

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Permission	Deploy Administrator [1,4]	Deploy Endpoint Configuration Approver [1]	Deploy Operator [1]	Deploy Automatic Deployment Configuration Operator [1]	Deploy Automatic Deployment Configuration Operator Restricted [1]	Deploy Automatic Deployment Operator [1]
configurations						
Deploy Deployment READ: View deployments and deployment templates WRITE: Create deployments, create deployment templates, and perform operations such as stopping and cloning deployments[3] DELETE: Delete deployments and deployment templates	✓ 2 READ WRITE DELETE	✗	✓ 2 READ WRITE DELETE	✓ 2 READ	✓ 2 READ	✓ 2 READ WRITE DELETE
Deploy Deployment Override Restricted READ: View deployments and deployment templates WRITE: Create deployments, create deployment templates, and perform operations such as stopping and cloning deployments. **Cannot create deployments that override maintenance windows**.[7]	✗	✗	✗	✗	✗	✗

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Permission	Deploy Administrator [1,4]	Deploy Endpoint Configuration Approver [1]	Deploy Operator [1]	Deploy Automatic Deployment Configuration Operator [1]	Deploy Automatic Deployment Configuration Operator Restricted [1]	Deploy Automatic Deployment Operator [1]
DELETE: Delete deployments and deployment templates						
Deploy Deployment Override Maintenance Window WRITE: Create deployments that can override maintenance windows.	✓ WRITE	✗	✓ WRITE	✓ WRITE	✗	✓ WRITE
Deploy Deployment Plan READ: View ring deployment plans WRITE: Create ring deployment plans DELETE: Delete ring deployment plans	✓ [2] READ WRITE DELETE	✗	✓ [2] WRITE	✓ [2] WRITE	✓ [2] WRITE	✗
Deploy Deployment Preview READ: View the endpoint count of a ring that a deployment targets.	✗	✗	✗	✓ [2] READ	✓ [2] READ	✓ [2] READ
Deploy Endpoint Configuration APPROVE: Approve Deploy items for Endpoint Configuration	✗	✓ APPROVE	✗	✗	✗	✗

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Permission	Deploy Administrator [1,4]	Deploy Endpoint Configuration Approver [1]	Deploy Operator [1]	Deploy Automatic Deployment Configuration Operator [1]	Deploy Automatic Deployment Configuration Operator Restricted [1]	Deploy Automatic Deployment Operator [1]
Deploy Gallery IMPORT: Import packages into software package gallery READ: View packages in software package gallery WRITE: Create software package gallery settings	✓ 2 IMPORT READ WRITE	✗	✓ 2 IMPORT READ WRITE	✓ 2 READ WRITE	✓ 2 READ WRITE	✗
Deploy Maintenance Window READ: View maintenance windows WRITE: Create maintenance windows DELETE: Delete maintenance windows	✓ 2 READ WRITE DELETE	✗	✓ 2 READ WRITE DELETE	✗	✗	✗
Deploy Operator Settings WRITE: Configure Deploy settings	✓ WRITE	✗	✓ WRITE	✗	✗	✗
Deploy Profile READ: View End-User Self Service profiles WRITE: Create End-User Self Service profiles [4] DELETE: Delete End-User Self Service profiles	✓ 2 READ WRITE DELETE	✗	✓ 2 READ WRITE DELETE	✗	✗	✓ READ

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Permission	Deploy Administrator [1,4]	Deploy Endpoint Configuration Approver [1]	Deploy Operator [1]	Deploy Automatic Deployment Configuration Operator [1]	Deploy Automatic Deployment Configuration Operator Restricted [1]	Deploy Automatic Deployment Operator [1]
Deploy Read End User NOTIFICATION: View the Deploy module	✓ NOTIFICATION	✗	✗	✗	✗	✗
Deploy Read Platform PRIVILEGES: View the Deploy module	✓ PRIVILEGES	✗	✗	✗	✗	✗
Deploy Settings READ: View Deploy settings WRITE: Create Deploy settings	✓ READ WRITE [12]	✗	✓ READ	✗	✗	✗
Deploy Settings Read Operating SYSTEMS: View operating systems in Deploy	✓ SYSTEMS	✗	✓ SYSTEMS	✓ SYSTEMS	✓ SYSTEMS	✓ SYSTEMS
Deploy Settings Write Operating SYSTEMS: Create operating systems in Deploy	✓ SYSTEMS	✗	✓ SYSTEMS	✗	✗	✗
Deploy Software Package READ: View software packages	✓ 2	✗	✓ 2	✓ 2	✓ 2	✓ 2

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Permission	Deploy Administrator [1,4]	Deploy Endpoint Configuration Approver [1]	Deploy Operator [1]	Deploy Automatic Deployment Configuration Operator [1]	Deploy Automatic Deployment Configuration Operator Restricted [1]	Deploy Automatic Deployment Operator [1]
WRITE: Create software packages[5] EXECUTE: Provides execute access to software packages[6] DELETE: Delete software packages	READ WRITE EXECUTE DELETE		READ WRITE EXECUTE DELETE	READ EXECUTE	READ EXECUTE	READ EXECUTE
Deploy Software Package Bundle READ: View software package bundles WRITE: Create software package bundles[7] DELETE: Delete software package bundles	✓ [2] READ WRITE DELETE	✗	✓ [2] READ WRITE DELETE	✗	✗	✗

[1] The permissions for this role provide solution permissions for other solutions. To view the provided permissions, see View effective role permissions .

[2] Grants access to content in the **Deploy Content Set** .

[3] You need **Deploy Software Package Bundle read** permission on deployed bundles. To deploy a package directly or in a bundle, you need **Deploy Software Package execute** permission on the content set of all packages in the bundle.

[4] You need **Deploy Software Package execute** permission on the content sets of all packages in the profile. To add bundles to the profile, you need **Deploy Software Package Bundle read** permission on the bundle's content set and **Deploy Software Package execute** permission on the content sets of all packages in the bundle.

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Permission	Deploy Administrator [1,4]	Deploy Endpoint Configuration Approver [1]	Deploy Operator [1]	Deploy Automatic Deployment Configuration Operator [1]	Deploy Automatic Deployment Configuration Operator Restricted [1]	Deploy Automatic Deployment Operator [1]

[5] To edit a deployed package, you need **Deploy Software Package execute** permission on the content set of the package, as well as management rights over the deployment's targets or the **Deploy Software Package Write Management Rights override** permission. (For more information, see Deploy user does not have management rights for an object on page 197 .) If the package is deployed in a bundle using the **Latest Applicable** version, permissions and management rights are only enforced on the latest version of the package.

[6] Needed in the following situations: To edit a software package in use by a deployment or Self Service profile, on the content set of a software package that you want to add to a deployment or Self Service profile, and to create a new package that uses the **Latest Applicable** version and will be immediately deployed in a deployment or Self Service profile. You also need management rights for the targeted endpoints or the **Deploy Software Package Write Management Rights override** permission. (For more information, see Deploy user does not have management rights for an object on page 197 .) For a package deployed in a bundle using the **Latest Applicable** version, permissions and management rights are only enforced on the latest version of the package.

[7] To edit a deployed bundle, you need **Deploy Software Package execute** permission on all packages within the bundle.

[8] **Deploy Administrator** and **Deploy Operator** are functionally equivalent roles. **Deploy Administrator** includes the additional **Deploy Settings write** permission but this permission does not currently provide functionality.

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Deploy solution permissions (continued)

Permission	Deploy Automatic Deployment Operator Restricted [1]	Deploy Read Only User [1]	Deploy Self Service Administrator [1]	Deploy Software Package Administrator [1]	Deploy Software Package Gallery Administrator [1]	Deploy Software Package Operator [1]
Deploy INITIALIZE: Perform Deploy setup activities SHOW: View the Deploy workbench	✓ SHOW	✓ SHOW	✓ SHOW	✓ SHOW	✓ SHOW	✓ SHOW
Deploy API EXECUTE: Perform Deploy operations using the API	✓ EXECUTE	✓ EXECUTE	✓ EXECUTE	✓ EXECUTE	✓ EXECUTE	✓ EXECUTE
Deploy Automatic Deployment READ: View automatic deployments WRITE: Create automatic deployments	✓ [2] READ WRITE	✓ [2] READ	✗	✗	✗	✓ [2] READ
Deploy Automatic Deployment Configuration [9] READ: View automatic deployment configurations WRITE: Create automatic deployment configurations DELETE: Delete automatic deployment configurations	✓ [2] READ	✓ [2] READ	✗	✗	✗	✓ [2] READ WRITE DELETE
Deploy Deployment READ: View deployments and deployment	✗	✓ [2] READ	✗	✗	✗	✓ [2] READ

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Permission	Deploy Automatic Deployment Operator Restricted [1]	Deploy Read Only User [1]	Deploy Self Service Administrator [1]	Deploy Software Package Administrator [1]	Deploy Software Package Gallery Administrator [1]	Deploy Software Package Operator [1]
templates WRITE: Create deployments, create deployment templates, and perform operations such as stopping and cloning deployments[3] DELETE: Delete deployments and deployment templates						WRITE DELETE
Deploy Deployment Override Restricted READ: View deployments and deployment templates WRITE: Create deployments, create deployment templates, and perform operations such as stopping and cloning deployments. **Cannot create deployments that override maintenance windows.**[7] DELETE: Delete deployments and deployment templates	✓ 2 READ WRITE DELETE	✗	✗	✗	✗	✗
Deploy Deployment Override Maintenance Window WRITE: Create deployments that can override	✗	✗	✗	✗	✗	✓ WRITE

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Permission	Deploy Automatic Deployment Operator Restricted [1]	Deploy Read Only User [1]	Deploy Self Service Administrator [1]	Deploy Software Package Administrator [1]	Deploy Software Package Gallery Administrator [1]	Deploy Software Package Operator [1]
maintenance windows.						
Deploy Deployment Plan READ: View ring deployment plans WRITE: Create ring deployment plans DELETE: Delete ring deployment plans	✗	✓ [2] READ	✗	✗	✗	✗
Deploy Deployment Preview READ: View the endpoint count of a ring that a deployment targets.	✓ [2] READ	✗	✗	✗	✗	✗
Deploy Endpoint Configuration APPROVE: Approve Deploy items for Endpoint Configuration	✗	✗	✗	✗	✗	✗
Deploy Gallery IMPORT: Import packages into software package gallery READ: View packages in software package gallery WRITE: Create software package gallery settings	✗	✓ [2] READ	✗	✗	✓ [2] IMPORT READ WRITE	✗

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Permission	Deploy Automatic Deployment Operator Restricted [1]	Deploy Read Only User [1]	Deploy Self Service Administrator [1]	Deploy Software Package Administrator [1]	Deploy Software Package Gallery Administrator [1]	Deploy Software Package Operator [1]
Deploy Maintenance Window READ: View maintenance windows WRITE: Create maintenance windows DELETE: Delete maintenance windows	✗	✓ [2] READ	✗	✗	✗	✗
Deploy Operator Settings WRITE: Configure Deploy settings	✗	✗	✗	✗	✗	✗
Deploy Profile READ: View End-User Self Service profiles WRITE: Create End-User Self Service profiles [4] DELETE: Delete End-User Self Service profiles	✓ READ	✓ [2] READ	✓ [2] READ WRITE DELETE	✗	✗	✗
Deploy Read End User NOTIFICATION: View the Deploy module	✗	✗	✗	✗	✗	✗
Deploy Read Platform PRIVILEGES: View the Deploy module	✗	✗	✗	✗	✗	✗
Deploy Settings READ: View Deploy settings WRITE: Create Deploy settings	✗	✗	✗	✗	✗	✗

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Permission	Deploy Automatic Deployment Operator Restricted [1]	Deploy Read Only User [1]	Deploy Self Service Administrator [1]	Deploy Software Package Administrator [1]	Deploy Software Package Gallery Administrator [1]	Deploy Software Package Operator [1]
Deploy Settings Read Operating SYSTEMS: View operating systems in Deploy	✓ SYSTEMS	✓ SYSTEMS	✓ SYSTEMS	✓ SYSTEMS	✓ SYSTEMS	✓ SYSTEMS
Deploy Settings Write Operating SYSTEMS: Create operating systems in Deploy	✗	✗	✗	✗	✗	✗
Deploy Software Package READ: View software packages WRITE: Create software packages [5] EXECUTE: Provides execute access to software packages [6] DELETE: Delete software packages	✓ 2 READ EXECUTE	✓ 2 READ	✓ 2 READ EXECUTE	✓ 2 READ WRITE EXECUTE DELETE	✓ 2 READ EXECUTE	✓ 2 READ EXECUTE
Deploy Software Package Bundle READ: View software package bundles WRITE: Create software package bundles [7] DELETE: Delete software package bundles	✗	✓ 2 READ	✓ 2 READ	✓ 2 READ WRITE DELETE	✗	✓ 2 READ

[1] The permissions for this role provide solution permissions for other solutions. To view the provided permissions, see View effective role permissions .

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Permission	Deploy Automatic Deployment Operator Restricted [1]	Deploy Read Only User [1]	Deploy Self Service Administrator [1]	Deploy Software Package Administrator [1]	Deploy Software Package Gallery Administrator [1]	Deploy Software Package Operator [1]

[2] Grants access to content in the **Deploy Content Set** .

[3] You need **Deploy Software Package Bundle read** permission on deployed bundles. To deploy a package directly or in a bundle, you need **Deploy Software Package execute** permission on the content set of all packages in the bundle.

[4] You need **Deploy Software Package execute** permission on the content sets of all packages in the profile. To add bundles to the profile, you need **Deploy Software Package Bundle read** permission on the bundle's content set and **Deploy Software Package execute** permission on the content sets of all packages in the bundle.

[5] To edit a deployed package, you need **Deploy Software Package execute** permission on the content set of the package, as well as management rights over the deployment's targets or the **Deploy Software Package Write Management Rights override** permission. (For more information, see Deploy user does not have management rights for an object on page 197 .) If the package is deployed in a bundle using the **Latest Applicable** version, permissions and management rights are only enforced on the latest version of the package.

[6] Needed in the following situations: To edit a software package in use by a deployment or Self Service profile, on the content set of a software package that you want to add to a deployment or Self Service profile, and to create a new package that uses the **Latest Applicable** version and will be immediately deployed in a deployment or Self Service profile. You also need management rights for the targeted endpoints or the **Deploy Software Package Write Management Rights override** permission. (For more information, see Deploy user does not have management rights for an object on page 197 .) For a package deployed in a bundle using the **Latest Applicable** version, permissions and management rights are only enforced on the latest version of the package.

[7] To edit a deployed bundle, you need **Deploy Software Package execute** permission on all packages within the bundle.

[8] **Deploy Administrator** and **Deploy Operator** are functionally equivalent roles. **Deploy Administrator** includes the additional **Deploy Settings write** permission but this permission does not currently provide functionality.

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Provided Deploy administration and platform content permissions

Permission	Permission Type	Deploy Administrator [1]	Deploy Endpoint Configuration Approver [1]	Deploy Operator [1]	Deploy Automatic Deployment Configuration Operator [1]	Deploy Automatic Deployment Configuration Operator Restricted [1]	Deploy Automatic Deployment Operator [1]
Action Group	Administration	READ		READ	READ	READ	READ
Computer Group	Administration	READ		READ	READ	READ	READ
Token - Use	Administration	READ		SPECIAL	SPECIAL	SPECIAL	SPECIAL
User Group	Administration	READ		READ			
Action	Platform Content	READ		READ	READ	READ	READ
Deployment Plan	Platform Content	READ		READ WRITE	READ WRITE	READ WRITE	READ

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Permission	Permission Type	Deploy Administrator [1]	Deploy Endpoint Configuration Approver [1]	Deploy Operator [1]	Deploy Automatic Deployment Configuration Operator [1]	Deploy Automatic Deployment Configuration Operator Restricted [1]	Deploy Automatic Deployment Operator [1]
Filter Group	Platform Content	✓ READ	✗	✓ READ	✓ READ	✓ READ	✓ READ
Package	Platform Content	✓ READ	✗	✓ READ	✓ READ	✓ READ	✓ READ
Plugin	Platform Content	✓ READ EXECUTE	✓ READ EXECUTE	✓ READ EXECUTE	✓ READ EXECUTE	✓ READ EXECUTE	✓ READ EXECUTE
Progression Criteria Set	Platform Content	✓ READ	✗	✓ READ WRITE	✓ READ WRITE	✓ READ WRITE	✓ READ
Ring Set	Platform Content	✓ READ	✗	✓ READ WRITE	✓ READ WRITE	✓ READ WRITE	✓ READ
Saved Question	Platform Content	✓	✗	✓	✓	✓	✓

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Permission	Permission Type	Deploy Administrator [1]	Deploy Endpoint Configuration Approver [1]	Deploy Operator [1]	Deploy Automatic Deployment Configuration Operator [1]	Deploy Automatic Deployment Configuration Operator Restricted [1]	Deploy Automatic Deployment Operator [1]
		READ		READ	READ	READ	READ
Sensor	Platform Content	✓ READ	✗	✓ READ	✓ READ	✓ READ	✓ READ

[1] The permissions for this role provide solution permissions for other solutions. To view the provided permissions, see View effective role permissions .

Provided Deploy administration and platform content permissions (continued)

Permission	Permission Type	Deploy Read Only User [1]	Deploy Self Service Administrator [1]	Deploy Software Package Administrator [1]	Deploy Software Package Gallery Administrator [1]	Deploy Software Package Operator [1]
Action Group	Administration	✓ READ	✓ READ	✓ READ	✓ READ	✓ READ
Computer Group	Administration	✓ READ	✗	✗	✗	✗
Token - Use	Administration	✓ SPECIAL	✗	✗	✗	✓ SPECIAL

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Permission	Permission Type	Deploy Read Only User [1]	Deploy Self Service Administrator [1]	Deploy Software Package Administrator [1]	Deploy Software Package Gallery Administrator [1]	Deploy Software Package Operator [1]
User Group	Administration	✓ READ	✗	✗	✗	✗
Action	Platform Content	✓ READ	✓ READ	✓ READ	✓ READ	✓ READ
Deployment Plan	Platform Content	✓ READ	✗	✗	✗	✓ READ
Filter Group	Platform Content	✓ READ	✓ READ	✓ READ	✓ READ	✓ READ
Package	Platform Content	✓ READ	✓ READ	✓ READ	✓ READ	✓ READ
Plugin	Platform Content	✓ READ EXECUTE	✓ READ EXECUTE	✓ READ EXECUTE	✓ READ EXECUTE	✓ READ EXECUTE
Progression Criteria Set	Platform Content	✓ READ	✗	✗	✗	✓ READ

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Permission	Permission Type	Deploy Read Only User [1]	Deploy Self Service Administrator [1]	Deploy Software Package Administrator [1]	Deploy Software Package Gallery Administrator [1]	Deploy Software Package Operator [1]
Ring Set	Platform Content	READ				READ
Saved Question	Platform Content	READ	READ	READ	READ	READ
Sensor	Platform Content	READ	READ	READ	READ	READ

[1] The permissions for this role provide solution permissions for other solutions. To view the provided permissions, see View effective role permissions .

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Installing Deploy

About this task

Use the **Solutions** page to install Deploy and choose either automatic or manual configuration:

- Automatic configuration with default settings: Deploy is installed with any required dependencies and other selected products. After installation, the Tanium Server automatically configures the recommended default settings. This option is the best practice for most deployments. For more information about the automatic configuration for Deploy, see Import Deploy with default settings on page 75.
- Manual configuration with custom settings After installing Deploy, you must manually configure required settings. Select this option only if Deploy requires settings that differ from the recommended default settings. For more information, see Import Deploy with custom settings on page 77.

Before you begin

Before you begin

- Read the release notes.
- Review the Deploy requirements on page 31.
- If you are upgrading from a previous version, see Upgrade Deploy on page 77.

Import Deploy with default settings

About this task

You can set the Deploy action group to target the **No Computers** filter group by enabling restricted targeting before importing Deploy. This option enables you to control Deploy tools deployment through scheduled actions that are created during the import and that target the Deploy action group. For example, you might want to test Deploy tools on a subset of endpoints before deploying the Deploy tools to all endpoints. In this case, you can manually deploy the Deploy tools to an action

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group that you configured to target only the subset. To configure an action group, see Tanium Console User Guide: Managing action groups. To enable or disable restricted targeting, see Tanium Console User Guide: Tools deployment and restricted targeting.

To import Deploy and configure default settings, be sure to select the **Apply All Tanium recommended configurations** checkbox while performing the steps in Tanium Console User Guide: Import or update specific solutions. After the import, verify that the correct version is installed: see Verify Deploy version on page 77.

Default settings for Deploy

When you import Deploy with automatic configuration, the following default settings are configured:

Setting	Default value
Action group	• Restricted targeting disabled (default): `All Computers` computer group • Restricted targeting enabled: `No Computers` computer group
Deploy deployment templates	The following deployment templates are created: • **[Standard Deployment]** - default • **[Deployment with Reboot]** • **[Deployment with Pre-Notification]**
Deploy maintenance windows	An `Always On` maintenance window is created, and enforced against the `All Computers` computer group.
Deploy configurations	For action locked machines, only applicability scanning is enabled, so that deployments cannot run on action locked machines.
Deploy software packages	The following Predefined Package Gallery packages are automatically imported: • Adobe Digital Editions • Adobe Acrobat Reader DC (en-us) • Adobe Acrobat Reader DC (en-us) (64-bit) • Adobe Acrobat Reader DC (MUI) • Adobe Acrobat Reader DC (MUI) (64-bit) • Microsoft Power BI Desktop (x64) • Microsoft Power BI Desktop • Microsoft Teams (x64)

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Setting	Default value
	• Microsoft Teams (x86) • Microsoft Visual Studio Code (x64 en-us) • Microsoft Visual Studio Code (x86 en-us) • Mozilla Firefox (x64 en-US) • Mozilla Firefox (x86 en-US) • VideoLAN VLC media player (32-bit) • VideoLAN VLC media player (64-bit) • Zoom Zoom • Zoom Zoom (64-bit)

Import Deploy with custom settings

To import Deploy without automatically configuring default settings, be sure to clear the **Apply All Tanium recommended configurations** checkbox while performing the steps in Tanium Console User Guide: Import or update specific solutions. After the import, verify that the correct version is installed: see Verify Deploy version on page 77.

To organize computer groups, see Organize computer groups on page 82.

To configure the Deploy action group, see Configuring Deploy on page 79.

Manage solution dependencies

Other Tanium solutions are required for Deploy to function (required dependencies) or for specific Deploy features to work (feature-specific dependencies).

Upgrade Deploy

For the steps to upgrade Deploy, see Tanium Console User Guide: Managing Tanium solutions. After the upgrade, verify that the correct version is installed: see Verify Deploy version on page 77.

Verify Deploy version

After you import or upgrade Deploy , verify that the correct version is installed.

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1. Refresh your browser.
2. From the Main menu, go to **Modules** > **Deploy** to open the **Overview** page.
3. To show version information, click Info .

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Configuring Deploy

About this task

If you did not install Deploy with the **Apply All Tanium recommended configurations** option, you must enable and configure certain features.

Configure Tanium Deploy settings to specify your administrative and security needs. For example, you can delete inactive deployments to improve the performance of Deploy and assign roles to users to control their access to Deploy features.

Configure advanced settings

About this task

You can configure the Tanium platform for optimal delivery of larger payloads, which are typically associated with downloading and installing software.

1. From the Main menu, go to **Administration** > **Configuration** > **Settings** > **Advanced Settings**.
2. To increase the client cache size, click **Add Setting**, provide the following information, and click **Save**. **Setting Type**: `Client` **Platform Setting Name**: `ClientCacheLimitInMB` **Value Type**: `Numeric` **Value** : `2048`

Result

Note: Changes to platform settings can take up to five hours to propagate to clients.

Install and configure Tanium End-User Notifications

About this task

With the Tanium End-User Notifications solution, you can create a notification message with your deployment to Windows and macOS endpoints to notify the user that the system is about to begin a deployment, has completed a deployment, and if postponements are enabled, to give the user the

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option to postpone the deployment or restart now.

For more information, see Tanium End-User Notifications User Guide: End-User Notifications overview.

Install and configure Tanium Endpoint Configuration

About this task

If you enabled configuration approvals, the following configuration changes must be approved in Endpoint Configuration before they deploy to endpoints:

- Creating, stopping, or reissuing deployments
- Adding or removing maintenance window enforcements
- Creating, editing, or removing Self Service profiles
- User-initiated actions, such as initializing endpoints, distributing the software package catalog, updating Deploy Settings

Manage solution configurations with Tanium Endpoint Configuration

Tanium Endpoint Configuration delivers configuration information and required tools for Tanium Solutions to endpoints. Endpoint Configuration consolidates the configuration actions that traditionally accompany additional Tanium functionality and eliminates the potential for timing errors that occur between when a solution configuration is made and the time that configuration reaches an endpoint. Managing configuration in this way greatly reduces the time to install, configure, and use Tanium functionality, and improves the flexibility to target specific configurations to groups of endpoints.

Endpoint tools are bundled together in a versioned toolset. Each toolset contains a specific version of each tool. The Endpoint Configuration Toolset Solution provides upgrades to the toolset, and it imports upgraded versions of the entire toolset as needed by upgraded or newly installed solutions.

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Important:

When you upgrade Deploy, the change management feature enables you to perform a staged rollout of the endpoint tools associated with the new version of Deploy. Deploy remains compatible with earlier versions of the endpoint tools and so continues to function with endpoints in rings that have not yet received the latest tools. However, any functionality added in the upgrade of Deploy might not be available on these endpoints until they receive the upgraded tools.

In some cases, multiple solutions install the same endpoint tool, but upgraded endpoint tools remain compatible with all associated solutions. For example, both Tanium™ Threat Response and Tanium™ Reveal install and use index-cx. When you upgrade Threat Response, it might install version x.6.yyyy of index-cx, superseding version x.5.zzzz that Reveal previously installed. The index-cx upgrade from Threat Response does not affect the Index-related functionality of Reveal on the upgraded endpoints. For more information about the change management feature, see Tanium Endpoint Configuration User Guide: Managing endpoint tool upgrade rollouts.

Note: For information about how to install Endpoint Configuration, see Installing Endpoint Configuration.

Optionally, you can use Endpoint Configuration to require approval of configuration changes. When configuration approvals are enabled, Endpoint Configuration does not deploy a configuration change to endpoints until a user with approval permission approves the change. For information about the roles and permissions that are required to approve configuration changes for Deploy, see User role requirements. For more information about how to enable and use configuration approvals in Endpoint Configuration, see Managing approvals.

Important: For solutions to perform configuration changes or tool deployment through Endpoint Configuration on endpoints with action locks turned on, you must enable the **Manifest Package Ignore Action Lock** and **Deploy Client Configuration and Support Package Ignore Action Lock** settings. To access these settings, from the Endpoint Configuration **Overview** page, click Settings and select **Global**. For more information about action locks, see Managing action locks.

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For more information about Endpoint Configuration, see Tanium Endpoint Configuration User Guide.

Configure Deploy

Configure the Deploy action group

About this task

Use the Deploy action group to define which managed endpoints are the targets for Deploy deployments. Edit the computer groups in the Deploy action group to specify which endpoints the deployments target. For example, if you want to deploy certain actions only to Active Directory domain controllers, you can configure the action group to include the **All Windows Domain Controllers** computer group.

Importing the Deploy module automatically creates an action group to target specific endpoints. If you did not use automatic configuration or you enabled restricted targeting when you imported Deploy, the action group targets **No Computers**.

If you used automatic configuration and restricted targeting was disabled when you imported Deploy, configuring the Deploy action group is optional.

Select the computer groups to include in the Deploy action group.



Best Practice: Clear the selection for **No Computers** and make sure that all operating systems that are supported by Deploy are included in the Deploy action group.

1. From the Main menu, go to **Administration** > **Actions** > **Action Groups**.
2. Click Tanium Deploy.
3. Select the computer groups that you want to include in the action group and click **Save**. If you select multiple computer groups, choose an operator (AND or OR) to combine the groups.

Organize computer groups

One way to deploy packages or bundles is by computer group. Create relevant computer groups to organize your endpoints. Some options include:

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- Endpoint type, such as servers or employee workstations
- Endpoint location, such as by country or time zone
- Endpoint priority, such as business-critical machines

Set up Deploy users

You can use the following set of predefined user roles to set up Deploy users.

To review specific permissions for each role, see User role requirements on page 55.



Important: On installation, Deploy creates a Deploy user to automatically manage the Deploy service account. Do not edit or delete the Deploy user.

For more information about assigning user roles, see Tanium Core Platform User Guide: Manage role assignments for a user.

Deploy Administrator

Assign the **Deploy Administrator** role to users who manage the configuration and deployment of Deploy functionality to endpoints. This role can perform the following tasks:

- Manage all Deploy settings
- Manage deployments, maintenance windows, Self Service profiles, software packages, and software bundles
- Create deployments that can override maintenance windows

Deploy Endpoint Configuration Approver

Assign the **Deploy Endpoint Configuration Approver** role to a user who approves or rejects Deploy configuration items in Tanium Endpoint Configuration. This role approves, rejects, or dismisses changes that target endpoints where Deploy is installed.

Deploy Operator

Assign the **Deploy Operator** role to users who manage the configuration and deployment of Deploy functionality to endpoints. This role can perform the following tasks:

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- Create, edit, import, or delete software packages and software bundles
- Manage deployments, maintenance windows, and Self Service profiles
- Create deployments that can override maintenance windows

Deploy Automatic Deployment Configuration Operator

Assign the **Deploy Automatic Deployment Configuration Operator** role to users who manage the configuration of automatic deployments. This role can perform the following tasks:

- Create, edit, or delete automatic deployment configurations
- Create automatic deployment configurations that can override maintenance windows
- View automatic deployments
- Create and delete ring deployment plans
- Import and view Predefined Package Gallery packages

Deploy Automatic Deployment Configuration Operator Restricted

Assign the **Deploy Automatic Deployment Configuration Operator Restricted** role to allow users to manage the configuration of automatic deployments, but do not allow these users to override maintenance windows. This role can perform the following tasks:

- Create, edit, or delete automatic deployment configurations

  Note: This user cannot create automatic deployment configurations that override maintenance windows.

- View automatic deployments
- Create and delete ring deployment plans
- Import and view Predefined Package Gallery packages

Deploy Automatic Deployment Operator

Assign the **Deploy Automatic Deployment Operator** role to users who manage automatic

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deployments. This role can perform the following tasks:

- View automatic deployments
- Override rule triggers to start automatic deployments
- View, create, and delete manual deployments
- View ring deployment plans
- Create deployments that can override maintenance windows

Deploy Automatic Deployment Operator Restricted

Assign the **Deploy Automatic Deployment Operator Restricted** role to allow users to manage automatic deployments, but do not allow these users to override maintenance windows. This role can perform the following tasks:

- View automatic deployments
- Override rule triggers to start automatic deployments
- View, create, and delete manual deployments
- View ring deployment plans
- Create deployments that can override maintenance windows

Deploy Read Only User

Assign the **Deploy Read Only User** role to users who need visibility into Deploy data. This role can view all configurations, graphs, and reporting data in Deploy.

Deploy Self-Service Administrator

Assign the **Deploy Self-Service Administrator** role to users who manage End-User Self Service profiles. This role can perform the following tasks:

- Create, edit, and delete Self Service profiles
- View software packages and software package bundles

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Deploy Software Package Administrator

Assign the **Deploy Software Package Administrator** role to users who create software packages and bundles. This role can view, create, and delete software packages and bundles. This role cannot create, edit, or delete deployments.

Deploy Software Package Gallery Administrator

Assign the **Deploy Software Package Gallery Administrator** role to users who manage the package gallery. This role can perform the following tasks:

- View, edit, and import software packages into package gallery
- View software packages

Deploy Software Package Operator

Assign the **Deploy Software Package Operator** role to users who deploy software packages to endpoints. This role can perform the following tasks:

- Create, edit, and delete deployments
- View software packages and software package bundles
- Create deployments that can override maintenance windows

This role cannot create, edit, or delete software packages or software package bundles.



Note: Do not assign the **Deploy Service Account** and **Deploy Service Account - All Content Sets** roles to users. These roles are for internal purposes only.

Configure module settings

1. From the Main menu, go to **Modules** > **Deploy > Overview**. Click Settings and then click **Configuration Settings** if needed.
2. In the **Endpoint Process Settings** section, configure the following options:
   Scan Interval
   Specify how frequently in hours that endpoints complete a full catalog scan. The default

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value is 24 hours but can be set lower to improve responsiveness to changes on endpoints, such as software that is installed, updated, or removed by programs other than Deploy.

File Download Retry Limit
: Specify how many times Deploy will attempt to download a file that has failed to download. Setting this option to a higher number can help work around temporary issues, such as bad network connectivity.

File Download Retry Delay
: Specify the amount of time in seconds, minutes, or hours before the endpoint tries to download a file that has failed to download. Setting this option to a relatively low number, such as 1-5 minutes, can help work around temporary issues without causing an excessive number of download requests.

File Download Timeout
: Specify the amount of time in hours or days before a download attempt will time out. Setting this option to at least 24 hours helps ensure that large downloads on bandwidth-constrained endpoints have time to complete.

When Action Lock Enabled
: This option specifies how Deploy behaves on action-locked endpoints. For best results, select either **Applicability Scanning Only** or **Ignore Action Lock** to ensure the accuracy of workbench data.



Note: The Deploy action lock setting does not override the Endpoint Configuration action lock setting. If you do not select **Manifest package ignore action lock** in Endpoint Configuration settings, then action-locked endpoints do not receive changes to Deploy configurations. For more information, see Tanium Endpoint Configuration User Guide: Reference: Settings and Tanium Console User Guide: Managing action locks.

Enable Debug Logging
: Select this option to set the Deploy logs on all endpoints to be at the most verbose level. You should use this setting only with guidance from Tanium Support.

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Max Log Size (in MBs)

Specify the maximum size of logs (in MBs) on an endpoint. Specify an option that allows readability and sufficient logging on an endpoint without utilizing too much disk space.

Number of Logs to Keep

Specify the number of log files to keep on an endpoint. Specify an option that allows readability and sufficient logging on an endpoint without utilizing too much disk space.



Note: Deploy compresses all archive logs, which allows for increased log retention. However, this compression is not available on operating systems based on Linux Kernel 2.6 (RHEL 6, CentOS 6, Oracle Linux 6, and openSUSE 11). Use the `Deploy - Set Logging Options [Linux]` Tanium package to configure different settings on these operating systems, if more retention is needed.



Note: Use the `Deploy - Set Logging Options` Tanium packages to configure log verbosity and retention settings on specific endpoints. Settings configured by these packages override the Deploy log settings on the **Overview** page.

Supersede Deployments

Allow deployments with a newer version of a software package to automatically supersede deployments with older software package versions. Superseding occurs only when the newer deployment reaches its start time and the older deployment has not started installing, updating, or removing. To identify superseded deployments, Deploy sets the older deployment status to **Not Applicable - Superseded**. This setting applies to software package deployments only and does not apply to software bundle deployments.



Note: This setting requires endpoints to be on Software Management 10.29.54 or later, which is included in Toolset version 2.34.

3. In the **Deployment Retry Settings** section, configure the following options:

Retry Limit

Specify how many times Deploy will retry a failed deployment on an endpoint. When Deploy reaches this limit, it will not retry the failed deployment until the **Reset**

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Frequency time has been reached.

Reset Frequency (in hours)

Specify the amount of time in hours before Deploy will attempt to retry failed downloads after the **Retry Limit** has been reached. Setting this option to a value less than 24 hours lets failed deployments run multiple times in the same day and can help work around temporary issues.

4. In the **Inactive Deployment Removal Settings** section, configure the following options:

Enable Inactive Deployments Removal

Select this option to enable Deploy to delete inactive deployments with ended or stopped dates that are older than the specified interval. Enabling this option improves the performance of the Deploy workbench.

Inactive Deployment Removal Frequency

Specify the amount of time at which Deploy removes inactive deployments with ended or stopped dates that are older than the interval. The minimum is 1 month. The maximum and default is 6 months.

5. In the **General Settings** section, configure the following options:

Client API Nonce Roundoff (in minutes)

This setting enables a timestamp-based nonce for all Tanium Client API calls to avoid reusing previously cached URLs. You should use this setting only with guidance from Tanium Support.

UNC Path Host Allowed List (comma separated)

Specify the hostnames and IP addresses, separated by commas, for which the system allows access via UNC paths. The asterisk (*) character is a wildcard that matches any characters or none in a target hostname or IP address.

Software Package Gallery

For air-gapped environments, select **Enable Alternate Software Package Gallery Location** and then specify a location in the **Alternate Software Package Gallery Location** field. For more information, see Configure an alternate location for the Predefined Package Gallery on page 90.

Auto-Distribute Catalog

If you want the software package catalog to be automatically distributed, you must select **Enable Auto-Distribute Catalog**. New installations of Deploy automatically

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distribute the software package catalog to endpoints when changes are detected. If you do not enable this option, you are prompted to distribute the software package catalog each time an update is detected, and must click **Distribute Catalog**.

6. Click **Save**.

Configure an alternate location for the Predefined Package Gallery

The Predefined Package Gallery in Tanium Deploy provides a collection of common software packages that are hosted at content.tanium.com. These packages are preconfigured and ready to deploy to endpoints. By default, the Tanium Server in an air-gapped environment cannot directly access Deploy Gallery package definitions. To address this scenario, you can configure an alternative Gallery location so that a Tanium Server in an air-gapped environment can still download the Gallery.

To ensure the Tanium Server can download the Gallery, use a computer that is connected to the internet to download the software package definitions and then place the definitions in a location defined on your local network that is accessible to your Tanium Server.

For more information about using the Deploy Gallery, see Import a software package from the Predefined Package Gallery on page 109.

Stage the Predefined Package Gallery in a location accessible to the Tanium Server

Download the Package Gallery ZIP file and place it where it can be accessed by the Tanium Server.

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Important:

- The network location that you specify must be accessible by the Tanium Server. To use a UNC path or a credential-protected URL, configure the settings based on the Tanium Server version and operating system.
  - **Tanium Server 7.5.3.3503 and later:** You must configure a downloads authentication entry for the UNC path or credential-protected URL. For information about configuring a downloads authentication entry, see Tanium Console User Guide: Managing remote authentication.
  - **(TanOS) Tanium Server earlier than 7.5.3.3503:** You must configure credentials in the TanOS Tanium Operations menu. For information, see Tanium Appliance User Guide: Add an authentication user for TDownloader
  - **(Windows) Tanium Server earlier than 7.5.3.3503:** You must configure the Tanium Server service account to run as a Windows user with sufficient permissions. For information, see Tanium Appliance User Guide: Add an authentication user for TDownloader
- Tanium does not support hidden or administrative shares.

The Package Gallery ZIP file contains JSON content for each software package in the Gallery. In environments that are not air-gapped, this JSON content is downloaded automatically from content.tanium.com. Because air-gapped environments do not have access to the internet, the ZIP file must be staged in a location that the Tanium Server can access.

Configure the alternate Gallery location

1. From the Main menu, go to **Modules** > **Deploy > Overview**. Click Settings and then click **Configuration Settings**.
2. In the **General Settings** section, select **Enable Alternate Software Package Gallery Location** and then specify a location in the **Alternate Software Package Gallery Location** field.
   For example, a UNC location might look like this: \\myserver.example.local\files\deploy-software-package-gallery.zip.

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3. Click **Save** and then confirm your changes.
4. On the Deploy **Overview** page, click Help ?, and then click **Support** > **Initialize Endpoints**.
5. In the **Support** tab, click **View Job Status** and confirm that **Sync Software Gallery** appears with a green check mark.
6. Close the window and let the Package Gallery synchronize to Deploy. This process typically takes 5-10 minutes.

Add files to a software package

When you import a software package from the Gallery, the Tanium Server attempts to download the files associated with that software package. However, air-gapped Tanium Servers cannot download the files, which causes a `Sync Software Package` warning to appear. For information about fixing the error so that the imported software package can be used by the air-gapped Tanium Server, see Job failed: Sync Software Package Files error on page 190.

Create a custom operating system

About this task

To make a specific operating system version available for use in the **Restrict Operating System** menu for software packages, you can create a new operating system in the Deploy settings.

1. From the Main menu, go to **Modules** > **Deploy > Overview**. Click Settings ⚙ and then click **Operating Systems**.
2. Click **Add Operating System**.
3. Select the OS platform and specify a name.
4. In the **Version** field, specify the operating system version. To create a range of versions, use the pattern `<version> to <version>`. For example, `10.0.26100 to 10.0.27000`.
5. Configure the following settings as needed:
   - (Windows) In the **Type** dropdown list, specify whether the OS is for servers or workstations.
   - (Linux) In the **Distribution** dropdown list, specify the type of Linux distribution for the OS.

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6. Click **OK**.

Initialize Deploy endpoints

Deploy installs a set of tools on each endpoint that you have targeted. Initializing or reinitializing Deploy is a common troubleshooting step.

1. From the Main menu, go to **Modules** > **Deploy** to open the **Overview** page.
2. Click Help ? and then click **Support** if needed.
3. Click **Initialize Endpoints** to start the Deploy service and begin distributing these tools to your endpoints.

> **Note:** After deploying the tools for the first time, endpoints can take up to four hours to display status.

Select a language

Select one of the supported languages for the Deploy workbench and Deploy user guide, as described in Tanium Console User Guide: Reference: Language support.

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Managing software

About this task

You can use Tanium Deploy to specify conditions for deploying software packages and determine how software will interact with your environment. For example, you can enable package cleanup to manage how many versions of a software package you keep in your environment. You can also create software packages to deploy third-party software that is not available in the predefined package gallery. Use software *packages* to install, update, or remove software on a set of target computers. Create software *bundles* to specify a sequenced list of software packages to deploy.

Deploy also provides a gallery of common software packages in the **Predefined Package Gallery**. See Reference: Predefined Package Gallery on page 237. The **Predefined Package Gallery** page lists predefined software package templates that you can import. Use the Predefined Package Gallery to import third-party software package templates to install, update, or remove software on a set of target computers.

Note: Tanium does not repackage or redistribute third-party software installers. The Tanium software package templates provide you with the remote file paths to directly download the software installer from the third-party vendor. You must review any applicable third-party End User Licensing Agreement (EULA) before you import third-party software to the Tanium software package catalog. Tanium is not responsible for accepting, nor does it accept, any EULAs from third-party software vendors on your behalf.

Create a software package

1. From the Main menu, go to **Modules** > **Deploy > Software** and then click **Create Software Package**.
2. In the **Package Files** section, click **Add Package Files** to add a local or remote file or remote folder.
   Add the files that are needed to install an application on a managed device. You can add up to 100 files. The files can include, but are not limited to, MSI or EXE installers, resource files or folders, package files, configuration files, custom scripts, custom registry files, or license

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keys.

You can select multiple files at once, but you cannot upload entire folder structures as a local file. To use an entire folder, first compress the folder contents into a compressed archive file (such as a ZIP file), then add the compressed file to the software package. For information about using Deploy to extract a file, see File/Folder actions on page 102.

Important: If you select a remote file or remote folder, ensure that the Tanium Module Server can access the remote location and has sufficient permissions. If you are using Tanium Core Platform 7.5.2.3503 or later, see Tanium Console User Guide: Manage remote systems. As an alternative or if you are using an earlier version of Tanium Core Platform, complete the following instructions based on your server type.

- Windows Module Servers: Use a domain-joined account for seamless access to remote shares.
- Appliance Module Servers: Add an authentication user. For more information, see Tanium Appliance User Guide: Add an authentication user for TDownloader.

3. In the **Package Details** section, provide the necessary details.
   a. Enter the **Product Vendor**, **Product Name**, and **Product Version**.

      Tip:

      - If the package files include one or more Windows Installer packages (MSI or MSIX file format), you can click **Inspect MSI to Populate Fields** or **Inspect MSIX to Populate Fields** to extract information from the .msi or .msix file and verify the pre-populated information. Using this feature does not overwrite any information that you previously entered manually.
      - The account that is set for the Deploy service account must have access to execute PowerShell on the Tanium Module Server.

   b. Select the **OS Platform** for which the package applies.
   c. Select a **Content Set**.

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> **Important:** Because of the complexities of managing permissions with multiple users, you cannot move a software package from one content set to another after the initial assignment.

d. (Optional) Enter details to display in the Self Service Client on the endpoint.
   - **Self Service Display Name**: Enter a name to display in the Catalog tab.
   - **Package Icon**: Upload an icon to display in the Catalog tab.
   - **Additional Details**: Enter a URL to display in the package tooltip. Users can click the URL to visit the provided destination.
   - **Description**: Enter an extended description to display in the package tooltip.

4. In the **System Requirements** section, provide the minimum system requirements for the software package to run on the endpoint.

   Disk Space Required

   Configure the minimum available system disk space required. For best results, specify at least three times the total size of the package files.

   Minimum Ram

   Configure the minimum physical RAM required.

   Architecture

   Configure the allowed architectures for the software package based on the platform. On endpoints where the architecture does not match, the software package will show a status of `Not Applicable`.

   (Windows) Select **x86** for software that cannot be installed on 64-bit Windows systems. Select **x64** for software that can only be installed on x64 Windows systems. Select **ARM64** for software that can be installed on ARM-based Windows systems. Choose **Select All** for x86 software that can be installed on x64 and ARM-based Windows systems.

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Best Practice: Most x86 software can be installed on all x64 and ARM-based Windows and most x64 software can be installed on ARM-based Windows. However, there might be situations where you do not want to allow cross-architecture installations. Depending on the software behavior, you might want to choose only the matching architecture for the installer to force that version to install even if other architectures can be installed.

(macOS) Select **x64** for software that should only be installed on Intel-based Mac endpoints. Select **ARM64** for software that has only a native ARM64 binary. Select **Select All** for software that has a universal binary, does not install a binary, or can run using Rosetta.

(Linux) Select **x86**, **x64**, or **ARM64** based on the platform for which the software is compiled. Select any combination of the three options for software packages that do not install compiled code or that do so in a platform-agnostic fashion.

Restrict Operating Systems

Click **Restrict Operating Systems** and then select the supported operating systems on which to allow Deploy to install or update the software package. The software package will still be considered installed if the **Install Verification** criteria are met on non-restricted operating systems. Specific operating systems can be targeted for deployments and Self Service profiles without selecting restricted operating systems in the software package.

Note: Specify an operating system only if the software package should never be installed or updated on other operating systems. If you need an operating system that is not available, you can add one in Deploy settings. For more information, see Create a custom operating system on page 92.

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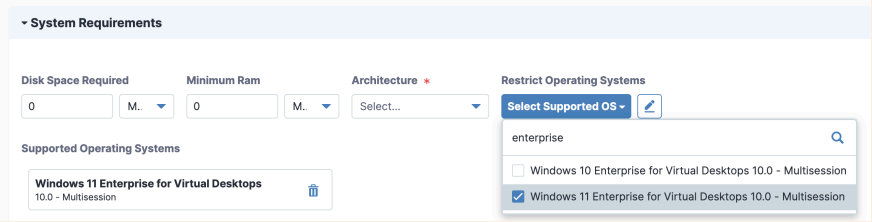
Important:
Restricted operating system evaluation differs based on the Toolset version on the endpoint.

- If you selected a **Windows Server** operating system:
  - This software package applies to endpoints with Software Management tool 10.25.15 or later, which is included in Toolset 2.28. To maintain compatibility with older tools, select the **Detect Windows Enterprise multi-session with Windows Server operating systems** checkbox.
  - Existing packages created before the release of Toolset 2.28 have the **Detect Windows Enterprise multi-session** checkbox selected by default.
- If you selected a **Windows Enterprise multi-session** or **Windows Enterprise for Virtual Desktop** operating system:
  - This software package applies to endpoints with Software Management tool 10.25.15 or later, which is included in Toolset 2.28.



  - Endpoints on a Toolset earlier than 2.24 cannot evaluate this rule for targeting. The package cannot apply to these endpoints.

5. In the **Deploy Operations** section, define the operations and commands to run.

Tip: If you chose to inspect the MSI or MSIX, some operations are already enabled and information is pre-populated. You can verify or update any of the pre-populated information.

   a. Select which operations you want to enable: **Install**, **Update**, or **Remove**.
   b. For each operation, select the **Require Source Files** option if any of the files in the

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Package Files section are required to perform the operation. If you do not select this option, the package files are not downloaded.

c. Click **Add Command** to add conditional commands for any of the operations that you enabled.

Check for Running Processes

Specify a process name, for example, `Chrome.exe`, and select either **Terminate process** or **Pause until process is no longer running**. If you choose to pause the process, the wait time is five minutes.

Run Command

Specify an install, update, or remove command to run and choose whether to run the command as the **System** or the **Active User** on Windows endpoints. If any part of the path in a command contains a space, use double quotation marks, even if you use variables. For best practices and examples about using the Run command, see (Windows) Guidance for creating software packages to manage user-installed software on page 105.



Important: Do not add a Run command that causes a system restart. With this type of command, Deploy malfunctions and endpoints can reboot multiple times without warning. To deploy a software package that needs to restart, use the restart settings in deployments and Self Service profiles. For more information, see Manually deploy a software package or bundle on page 129 and Create a Self Service profile on page 175.



Note: A command fails during deployment if it returns an exit code other than the codes defined in the Success Codes field. For more information, see CommandError: Software package <id> command <command-name> exited with code: <exit-code> on page 202.

File/Folder

Extract a compressed file, copy a file or folder, create a folder, delete a file or folder, or rename a file or folder. For more information, see File/Folder actions on page 102.

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Tanium Client File Request

Specify an HTTP(S) address or a UNC file path and file name. Any URI that you enter must be allowed on the Tanium Server. For more information, see Tanium Platform User Guide: Managing allowed URLs.



Important:

- To use any of these actions with a file attached to this software package, enter the file name in the source field.
- (Linux) To install a file attached to the software package using the apt command, specify an absolute or relative path and escape the slash, for example `apt --yes install .\/zoom_amd64.deb`. To install a file attached to the software package without specifying a path, use the dpkg command.
- To extract or copy a file or folder to the working directory used for running this software package, enter a period in the destination field.
- You can use a Deploy variable such as **||PROGRAMFILES||** or a Windows environment variable such as **%programdata%**.

6. In the **Installation Requirements**, **Update Detection**, and **Install Verification** sections, configure applicability rules that determine whether this software package is install eligible, update eligible, or installed, respectively.
   - For more information about the attributes and operators, see Reference: Applicability rule syntax on page 287.
   - For more information about how Deploy determines applicability, see Software package applicability in Deploy on page 117.
   - For more information about using variables for Windows endpoints, see Variables for Windows applicability scans and command-line operations on page 102.
7. (Optional) If you select **Install** or **Update** in the **Deploy Operations** section, you can define **Tracked Executables**. For custom software packages, use this section to specify the executables that the package deploys. Tanium monitors these executables for performance degradation, which feeds into the confidence score's **Endpoint Health** metric.
   a. Click **Add** for each executable.

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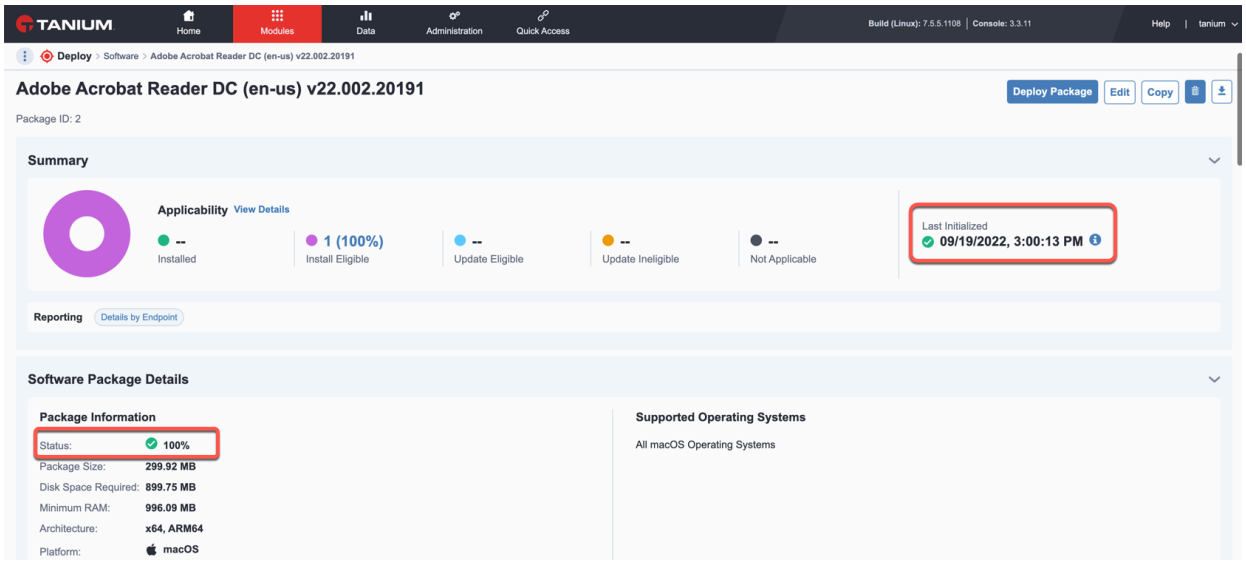
b. Enter the name of the executable, such as `application.exe`.

8. Click **Create Package**. You can also click **Save and Finish Later** to finish creating the package later.

Next steps

- On the software package page, wait up to 10 minutes to allow the initialization to complete and the **Status** in **Package Information** to be 100%.



> **Note:** The initialization must be complete and package status at 100% before proceeding to the next steps.

- Distribute the software package catalog on page 112, if not automatically done.

> **Note:** It takes up to five minutes before the new software package is distributed to endpoints.

- (Optional) View software package applicability on page 113.
- (Optional) Manually deploy a software package or bundle on page 129.
- (Optional) Add to a software bundle. For more information, see Edit a software package or bundle on page 124.
- (Optional) Add to a self-service profile. For more information, see Edit a Self Service profile created by an automatic deployment configuration on page 177.

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Variables for Windows applicability scans and command-line operations

When you create a Windows software package, you can use `||PROGRAMFILES32BIT||`, `||PROGRAMFILES||`, `||ACTIVEUSERPROFILE||`, or `||ACTIVEUSERREGISTRY||` as variables for applicability scans and command-line operations. For the **Requirements**, **Update Detection**, and **Install Verification** sections, you can use these variables if you select the **Registry Path**, **Registry Data**, **File Path**, **File Size**, or **File Version** filter fields.

Installer Architecture	Variable	Path
32-bit on 32-bit endpoint	`||PROGRAMFILES32BIT||`	Full path to %programfiles% folder (example: C:\Program Files)
32-bit on 64-bit endpoint	`||PROGRAMFILES32BIT||`	Full path to %programfiles% (x86) folder [example: C:\Program Files (x86)]
32-bit on 32-bit endpoint	`||PROGRAMFILES||`	Full path to %programfiles% folder (example: C:\Program Files)
64-bit on 64-bit endpoint	`||PROGRAMFILES||`	Full path to %programfiles% folder (example: C:\Program Files)
Any	`||ACTIVEUSERPROFILE||`	Profile directory of the active authenticated user (example: C:\users\john.smith)
Any	`||ACTIVEUSERREGISTRY||`	Registry hive of the active authenticated user (example: HKEY_USERS\USER-SID\ )

Important: Use double quotation marks (") if any part of the path in a command contains a space, even if you use variables.

File/Folder actions

You can perform the following actions for files and folders.

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Important:

- Do not use quotation marks in the folder path or file name in File/Folder actions.
- (Windows) Use **||ACTIVEUSERPROFILE||** to refer to paths in user's profile folders. Do not use %userprofile% or %appdata% or %localappdata% unless you need to interact with the SYSTEM account profile. For more information, see Variables for Windows applicability scans and command-line operations on page 102.

- **Copy File/Folder**: Specify the fully qualified path and file name. If the destination is a folder, Deploy copies the source to the destination folder; it does not replace an existing folder. For example, a command to copy firefox.app to /Applications/firefox.app with overwrite enabled produces the following results, depending on whether /Applications/firefox.app is an existing folder:
  - If /Applications/firefox.app is not an existing folder, Deploy creates /Applications/firefox.app.
  - If /Applications/firefox.app exists, Deploy creates /Applications/firefox.app/firefox.app.

  To always replace /Applications/firefox.app, set the destination to /Applications instead of /Applications/firefox.app.
- **Create Folder**: Creates a folder. If you specify a parent folder path that does not exist, it is created. For example, c:\temp\myfiles creates c:\temp folder and myfiles subfolder.
- **Delete File/Folder**: Any subfolders of the folder that you specify are also deleted.
- **Extract File/Folder**: Supported file types for extracting a file are 7Z, TAR, ZIP, BZIP2, GZIP, XZ, and Z. You can specify the following options for extract commands.

  Important: Extract commands fail on operating systems based on Linux Kernel 2.6 (RHEL 6, CentOS 6, Oracle Linux 6, and openSUSE 11). Use another method for file extraction on these operating systems.

  - Specify whether to overwrite existing files. If there is an existing file, however, you must also select **Continue** in the **On Failure or Error** section; otherwise, the extract

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command fails and Deploy retries the software package operation.

- Specify a **Command Timeout** in minutes. The extract operation will time out after the number of minutes you specify. For best results, specify 1 minute for each 50 MB of file size. For example, if your file is 1 GB, specify a **Command Timeout** value of 20 minutes.

- In the **Extract To** section, specify an option. **Root of Destination** extracts the contents of the compressed file in the specified destination. **Folder within Destination** creates a folder in the specified destination with the same name as the compressed file, and then extracts the file to the newly created folder.

- As an example, to use the contents of an attached package file `example.zip` in a software package, specify `example.zip` as the **Source** and `.` as the **Destination**. Select **Root of Destination** and **Overwrite Existing Files**. Then, if `example.zip` contains a `Setup.exe` file that should be executed in this software package operation, add a **Run Command** step with `Setup.exe` at the start of the **Run Command**.

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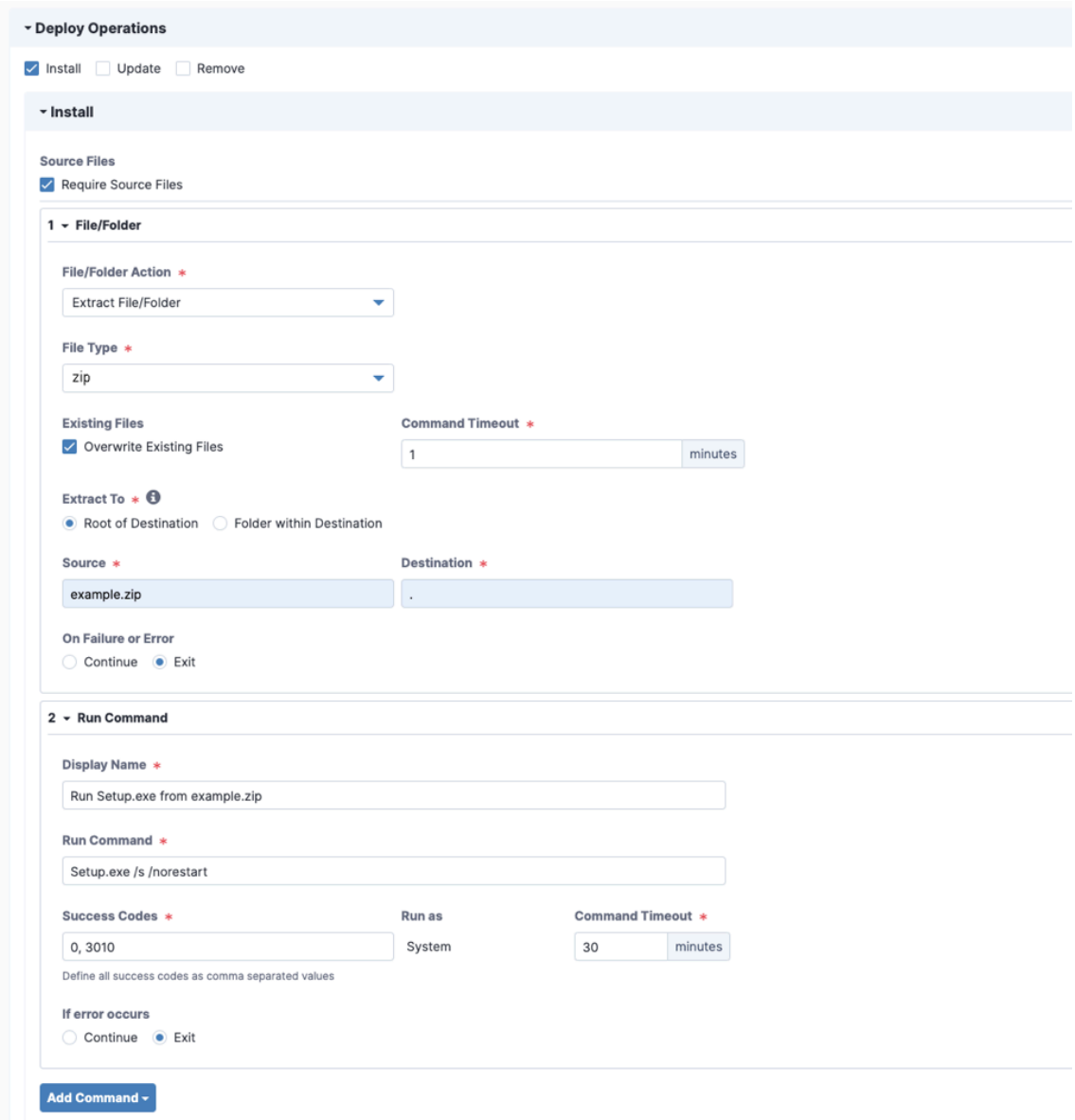

- **Rename File/Folder**: Specify the existing (source) and new (updated) fully qualified path and file names.

(Windows) Guidance for creating software packages to manage user-installed software

You can use Tanium Deploy to detect and manage user-installed software on Windows endpoints.

USER-SPECIFIC INSTALLATIONS

Some software titles must be managed on a per-user basis. User-specific installations most commonly exist when a user who is not a member of the local Administrator group installs an application. By default, some software installers install or run in user context even when run by a

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local Administrator account. Some software only installs on a per-user basis, such as Microsoft Teams classic. Generally, you do not need to create separate packages for system-wide and user-specific installations because many software installers update or replace user-specific installations when installed system-wide.

To create software package applicability rules to detect user-installed software, create Installed Application rules that use only the **Active User** type. For file paths in user profiles, create rules and commands using the `||ACTIVEUSERPROFILE||` variable. For registry paths in the user's loaded profile hive, use the `||ACTIVEUSERREGISTRY||` variable.

SYSTEM-WIDE INSTALLATION

Some application installers designed to run under user context are installed under the SYSTEM account profile, instead of machine-wide, when executed by the SYSTEM account. By default, Deploy runs commands as the SYSTEM account. You can force most Windows Installer (.msi) files to install system-wide if you include the `ALLUSERS=1` property in the command-line arguments. For more information, see Microsoft documentation: Windows Installer Installation Context and Microsoft documentation: Windows Installer ALLUSERS property.

To create software package applicability rules to detect only system-wide software installations, create rules for system-wide file paths, such as `||PROGRAMFILES||`, or for system-wide registry paths, such as `HKLM\Software`. For more information about Deploy variables, see Variables for Windows applicability scans and command-line operations on page 102.

VERIFY INSTALLATIONS WITH APPLICABILITY RULES

About this task

Use Tanium Deploy to set rules that detect the correct installation types. The following examples illustrate how attributes and software package specifications detect the correct system and user installation types.

In this example, the **Install Verification** rule in the **3T Software Labs Ltd Studio 3T (All Users)** software package uses the `File Version` attribute to ensure only system-wide installations are detected.

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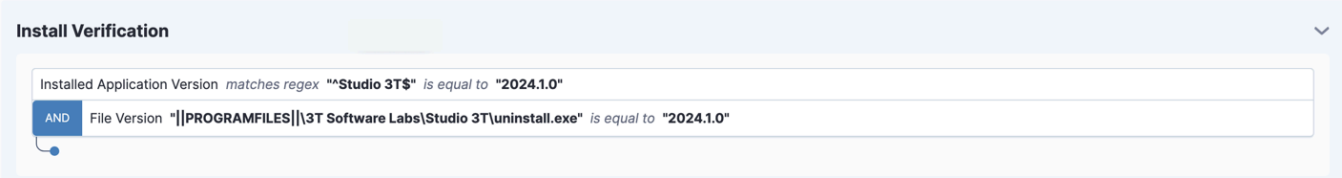
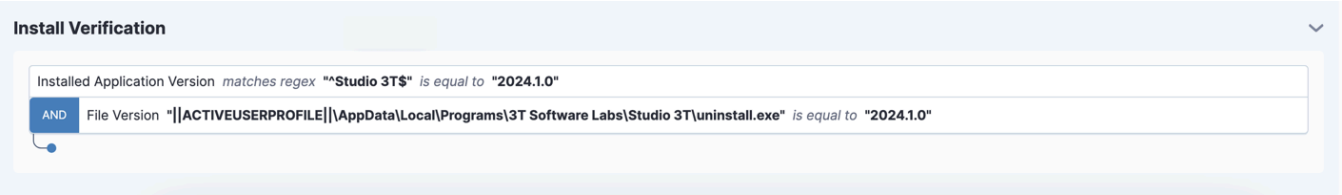


In this example, the **Install Verification** rule in the **3T Software Labs Ltd Studio 3T (Active User)** software package uses the `File Version` attribute to ensure only the installation of an active user is detected.



Additionally, the **3T Software Labs Ltd Studio 3T (Active User)** software package specifies **Active User** in the **Deploy Operations** section of the **Create Software Package** page.

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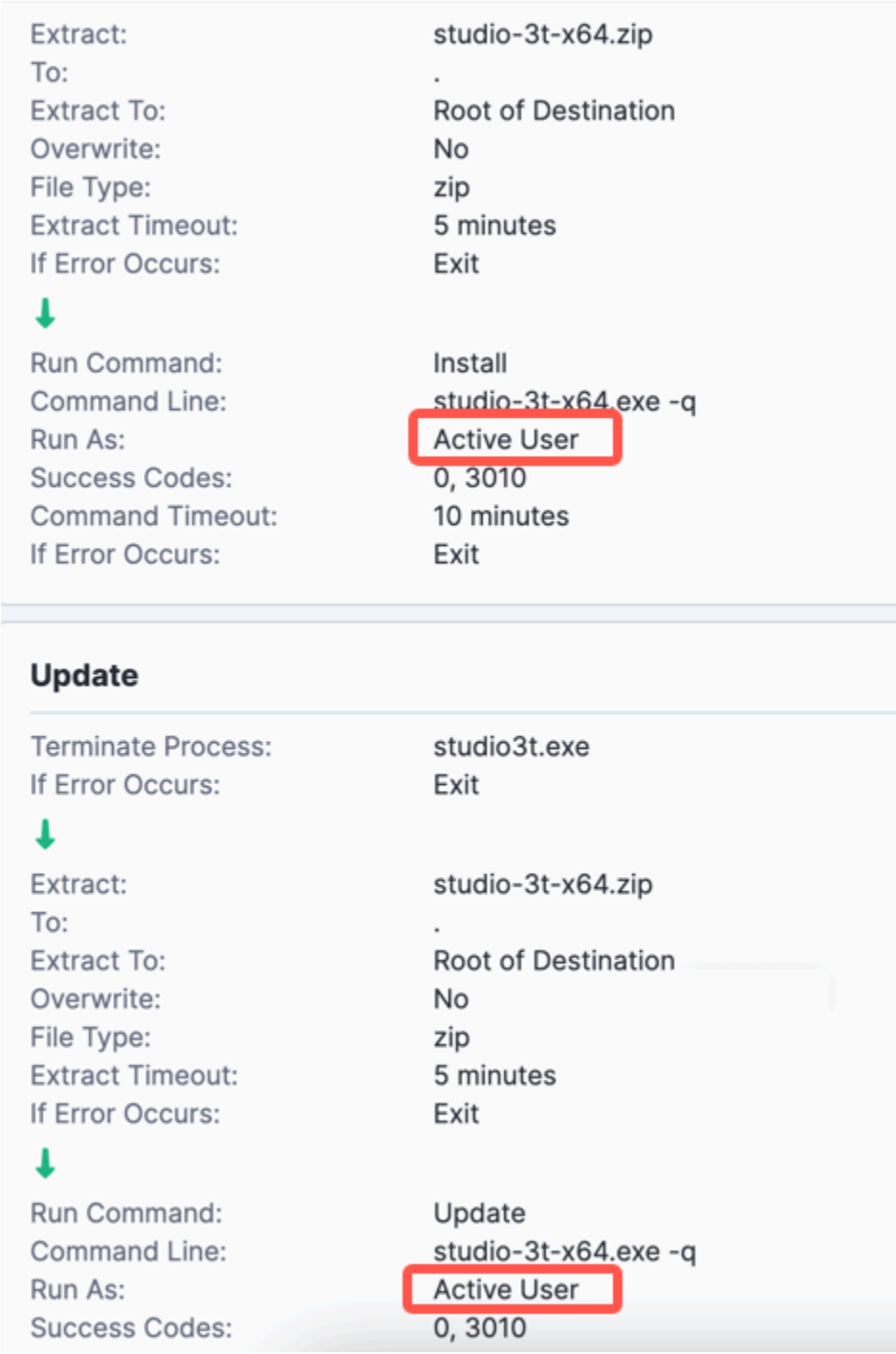

Because both **3T Software Labs Ltd Studio 3T** software packages detect only the correct installation types, the packages can be deployed to the same endpoints in a bundle to ensure all user copies stay updated, regardless of the original installation context.

Export a software package

About this task

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You can export a software package so that you can later import the package on a different server or recreate a deleted package.

1. From the Main menu, go to **Modules** > **Deploy > Software**.
2. Click the name of your package and then click click Options **> Export Software Package**.

Result

The ZIP file is available in your downloads folder.

Import a software package

About this task

You can import a previously exported software package on a different server or recreate a deleted package.

1. From the Main menu, go to **Modules** > **Deploy > Software** and then click **Import Package**.
2. Browse to the previously exported ZIP file and click **Import**.
3. Click **(Download File)** for any required files.
4. Click **Import** or **Import Duplicate** if you are importing a duplicate package.

Import a software package from the Predefined Package Gallery

About this task

You can select one of two ways to import a software package from the Predefined Package Gallery:

- You manually import a software package from the gallery.
- Deploy automatically imports the software package if Tanium updates the package or adds a new version of the package.

  If you installed Deploy with the **Apply All Tanium recommended configurations** option, certain packages are automatically imported by default. For the list of packages, see Import Deploy with default settings on page 75. You can modify the default import setting.

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For guidance on determining the import setting for a software package, see Impact of software package import setting and deployment settings on ease of use on page 111.

For a complete list of the software packages available in the *Predefined Package Gallery*, see Reference: Predefined Package Gallery on page 237.

1. From the Main menu, go to **Modules** > **Deploy > Software** and then click **Predefined Package Gallery**.
2. Select the packages you want to import and click **Import Settings**.
    a. Select the import type.
    If you select the automatic import option, the package is immediately imported. Subsequent automatic imports occur hourly as needed, according to the software package gallery update schedule. If a package is automatically imported by Tanium, you can select the manual import option to stop the automatic import.

    > **Note:** Packages that are automatically imported are marked as **In Use**. View these packages with the **In Use** filter on the **Software Packages** page.

    b. Select if you want to enable package cleanup. If you enable cleanup, enter how many versions to keep of a software package.
    Package cleanup deletes the oldest version of the software package when a new version is imported that exceeds the specified limit. Package cleanup occurs hourly. Deploy does not delete packages used by a deployment, Self Service profile, bundle, or automatic deployment configuration.

    > **Note:** If you import an older version of a software package, Deploy does not delete newer imported versions of the software package, even if the number of versions exceeds the specified limit.

    c. Click **Save**.
3. If you selected manual import, import the package by clicking Import package in the **Actions** column.
    Or you might import a package to reset it to the out-of-box configuration.

    > **Note:** You cannot manually import the packages that Tanium automatically imports, unless you have changed the default import setting.

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Result

After you import a package and distribute the catalog, you can deploy, edit, delete, or export the package. If a package is marked as **Tanium Managed** on the **Software Packages** page, you cannot edit or delete it unless you change the import setting to manual.

If you notice synchronization errors, see Job failed: Sync Software Package Files error on page 190.

Tip: If you import the Oracle Java 8 package and want to remove previous versions of Java, you can add `REMOVEOUTOFDATEJRES=1` to the end of the run command in the **Update Command** field of the software package.

Impact of software package import setting and deployment settings on ease of use

Review the following table to understand how the software package import setting and the deployment type and settings impact what you need to do to keep software packages and deployments up-to-date.

Software package import setting	Package included in software package deployment	Package included in software bundle deployment
Manual import	• You must monitor the software package gallery for changes to the specific package version and additional package versions. • When Tanium updates a package or releases a new package version, add the package to the deployment.	
Automatically import updated and new versions as they are released	• If Tanium updates a specific package version, the deployment automatically uses the updated package. • When Tanium creates a new package version, add the	• If a software package in a bundle uses the **Latest Applicable** version and Tanium updates a specific package version or creates a new package version, the deployment automatically uses the updated or new package. To configure the **Latest Applicable** setting, see Create a software bundle on page 123. **Best Practice:** To maximize ease of use, automatically import software packages and use software bundles with the **Latest Applicable** version in deployments. • If the software bundle does not use the **Latest Applicable** version and Tanium

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Software package import setting	Package included in software package deployment	Package included in software bundle deployment
	package to the deployment.	updates a specific package version, the deployment automatically uses the updated version. If Tanium creates a new package version, the deployment is updated with the new package, but you need to select the most recent version to deploy.

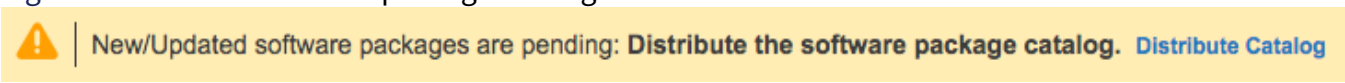
Distribute the software package catalog

After you create or edit a software package, the updated software package catalog must be distributed to the endpoints. When the endpoints receive the updated software package catalog, you can view the package applicability.

New installations of Deploy automatically distribute the software package catalog to endpoints when changes are detected.

If you upgraded from Deploy 2.1.9 or earlier and want the software package catalog to be automatically distributed, you must enable the **Auto-Distribute Catalog** option in the **Configuration Settings** tab of the Deploy Settings. If you do not enable this option, you are prompted to distribute the software package catalog each time an update is detected, and must click **Distribute Catalog**.

Figure 3. Distribute software package catalog



Manually replace or add a new package to the software package catalog

When you import a package, follow the steps in Import a software package on page 109. If a software package that is being manually imported already exists in the software package catalog, you are presented with two options prior to importing again. If you want to replace the existing package, select **Replace existing**. If you want to import the package, but also keep the existing one, select **Save as another software package**. You must then update at least one of the fields to create a

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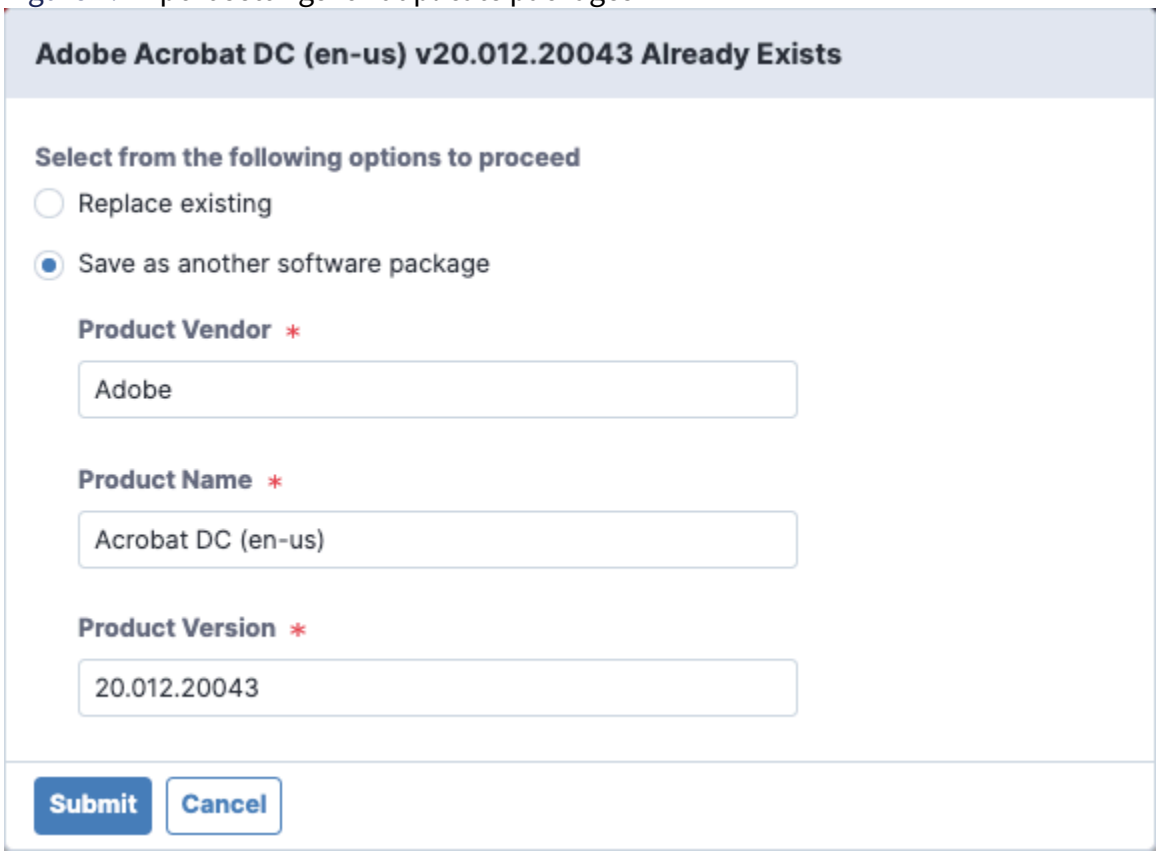
unique record in the software package catalog.

Figure 4. Import settings for duplicate packages



View software package applicability

About this task

To view software package applicability and understand the results of your applicability rules, review the Interact question results, software package details, and endpoint log files. The following example describes how to view and understand the applicability results for the **Igor Pavlov 7-Zip v22.01.00.0** software package on one endpoint.

1. From the Main menu, go to **Modules** > **Deploy** > **Software** > **Software Packages** and click the **7-Zip** package. Note that the 7-Zip package is not applicable on one endpoint. You can also view the software package applicability by expanding the package name.

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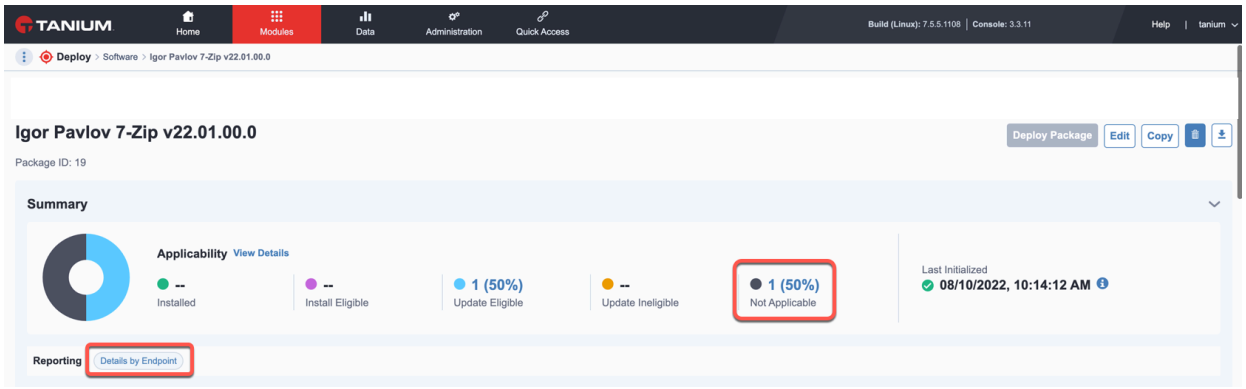
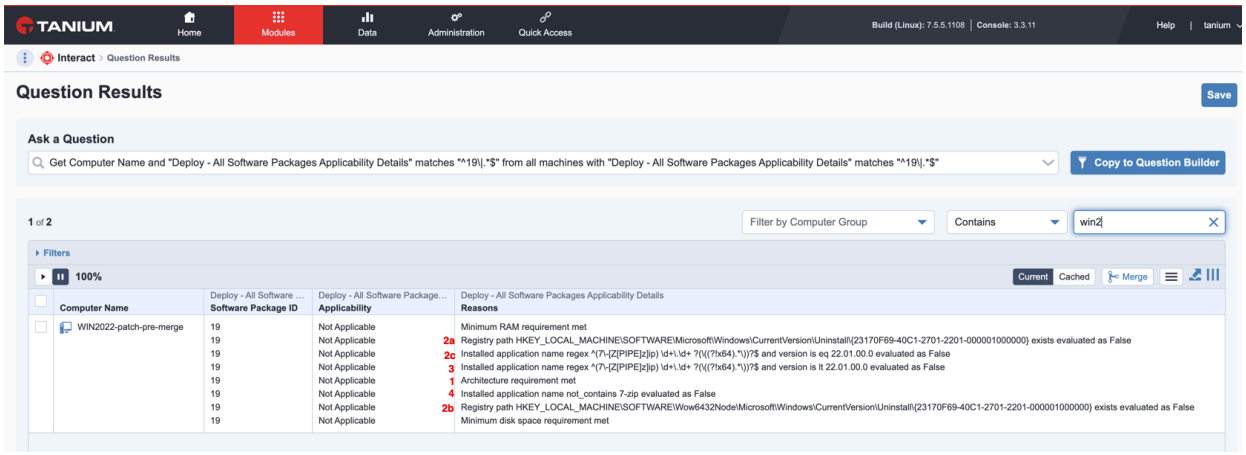


2. For more details about a specific applicability state, click **Applicability Details by Endpoint > View Online Data** or **View Cached Data**. You can then view the relevant Tanium Interact question results.
   In this example, `WIN2022-patch-pre-merge` is an endpoint with **Not Applicable** results.



3. In Interact, review the **Reasons** column. Consider the following information:
   - Each answer in the **Reasons** column is the result of the evaluation of one of the applicability rules in the software package.
   - Each **Applicability** result does not directly relate to each **Reason**. If one result is **Not Applicable**, for example, all **Applicability** results are **Not Applicable**.
   - The answers are not displayed in evaluation order. In the image in step 2, each answer is numbered according to the evaluation order specified in Software package applicability in Deploy on page 117. For example, the answer marked with 1 corresponds with the **System architecture** criteria, the answers marked with 2 correspond with the **Install Verification** criteria, and so on.

4. To identify which item corresponds with each criteria, compare the results in the **Reasons** column to the software package details. The following image shows the applicability rules in

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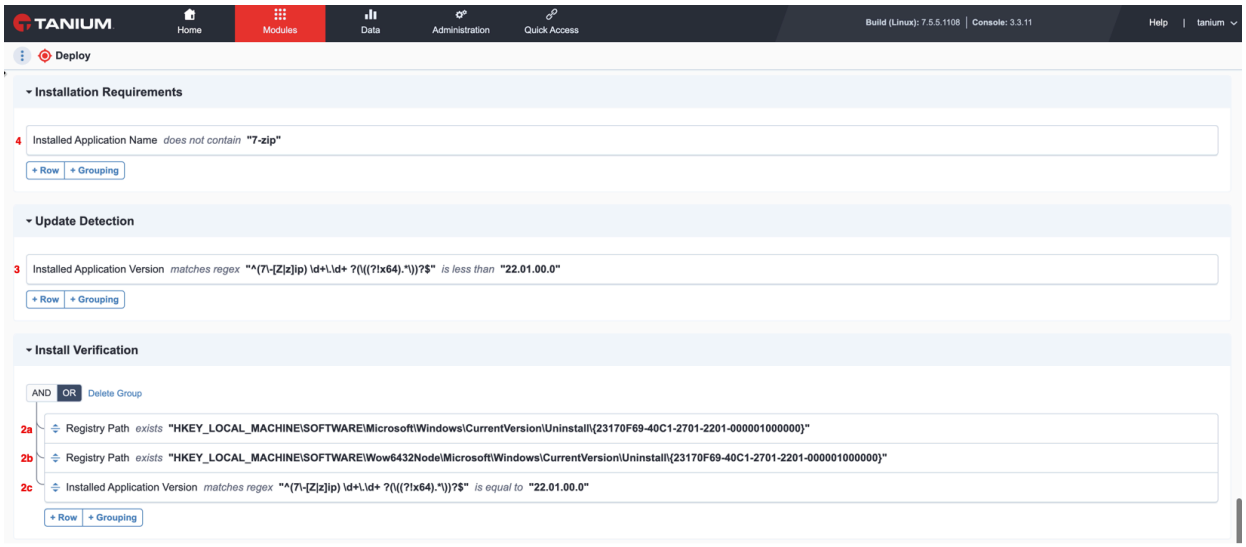
the **Install Verification**, **Update Detection**, and **Installation Requirements** sections.



This software package is not **Installed** on this endpoint because the **Install Verification** criteria are not met. The two registry paths do not exist and there is not an installed application that matches the regular expression of a 32-bit 7-Zip 22.01.00.0.

The software package is not **Update Eligible** because the **Update Detection** criteria is not met. There is not an installed application that matches the regular expression of a 32-bit 7-Zip 22.01.00.0 or older.

The software package is **Not Applicable** instead of **Install Eligible** because the **Installation Requirements** criteria is not met. There is an installed application name that contains 7-Zip. The results of the **Install Verification** and **Update Detection** criteria indicate that this endpoint does not have 32-bit 7-Zip 22.01.00.0 or older installed. So either a newer version of 32-bit 7-Zip is installed or a 64-bit version of 7-Zip is installed.

5. To quickly evaluate which version of 7-Zip is installed on the endpoint, ask Interact questions on the impacted endpoint.
    a. On the **Questions Results** page, drill down on the impacted endpoint.
    b. In this example, build a question using the **Installed Applications** filter with the name of **7-Zip**.

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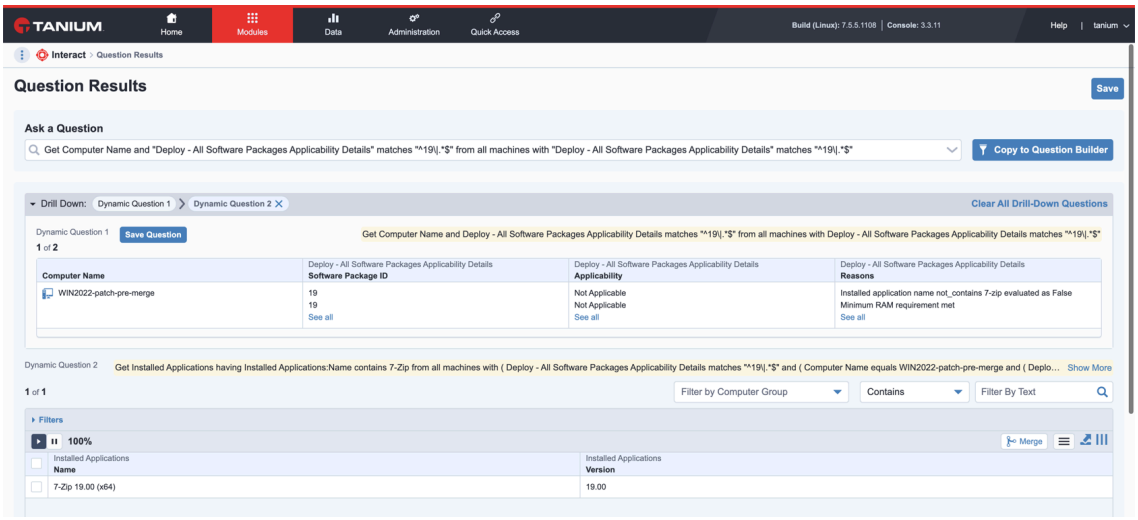

This package is not applicable on the endpoint because the endpoint has a 64-bit version of 7-Zip and the software package specifies a non-64-bit version of 7-Zip.

6. To see an ordered list of applicability results for easier analysis, review the impacted endpoint's software-management.log file. For the log location, see Collect Deploy troubleshooting information from endpoints on page 188.
   Search for `Determining applicability status for software package 19` to find the most recent instance of this line. `19` is the ID of the software package.

   The log provides more details than are available in Interact. The log identifies that the `Installed application` rule matches the installed application name of `7-zip 19.00 (x64)`.

```
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Determining applicability status for software package
19
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Registry path HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\
Windows\CurrentVersion\Uninstall\{23170F69-40C1-2701-2201-000001000000} exists
evaluated as False
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Registry path HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\
Windows\CurrentVersion\Uninstall\{23170F69-40C1-2701-2201-000001000000} exists
evaluated as False
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Registry path HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\
Microsoft\Windows\CurrentVersion\Uninstall\{23170F69-40C1-2701-2201-000001000000}
exists evaluated as False
```

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```
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Evaluating installed application rule: name regex
"^(7\-[Z|z]ip) \d+\.\d+ ?(\((?!x64).*\))?$", version eq 22.01.00.0
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Find application: name=^(7\-[Z|z]ip) \d+\.\d+
?(\((?!x64).*\))?$, operator=regex, version=22.01.00.0, operator=eq
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Installed application rule evaluated as False
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Evaluating installed application rule: name regex
"^(7\-[Z|z]ip) \d+\.\d+ ?(\((?!x64).*\))?$", version lt 22.01.00.0
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Find application: name=^(7\-[Z|z]ip) \d+\.\d+
?(\((?!x64).*\))?$, operator=regex, version=22.01.00.0, operator=lt
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Installed application rule evaluated as False
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Evaluating installed application rule: name
not_contains "7-zip", version None None
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Find application: name=7-zip, operator=contains,
version=None, operator=None
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Found matching application: Name: 7-zip 19.00 (x64),
Version: 19.0
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Installed application rule evaluated as False
2022-09-19 18:41:55Z INFO     [PID 1088] [Software Package
Scan][software_package_scan]: Install requirements NOT met. Package is not applicable
```

For information about configuring applicability scans, see Applicability scans on page 14.

Software package applicability in Deploy

When determining software package applicability, Deploy checks the criteria specified in the software package in the following order, stopping at the first section with matching criteria.

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1. System architecture on the endpoint: If the architecture does not match any of the architectures defined in **System Requirements**, Deploy marks the software package as `Not Applicable` and moves on to the next software package.

2. **Install Verification** criteria: If those criteria match, Deploy marks the software package as `Installed` and moves to the next software package.

3. **Update Detection**: If an **Update** operation exists, Deploy then checks the **Update Detection** criteria. If those criteria are met, Deploy checks **System Requirements**:

    - If **System Requirements** match, Deploy marks the software package as `Update Eligible` and moves to the next software package.

    - If **System Requirements** do not match, Deploy marks the software package as `Update Ineligible` and moves to the next software package.

4. **Installation Requirements** criteria: If **Installation Requirements** criteria do not match, Deploy marks the software package as `Not Applicable` and moves on to the next software package. If **Installation Requirements** criteria match, Deploy then checks **System Requirements**:

    - If **System Requirements** match, Deploy marks the package as `Install Eligible` and moves on to the next software package.

    - If **System Requirements** do not match, Deploy marks the package as `Not Applicable` and moves on to the next software package.

Keep the following clarifications in mind as you review software package applicability:

- **Installation Requirements** affect only **Install** operations, not **Update** operations.

- If you do not specify **Installation Requirements**, then the software package is marked `Install Eligible` if the endpoint meets **System Requirements** criteria for the software package.

View confidence score of software package

About this task

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Confidence scores rate the probability that a package deployment will succeed. The score also provides information about performance degradation after a successful installation. Use the score to decide whether a package is reliable enough for deployment.

Tanium does not calculate confidence scores for certain gallery packages. These packages have a confidence score of **N/A**. For more information about packages that do not have confidence scores, see Software package confidence score on page 13.

Note: Confidence score is available only if your Tanium instance is linked to your Tanium Account. For more information, see Tanium Account User Guide: Link an on-premises Tanium instance. It can take up to one hour for confidence scores to appear after linking your account. If you unlink your account, it can take up to five hours for confidence scores to disappear.

1. From the Deploy menu, go to **Software**.

   Tip: To browse only Predefined Package Gallery packages, click **Predefined Package Gallery**.

2. View a confidence score in the **Confidence** column. Or, click the package name in the **Title** column to go to the package page.

   ### Confidence score values

Score	Description
High	A score that indicates a package has a high execution success rate with few or no failed executions, and minimal or no performance degradations.
Moderate	A score that conveys caution because the number of failed executions or degradations is significant but not critical.
Low	A score that constitutes an alert due to a critical number of failed executions or degradations.
Calculating	The Tanium Server has not yet collected results from the minimum number of endpoints (1,000) that is required for a valid score.
N/A	Tanium does not calculate a confidence score for this package. This applies to gallery packages that require customization before deployment, such as packages that need you to upload files or edit commands, or that use non-standard deployment operations, such as **Microsoft InPlace upgrade**

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Score	Description
	packages.

3. Hover over the confidence score to see the values for the individual metrics that Tanium uses to calculate the score.

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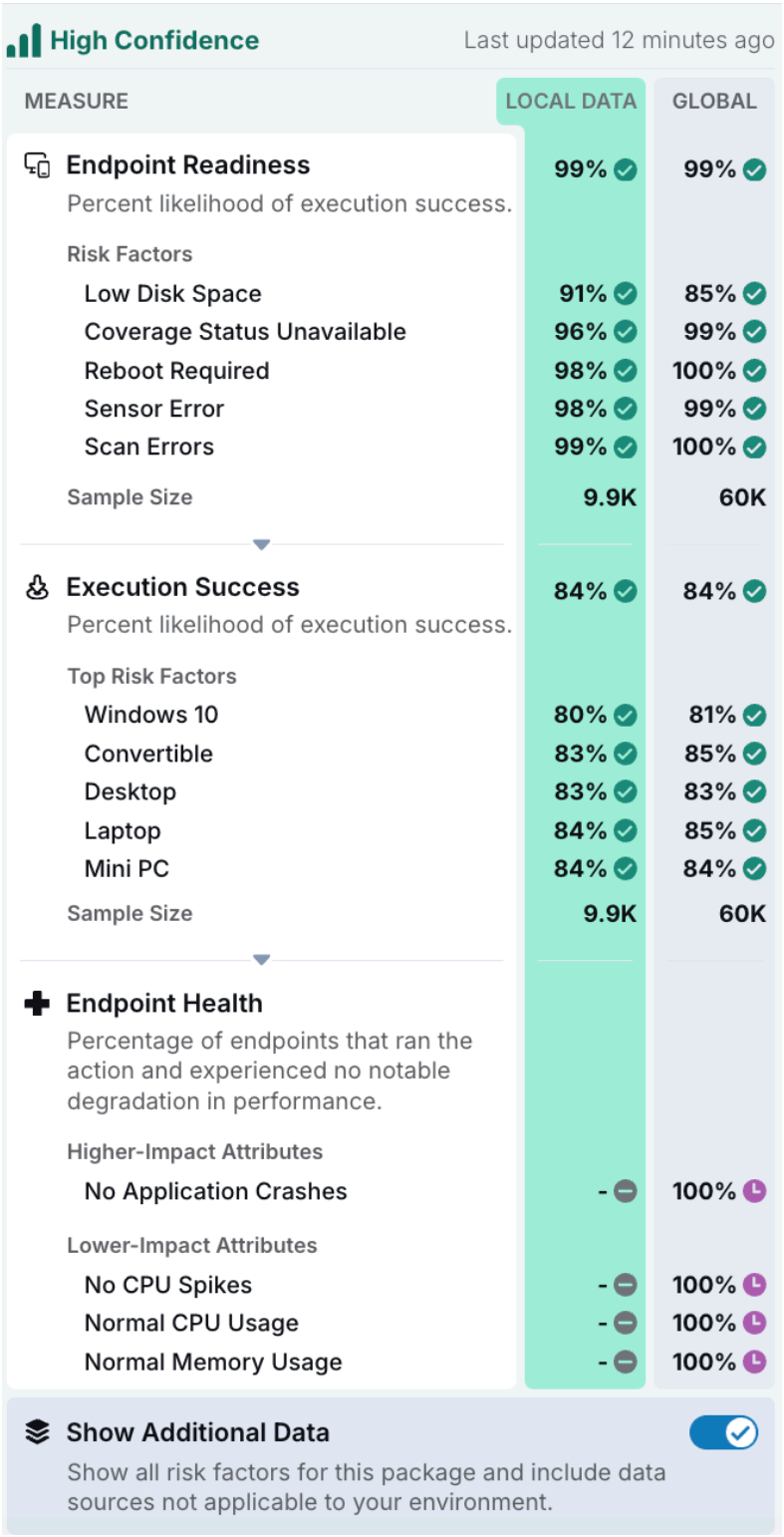

Each value represents the percentage of endpoints that meet the defined metric conditions, calculated from the number of reporting endpoints.

If one or more sections do not have available data, the tooltip shows a **No available data** placeholder. When a score is based on a subset of sections, a signal strength subheading

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identifies which sections contributed to the score.

If the **Endpoint Health** section shows a **No available data** placeholder in the **Local Data** column, you may need to configure a tracked executable for the package. For more information, see Create a software package on page 94.

Deploy confidence score metrics

Metric	Description
Endpoint Readiness	Percent likelihood that endpoints are in a suitable state to deploy a package. **Risk Factors** are endpoint conditions that could negatively affect readiness, such as low disk space or no enforced maintenance window. For example a **Low Disk Space** risk factor at 73% means that, on endpoints where low disk space is detected, the predicted deployment success rate is 27% lower than it would be if that issue were resolved.
Execution Success	Percent likelihood of execution success across endpoints that ran the package in prior deployments. **Major Risk Factors** are endpoint classifications, such as operating system version or device type, with the lowest execution success percentages. For example, if Google Chrome fails to install on a Windows 11 laptop, the failure is captured in the **Windows 11** attribute and the **Laptop** attribute. When **Show Additional Data** is on, this sub-header changes to **Top Risk Factors** and shows up to 10 risk factors.
Endpoint Health	Percentage of endpoints that ran the action and did not experience any notable degradation in performance. Endpoint health is based on the following individual metrics: • **No Application Crashes**: Software is stable, operating reliably, and has not experienced any unexpected crashes. A crash is defined as an unexpected termination of the software application process due to errors, faults, or instability. • **No CPU Spikes**: Software is operational without experiencing sudden short-term surges in CPU usage. A CPU spike is detected when the software consumes 99% for any core on the endpoint for 3 minutes after software deployment. Spikes might indicate inefficient processes or performance degradation caused by the software. • **Normal CPU Usage**: Software CPU usage is operating within expected performance thresholds over time. Abnormal CPU usage is detected when usage exceeds two standard deviations above normal at any point in a 72-hour monitoring period. Abnormal CPU usage might indicate excessive processing load or performance degradation caused by the software. • **Normal Memory Usage**: Software memory usage is operating within expected performance thresholds. Abnormal memory usage is detected when usage exceeds two standard deviations above normal at any point in a 72-hour monitoring period. At least 15 minutes of usage is required to establish an average.

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Metric	Description
	Abnormal memory usage might affect performance or indicate memory-related issues.

Show additional data

In the tooltip, toggle **Show Additional Data** to view the following additional information:

- **Local Data**: Shows data relevant to your environment.
- **Global Data**: Shows information across all endpoints that Tanium manages.
- **Sample Size**: Shows the number of attempted install or update deployments across endpoints.
- **Top Risk Factors**: Shows up to 10 risk factors. By default, only up to 3 risk factors are shown.

This additional data incorporates specific risk factors identified for your environment. For example, assume a package has an execution success rate of 95% on Virtual Machines globally. Because of the high success rate, Virtual Machines might not appear in the list of risk factors when the toggle is not enabled. However, if you enable the toggle and your environments have a low success rate (10%), then Virtual Machines appears as a risk factor and shows 10% under the **Local Data** column.

Create a software bundle

About this task

Create software bundles to specify a sequenced list of software packages to deploy. Use software bundles to manage multiple software packages at once and order their deployments. For example, you can create a software bundle with the software packages **macOS Ventura - Phase 1: Pre-Cache** and **macOS Ventura - Phase 2: Upgrade** in an ordered sequence to deploy a macOS 13 (Ventura) upgrade.

To create a software bundle:

1. From the Main menu, go to **Modules** > **Deploy > Software** and then click **Software Bundles**.
2. Click **Create Software Bundle**.
3. In the **Bundle Details** section, specify the bundle name, an optional description, and the content set.

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> **Important:** Because of the complexities of managing permissions with multiple users, you cannot move a software bundle from one content set to another after the initial assignment.

4. In the **Bundle Workflow** section, select software options.
    a. In the **Platform** menu, select a platform. All software packages in a bundle must apply to the same platform.
    b. Click **Add** to select the software packages to add to the bundle.

> **Tip:** You can filter packages by typing the platform, vendor name, or package title.

    c. Select a specific version, or choose **Latest Applicable** to automatically select the latest available version for each endpoint.
    d. Select the operation: **Install Or Update**, **Install**, **Update**, or **Remove**.
    e. Select whether you want the bundle to exit or continue or if the package fails.

> **Tip:** You can change the order of the packages by dragging the package.

5. Click **Create Bundle**.

Edit a software package or bundle

To edit a package or bundle, click the name of your package or bundle and then click **Edit**.

Copy a software package or bundle

About this task

To copy a package or bundle, click the name of your package or bundle and then click **Copy**.

When a software package or bundle is copied, the name is automatically prepended with **Copy -** .

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Delete a software package or bundle

To delete a package or bundle, click the name of your package or bundle and then click Delete .

To delete multiple packages simultaneously, select the packages from the **Software Packages** page and then click **Delete**.

Note:

You cannot delete a software package if it is referenced in bundles, active deployments, or Self Service profiles or if it is the latest auto-imported version of a Tanium Managed package. If you delete a software package in an automatic deployment configuration and the package is used in a pending deployment, the deployment status is changed to Skipped.

You cannot delete a software bundle if it is referenced in active deployments or Self Service profiles.

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Manually deploying software

Use manual deployments to install, update, or uninstall software on a set of target computers. Deployments can run once or be ongoing to meet requirements such as:

- Maintain operational hygiene and system baselines.
- Manage systems which may be online for short periods.
- Rerun packages which become applicable as system states change.

Create manual deployments to deploy specific versions of packages or bundles using the traditional deployment process.

Important: Deployments do not run outside of a maintenance window unless the **Override maintenance window** option is selected in the deployment options. You must create at least one maintenance window for other deployments to run. For more information about creating a maintenance window, see Managing maintenance windows on page 170.

Before you begin

- To create a software package deployment, ensure that you have at least one software package. For more information, see Create a software package on page 94 or Import a software package on page 109.
- To create a software bundle deployment, ensure that you have at least one software bundle. For more information, see Create a software bundle on page 123.
- If you want to notify the end users of your Windows and macOS endpoints about the start of deployments or restarts that occur after deployments, install the Tanium End-User Notifications solution. For more information, see Tanium End-User Notifications User Guide: Installing End-User Notifications.
- If you are creating a software package ongoing deployment that will use a ring deployment, do the following:

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- Create a deployment plan. For more information, see Tanium Console User Guide: Create a deployment plan.

  To limit the chance of a user deleting a ring deployment plan, assign the ring deployment plan to a content set with limited access.

- Review the timing factors and maintenance window considerations for ring deployments. For more information, see Tanium Console User Guide: Deployment timing factors and maintenance windows.

- Ensure that endpoints have Endpoint Toolset version 2.10 or later. This version is required for ring deployment support. To identify endpoints that need a toolset update, see Endpoint does not have toolset version that supports ring deployments on page 193.

Create a deployment template

About this task

You can create a deployment template to save settings for a manual or automatic deployment that you can issue repeatedly. You can either create a deployment template from the **Deployment Templates** menu item, or you can select an option when you create a manual deployment to save the options as a template.

1. From the Main menu, go to **Modules** > **Deploy > Deployment Templates** and then click **Create Deployment Template**.
2. Specify a name, an optional description for your deployment template, and the content set.

   Important: Because of the complexities of managing permissions with multiple users, you cannot move a deployment template from one content set to another after the initial assignment.

3. Select deployment options. These options are similar to the options you can configure in an individual deployment. For more information, see Manually deploy a software package or bundle on page 129.

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> **Best Practice:** If you enable the **Override Maintenance Windows** setting and a user applies this template to their deployment, the **Override Maintenance Windows** setting is applied only if the user has the required **Deploy Deployment Override Maintenance Window** permission on page 55. If the user does not have this permission, then **Override Maintenance Windows** is not applied to their deployment configuration.

4. Click **Create Deployment Template**.

Result

You can use this template when you create a deployment.

Set the default deployment template

About this task

The default deployment template is applied when you create manual deployments. Importing Deploy with automatic configuration creates three deployment templates and sets one of them as the default. You can change the default template or remove a template as the default.

> **Note:** You can only set a deployment template in the **Deploy Content Set** as the default deployment template.

1. From the Main menu, go to **Modules** > **Deploy > Deployment Templates**.
2. Select a template and click **Set as Default**.
3. To remove the default designation from a template, select the default template and click **Remove as Default**.

Delete a deployment template

1. From the Main menu, go to **Modules** > **Deploy > Deployment Templates**.
2. Select one or more templates and click **Delete Deployment Templates**.
   You can also click the name of your deployment template and then click Delete .

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Manually deploy a software package or bundle

1. From the Main menu, go to **Modules** > **Deploy > Deployments** and then click **Create Deployment**.

   Tip: You can also create a deployment from the **Software** page. From the **Software** > **Software Packages** or **Software Bundles** page, select a package or bundle and click **Deploy Package** or **Deploy Bundle**. If you use either of these methods to create a deployment, then the package or bundle that you select will already be populated in the **Deployment Details** and **Software to Deploy** sections.

2. (Optional) Click **Apply Deployment Template** to select an existing template on which to base this deployment.

3. In the **Deployment Overview** section, accept the default name or provide a name for the deployment, add an optional description, and select the content set.

   Important: Because of the complexities of managing permissions with multiple users, you cannot move a deployment from one content set to another after the initial assignment.

4. In the **Deployment Details** section, complete the following steps as needed for the operating system of the deployment:

   Note: You can select only the software packages and bundles to which you have the required permissions.

   a. Select **Software Package**, select the software package operation, and then select the package from the list. You can filter packages by typing the platform, vendor name, or package title. The list also displays the package version, confidence score for most unedited gallery packages, and content set.
   For more information about confidence scores, see Software package confidence score on page 13.

   b. Select **Software Bundle** and then select the bundle from the list.

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> **Note:** A software bundle is platform-specific and each software package evaluates and installs independently, but is available only for the specified OS platform. If an individual package fails to install during a bundle deployment, you can decide if the bundle should continue and install the remaining packages, or you can choose to stop on failure and report the failure.

5. In the **Endpoints to Target** section, add targeting criteria for endpoints.
    - Select the following targeting methods and complete the fields as needed:
        - **Computer Groups**: Provides a list of computer groups for which you are assigned. You can later use these groups to refine applicability results, as needed. For more information, see Tanium Console User Guide: Assign computer groups
        - **Question Criteria**: Filters on all endpoints with a specific set of criteria and within the limiting groups selected from the list of available groups. Limiting groups are available after you add question criteria. For example, you can type Operating System contains win in the Filter Bar or use the Filter Builder to target all Windows endpoints within those groups. The deployment is applied to all endpoints that meet the criteria. Individual rows cannot be selected. Limiting groups are combined with the Computer Groups and Question Criteria options using an AND operator. If you define multiple limiting groups, they are evaluated with an OR operator.

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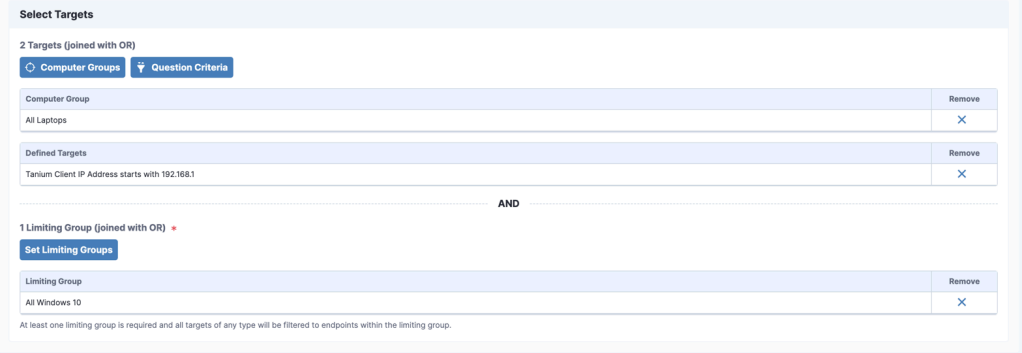
Important:

The **Computer Groups** and **Question Criteria** options are joined by an `OR` operator. If you use multiple targets, the deployment applies to endpoints that match any of the targets you specify. If you use question criteria, you must also specify a limiting group that limits all targets. For example, if you select **All Laptops** as the target computer group, the deployment goes to all laptops managed by Deploy. However, if you also add `Tanium Client IP Address starts with 192.168.1` as the targeting criteria, and then select **All Windows 10** as the limiting group, then the deployment goes to all Windows 10 devices that are either laptops or have an IP address starting with `192.168.1`.



Best Practice: If you set question criteria, use criteria based on attributes that cannot be changed by the deployment. If you select attributes that can change, endpoints might enter a state where the deployment is `Not Applicable` with a sub-status of `Configuration not available or not targeted`. For more information about how endpoints might enter this state, see Reference: Deployment statuses on page 294.

- With a software package ongoing deployment, you can define how the deployment moves through a sequence of rings. Select **Enable Ring Deployment** and select the ring deployment plan.

  The Deploy deployment specifies when a deployment starts in ring 1. The ring deployment plan then specifies how the deployment progresses through the rings. For more information, including how Deploy actions work with ring criteria, see Tanium Console User Guide: Managing deployment plans and Tanium Console User Guide: Ring-based deployment.

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> **Important:** If you enabled configuration approvals, ring deployments are not supported. To use ring deployments, you need to disable approvals. For more information, see Tanium Endpoint Configuration User Guide: Managing approvals.

6. Review the **Deployment Type and Schedule** section and click Edit to make changes as needed.

   > **Note:** Ring deployments affect the timing of deployment settings. An endpoint is notified of the deployment when the deployment reaches the ring that includes the endpoint. If you configure deployment settings, such as **Make available before Start Time**, **Download all package files immediately**, or **Distribute Over Time**, the endpoint can act on the settings only when the deployment reaches the ring that includes the endpoint.

   a. Specify a deployment frequency. You can do an ongoing deployment that does not have an end time or a one-time deployment with a specific start and end time.

      > **Note:** A software package operation may be interrupted if you stop the deployment, the deployment ends, or the maintenance window closes.

      > **Note:** After the deployment ends or the maintenance window closes, restarts do not occur, End-User Notification messages do not appear, and remaining steps in a software bundle (if applicable) do not run.

   b. Designate the deployment time zone.
      Choose the local time on the endpoint or UTC time.

   c. Specify the window of time during which the deployment will be effective.
   d. If you select an ongoing or single deployment, you can protect shared resources by selecting **Enabled** for the **Distribute Over Time** option and indicating an amount of time. The value you indicate for **Distribute Over Time** must be less than the deployment duration.
      Distribute Over Time randomizes the deployment start time on each endpoint by an amount of time up to the value configured. This option reduces concurrent consumption of shared compute resources in a virtual environment.

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> **Best Practice:** Specify a **Distribute Over Time** value that is at least two hours less than the length of the deployment window and any maintenance windows. If the value exceeds deployment and maintenance windows, some endpoints will not be able to run the deployment or will install the software outside of the maintenance window.

7. Review the **Deployment Settings** section and click Edit to make changes as needed.
   - **Download all package files immediately**: When selected, endpoints start downloading files before the deployment start time and ignores maintenance windows. When cleared, endpoints start downloading files when the deployment start time has passed and a maintenance window is open. This option is available when **Enable ring deployment** is not selected.

   - **Start downloading files outside of maintenance windows**: When selected, endpoints start downloading files at the deployment start time and ignores maintenance windows. When cleared, endpoints start downloading files when the deployment start time has passed and a maintenance window is open. This option is available when **Enable ring deployment** is selected.

     > **Best Practice:** Select this option for future deployments. If you find that endpoints are not completing installations within the specified windows, schedule the deployments even further in advance.

     > **Best Practice:** To enable an advanced option to schedule download times, Contact Tanium Support on page 218.

   - **Override Maintenance Windows**: Ignore deployment restrictions and allow deployment operations (install, update, remove, and restart) outside of maintenance windows. This option is available for users who have the **Deploy Deployment Override Maintenance Window** permission on page 55.

   - Configure the End-User Self Service settings.

     - **Hide from Self Service Client**: Hide this deployment from the Self Service Client application

     - **Make available before Start Time**: (When **Enable ring deployment** is not

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selected) Allow the end user to start this deployment in the Self Service Client application before the scheduled **Start Time** and outside of maintenance windows.

- **Allow end-users to start deployment prior to maintenance window**: (When **Enable ring deployment** is selected) Allow the end user to start this deployment in the Self Service Client application outside of maintenance windows.

- Select whether to restart the endpoint. To avoid suddenly restarting an endpoint while an end user is working, configure a notification if the deployment requires a restart.

> **Note:** If no user is logged into an endpoint, the endpoint restarts immediately after deployment completion even if a post-deployment notification is configured.

8. (Windows and macOS endpoints) Review the **User Notifications** section and click Edit to make changes as needed.

> **Note:** For endpoints with multiple users, notifications appear for the user with the lowest active session ID. For example, when two users are logged in at the same time, User1 gets the notification but User2 does not. If User1 logs off and User3 logs in, User2 gets the notification because User2 now has the lowest active session ID.

> **Note:** If no user is logged in at the **deployment start time**, the deployment starts immediately even if a pre-deployment notification is configured.

   a. To warn users before a change is made to endpoints, select the option to **Enable Pre-Deployment Notifications** and configure the following settings.
   Pre-deployment notifications are especially important for Update and Remove operations because they can affect applications that are in use on an endpoint.

   - Specify the **Duration of Notification Period** to configure the amount of time before the notification must be accepted. The deadline is calculated by adding this value to the time that the notification is first displayed. If a user is signed in but the screen is locked, the deadline is still set as if the notification was displayed. If a user is signed in to a Windows remote desktop session but is not currently connected, the deadline is still set as if the notification was

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displayed. The notification is then displayed if the user reconnects.

- Select **Allow user to postpone** to give the user an option to defer accepting the notification for a specified amount of time. A user cannot postpone beyond the deadline.

  Then specify the amount of time a user can postpone the notification. The total amount of time specified must be less than the **Duration of Notification Period** value. Note that this is only the amount of time to defer the notification from being displayed again and does not affect when the countdown to deadline appears.

- Specify the **Appearance** of the notification. **Allow user to minimize** displays the notification with a title bar that includes the minimize option. **Do not allow user to minimize** displays the notification without a title bar. **Do not allow user to minimize** is the default.

- Specify the **Final Countdown to Deadline** to configure the amount of time for users to accept the notification. The notification also shows a countdown until users must accept. If users dismiss the notification and a restart is required, the notification will reappear in the last minute of the final countdown to deadline before the computer restarts.

- Specify the title and body of the notification message. Upload optional icon and body images for branding to avoid confusing users and to limit support calls.

  > **Note:** You can use `||OPERATION||`, `||PACKAGENAME||`, or `||DEPLOYMENTNAME||` as variables in the title or body. If you are deploying a software bundle, the bundle name is used for the `||PACKAGENAME||` variable.

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> **Important:** If your deployment is configured for a pre-notification, but the endpoint does not have the End-User Notifications tools installed, the deployment fails and triggers the following error: `EunIncompatible: EUN is not installed or the version installed is too old.` For more information about installing End-User Notifications tools on endpoints, see Tanium End-User Notifications User Guide: Configuring End-User Notifications.

- (Optional) Select additional languages and provide translated title and body text for endpoints that are configured for other languages. By default, the notification displays content in the system language on the endpoints. If you enable additional languages, the user can select other languages to display.
- To view the preview in additional languages, toggle the language dropdown list in the preview. You can also use the dropdown list to preview the notification in light or dark theme.
- Select **Show Countdown** to display a visual indicator of the remaining time before the deadline.

b. To warn users after a change is made to endpoints, select the option to **Enable Post-Deployment Notifications** and configure the settings.
Post-deployment notifications are especially important for deployments that require restarts because they can occur when users are working on endpoints.

> **Note:** If no user is logged into an endpoint, the endpoint restarts immediately after deployment completion even if a post-deployment notification is configured.

9. (Optional) To create a new template based on this deployment, click **Save Settings as New Template**, specify a name for the template, and then click **Save**.
For more information, see Create a deployment template on page 127.
10. Click **Preview to Continue**.
11. Review the deployment details, and then click **Deploy**.

Manually deploy a software package to a single endpoint

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You can quickly create a deployment to install a software package on a single endpoint through the Endpoint Details page in Tanium Reporting. To create a deployment, you must have the **Deploy Deployment write** permission.

> **Note:** You can also install a software package on a single endpoint by following the steps in Manually deploy a software package or bundle on page 129.

1. Open the Endpoint Details page for the endpoint that requires a deployment. For more information, see Tanium Reporting User Guide: View endpoint details.
2. Select the **Endpoint Management** tab.
3. In the **Software Package Applicability** section, click **Install** next to the package you want to deploy, and complete the deployment.

Review deployment summary

Review the deployment results by status, any error messages, and the deployment configuration details.

Automatic deployments are prepended with **Auto Deployment: Operation**. For more information, see Automatically deploying software on page 141.

1. From the Main menu, go to **Modules** > **Deploy > Deployments**.
2. Select the **Active**, **Inactive**, or **Self Service** tab.

   > **Note:** A software package or bundle appears in the **Self Service** tab after it is included in a Self Service profile and applicability counts appear after a user installs, updates, or removes the item in the End-User Self Service Client application.

3. Click the deployment name. The top section shows the content set and information about the last time the status or initialization was updated. For automatic deployments, the **Auto-Deployment Rule** links to the automatic deployment configuration rule that created the deployment. For more information, see Create an automatic deployment configuration on page 144.

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4. The **Status** section shows the status and sub-status, links to deployment results, and any error messages. To view error messages or informational details, you can click **View Full Details** or click a specific sub-status.

   For manual ongoing and automatic deployments, this section shows information about the ring deployment plan and status. For more information, see Tanium Console User Guide: Deployment status.

   - Active deployments show the current **Deployment Progress on Endpoints**. For more information about deployment statuses, see Reference: Deployment statuses on page 294.

   - Inactive deployments show the **Final Deployment Status on Endpoints**. When a deployment becomes inactive, all deployment activity stops. Generally, endpoints that were not in a final state, like Completed or Not Applicable, report back as **Failed** with a sub-status that mentions its status prior to failing. If you see endpoints under an in-progress status, such as **Waiting**, **Running**, **Downloading**, those endpoints are most likely offline and have not reported an updated status since the deployment became inactive.

5. In the Deployment Details area, expand the section you want to see, or click **Expand All** to expand all sections.

   - **Content to deploy** provides all the configuration information, including installation details, execution information, installation workflow and notifications, patch lists, patches, and confidence score.

   - **Endpoints to target** lists the targeted endpoints for the deployment.

   - **Deployment type and schedule** shows the deployment frequency, time zone, and schedule.

   - **Deployment settings** shows the settings for download, maintenance windows, End-User Self Service, and restart.

   - **User notifications** has the information about any end user notifications associated with the deployment.

Stop a deployment

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About this task

You can stop a package or bundle deployment, but it does not remove packages that have already completed installation. If you stop a ring-based deployment, the deployment stops in the active ring and does not continue to the next ring.

1. From the Main menu, go to **Modules** > **Deploy > Deployments**.
2. On the **Active** tab, click the deployment name, and then click **Stop**.
3. Go to the **Inactive** tab and click the deployment name to verify the status.

Result

Note: If you enabled configuration approvals, it can take up to 10 minutes for the deployment to move to the **Inactive** tab after the configuration change is approved. If the change is rejected, the deployment does not stop. For more information about enabling and using configuration approvals in Endpoint Configuration, see Tanium Endpoint Configuration User Guide: Managing approvals.

Reissue a deployment

About this task

You can restart a stopped deployment or reissue a one-time deployment. Reissuing a deployment creates a new deployment with the same configuration and targets.

1. From the Main menu, go to **Modules** > **Deploy > Deployments**.
2. On the **Inactive** tab, click the deployment name, and then click **Reissue**.
3. Make changes if necessary and then click **Deploy**.

Clone a deployment

You can clone an active deployment if you want to create a deployment that is similar to an existing deployment. When a deployment is cloned, the name is automatically prepended with **Clone:** and the targets are removed.

1. From the Main menu, go to **Modules** > **Deploy > Deployments**.
2. On the **Active** tab, click the deployment name, and then click **Clone**.

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3. Make changes and then click **Deploy**.

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Automatically deploying software

Automatic deployments are created by automatic deployment configurations. Create automatic deployment configurations to install or update Predefined Package Gallery packages in ongoing deployments.

Use automatic deployments for software packages that you want to keep automatically updated with the latest versions or if you want deployments to automatically start based on rules.

Important: If you enabled configuration approvals, automatic deployments are not supported. To use automatic deployments, you need to disable approvals. For more information, see Tanium Endpoint Configuration User Guide: Managing approvals.

Overview

An automatic deployment configuration consists of the following items:

- General deployment settings, such as notifications.
- Criteria that identify the relevant endpoints for the deployment.
- Ring deployment plan. See Deployments and ring deployment plans on page 16.
- End-User Self Service profile settings. See Managing End-User Self Service on page 175.
- Rules that identify the Predefined Package Gallery packages and rule triggers. See Rule triggers on page 142.

Best Practice: Only create multiple automatic deployment configurations when you want to specify different general deployment settings, target endpoints, or ring deployment plans. If you intend to deploy different software packages using the same deployment settings, add the software packages as separate rules within a single automatic deployment configuration instead of creating one configuration per package. Using a single configuration with multiple rules reduces overhead and simplifies management.

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Automatic deployment configurations support installing or updating a software package. To remove a software package, create a manual deployment. For more information, see Manually deploy a software package or bundle on page 129.

Rule triggers

Rule triggers define when a deployment progresses to a ring. Select attributes to define the properties of rules, and create rule triggers to set conditions for automatic deployments. Rule triggers can be based on the confidence score and age of the package in the Predefined Package Gallery or on the latest available version of a package. If the specified deployment trigger rules are not met, you can also manually override the rules and create the deployment.

If the deployment trigger rules are met, Deploy then checks if the software package is applicable to at least one endpoint in the targets of the automatic deployment configuration. Applicability is based on the results of the most recent endpoint applicability scan. If the package is applicable, Deploy creates the automatic deployment. If the package is not applicable, Deploy does not create a deployment for the version and evaluates applicability after the next scan. When the package becomes applicable, Deploy creates the automatic deployment.

You can create multiple rules in a configuration if you want multiple software packages to share the same deployment settings, target endpoints, and ring deployment plan. Each rule can have one software package with unique deployment rule triggers or multiple packages that share rule triggers. An automatic deployment configuration creates a deployment for each software package in a rule.

Supported packages

Packages are only enabled for automatic deployment configurations when they can be imported from the Predefined Package Gallery and deployed without modification.

Packages can be disabled for automatic deployment configuration for any of the following reasons:

- If the software package uses files that Tanium cannot download by default, the package is not available for automatic deployment. For more information, see Troubleshooting Deploy.
- If the software package must be edited by the operator for any reason, the package is not available for automatic deployment.
- If the software package does not have an Update operation, the package is not available for automatic deployment.

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- If the software package is intended for one-time manual use, such as Windows InPlace Upgrade, the package is not available for automatic deployment.

Automatic deployment considerations for software package versions and revisions

Deploy handles automatic deployments differently for new software package versions and new revisions of a software package. A software package version is a number assigned to a package by the vendor. The software package version appears in the workbench in the **Version** column on the **Packages** page. For example, Google might release Google Chrome version 130.0.6723.92 and then release a new version of 130.0.6723.94. A revision to a software package is an update to that package that does not change the version.

If an older *version* of a software package is being deployed and a new version of the software package is released and the rule trigger criteria are met, a new automatic deployment is created. The older software package version deployment continues until it reaches the last ring. After the newer package version deployment gets to the last ring, the older package version deployment is marked as superseded.

If an older *revision* of a software package is being deployed and a new revision of that software package version is released, the new revision is imported and overwrites the prior revision. The existing deployment continues to deploy the old revision. You can choose to stop the current deployment and then start a new deployment with the newer revision, or take no action and allow the older revision deployment to continue. For more information, see Deploy a revision of a software package on page 160.

Before you begin

- Create a ring deployment plan. For more information, see Tanium Console User Guide: Create a deployment plan.

  To limit the chance of a user deleting a ring deployment plan, assign the ring deployment plan to a content set with limited access.

- Review the timing factors and maintenance window considerations for ring deployments. For more information, see Tanium Console User Guide: Deployment timing factors and maintenance windows.

- Ensure that endpoints have Endpoint Toolset version 2.10 or later. This version is required for

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ring deployment support. To identify endpoints that need a toolset update, see Endpoint does not have toolset version that supports ring deployments on page 193.

Create an automatic deployment configuration

About this task

Create a configuration to automatically create deployments for software packages.

1. From the Main menu, go to **Modules** > **Deploy > Deployment Automation** and then click **Create Automatic Deployment Configuration**.
2. Complete the **Configuration Settings** section.
   a. Enter a unique name for the configuration.
   b. Select the content set.

      Important: Deployments created from this automatic deployment configuration use this content set.

   c. (Optional) Select a deployment template.
      The default deployment template is selected by default. To select a different template, remove the template and select a new one from the list. The template is applied to the **Advanced Deployment Options**, **Pre-Notify Users**, and **Post-Notify Users** sections.
3. In **Targets**, add targeting criteria for endpoints.
   Select the following targeting methods and complete the fields as needed:

   - **Computer Groups** provides a list of computer groups for which you are assigned. You can later use these groups to refine applicability results, as needed. For more information, see Tanium Console User Guide: Assign computer groups.
   - **Question Criteria** filters on all endpoints with a specific set of criteria and within the limiting groups selected from the list of available groups. Limiting groups are available after you add question criteria. For example, you can type `Operating System contains win` in the **Filter Bar** or use the **Filter Builder** to target all Windows endpoints within those groups. The deployment is applied to all endpoints that meet the criteria. Individual rows cannot be selected. Limiting groups are combined with the **Computer Groups** and **Question Criteria** options using an `AND`

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operator. If you define multiple limiting groups, they are evaluated with an `OR` operator.



Important:
The **Computer Groups** and **Question Criteria** options are joined by an `OR` operator. If you use multiple targets, the deployment applies to endpoints that match any of the targets you specify. If you use question criteria, you must also specify a limiting group that limits all targets. For example, if you select **All Laptops** as the target computer group, the deployment goes to all laptops managed by Deploy. However, if you also add `Tanium Client IP Address starts with 192.168.1` as the targeting criteria, and then select **All Windows 11** as the limiting group, then the deployment goes to all Windows 11 devices that are either laptops or have an IP address starting with `192.168.1`.



Best Practice: If you set question criteria, use criteria based on attributes that cannot be changed by the deployment. If you select attributes that can change, endpoints might enter a state where the deployment is `Not Applicable` with a sub-status of `Configuration not available or not targeted`. For more information about how endpoints might enter this state, see Reference: Deployment statuses on page 294.

4. In the **Deployment Plan** section, select the ring deployment plan to use for all deployments created from this automatic deployment configuration. Review the deployment plan type, number of rings, and progression criteria. For more details, click **Plan Details**.
   The automatic deployment configuration rule triggers specify when a deployment starts in ring 1. The ring deployment plan specifies how the deployment progresses through the rings. Endpoints must be targeted in both the automatic deployment configuration and the ring deployment plan to be included in a deployment. For more information, including how Deploy actions work with ring criteria, see Tanium Console User Guide: Managing deployment plans and Tanium Console User Guide: Ring-based deployment.

5. In the **End-User Self Service** section, configure the End-User Self Service (EUSS) settings for Windows and macOS endpoints.
   - **Deployment visibility**: When the deployment progresses to the ring that includes the endpoint, select whether to display deployment details in the End-User Self Service client. You can also choose to allow users to start a deployment before a maintenance window begins.

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- **Self Service Profile Automation**: Select whether to automatically create a Self Service profile for this configuration. If you select to automatically create a matching Self Service profile, a profile is created with the same content set, same targeting criteria, and any applicable software packages defined in this automatic deployment configuration.

  Tip: To edit the resulting EUSS profile, update this automatic deployment configuration. You cannot edit the resulting profile from the **Modules** > **Deploy** > **Self Service Profiles** page.

  If you selected **Automatically create a matching Self Service profile for this automatic deployment configuration**, configure the following settings:

  - **Package Version Availability**: Select the package versions to display in the Self Service Client.
    - **Latest deployed version**: Shows the latest deployed software version that exists in any ring.
    - **Latest version currently deployed in final ring**: Shows the latest deployed software version that exists in the final ring.
    - **All currently deployed versions**: Shows currently deployed software versions that exist in any ring.
  - **Allowed Operations**: Select the package operations that a user can initiate from the Self Service Client. If a package does not support any of the selected operations, the package is not included in the profile.

6. In the **Advanced Deployment Options** section, make changes as needed.

   Note: Ring deployments affect the timing of deployment settings. An endpoint is notified of the deployment when the deployment reaches the ring that includes the endpoint. If you configure deployment settings, such as **Show deployment and allow end-users to start deployment prior to maintenance window**, **Start downloading files outside of maintenance windows**, or **Distribute Over Time**, an endpoint can act on the settings only when the deployment reaches the ring that includes the endpoint.

   a. If you want the endpoints to begin downloading the software package files even

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outside of a maintenance window, select the option for **Start downloading files outside of maintenance windows**.

b. To randomize the deployment start time on each endpoint, select **Distribute Over Time** and configure an amount of time.
This option reduces concurrent consumption of shared compute resources in a virtual environment.

> **Best Practice:** Specify a **Distribute Over Time** value that is at least two hours less than the length of any maintenance windows. If the value exceeds maintenance windows, some endpoints will not be able to run the deployment.

c. If you want to ignore deployment restrictions, select **Override maintenance windows**. This option is available for users who have the **Deploy Deployment Override Maintenance Window** permission on page 55.

d. Select whether to restart the endpoint. To avoid suddenly restarting an endpoint while the end user is working, configure a notification in the **Pre-Notify Users** or **Post-Notify Users** sections if the deployment requires a restart.

> **Note:** If no user is logged into an endpoint, the endpoint restarts immediately after deployment completion even if a post-deployment notification is configured.

7. (Windows and macOS endpoints) In the **Pre-Notify Users** section, configure settings to notify the end user before deployment activity. Pre-deployment notifications are especially important for update operations because they can affect applications that are in use on an endpoint.

> **Note:** For endpoints with multiple users, notifications appear for the user with the lowest active session ID. For example, when two users are logged in at the same time, User1 gets the notification but User2 does not. If User1 logs off and User3 logs in, User2 gets the notification because User2 now has the lowest active session ID.

> **Note:** If no user is logged in at the **deployment start time**, the deployment starts immediately even if a pre-deployment notification is configured.

a. Select **Notify user before deployment activity**.

b. Specify the **Duration of Notification Period** to configure the amount of time before the notification must be accepted. The deadline is calculated by adding this value to the time that the notification is first displayed. If a user is signed in but the screen is

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locked, the deadline is still set as if the notification was displayed. If a user is signed in to a Windows remote desktop session but is not currently connected, the deadline is still set as if the notification was displayed. The notification is then displayed if the user reconnects.

c. Specify the **Final Countdown to Deadline** to configure the amount of time for users to accept the notification. The notification also shows a countdown until users must accept. If users dismiss the notification and a restart is required, the notification will reappear in the last minute of the final countdown to deadline before the computer restarts.

d. Select **Allow user to postpone** to give the user an option to defer accepting the notification for a specified amount of time. A user cannot postpone beyond the deadline.
Then specify the amount of time a user can postpone the notification. The total amount of time specified must be less than the **Duration of Notification Period** value. Note that this is only the amount of time to defer the notification from being displayed again and does not affect when the countdown to deadline appears.

e. Specify the **Appearance** of the notification. **Allow user to minimize** displays the notification with a title bar that includes the minimize option. **Do not allow user to minimize** displays the notification without a title bar. **Do not allow user to minimize** is the default.

f. Specify the title and body of the notification message. Upload optional icon and body images for branding to avoid confusing users and to limit support calls.

> **Note:** You can use `||OPERATION||`, `||PACKAGENAME||`, or `||DEPLOYMENTNAME||` as variables in the title or body.

> **Important:** If your deployment is configured for a pre-notification, but the endpoint does not have the End-User Notifications tools installed, the deployment fails and triggers the following error: `EunIncompatible: EUN is not installed or the version installed is too old.` For more information about installing End-User Notifications tools on endpoints, see Tanium End-User Notifications User Guide: Configuring End-User Notifications.

g. (Optional) Select additional languages and provide translated title and body text for endpoints that are configured for other languages. By default, the notification displays content in the system language on the endpoints. If you enable additional languages, the user can select other languages to display.

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To view the preview in additional languages, toggle the language dropdown list in the preview. You can also use the dropdown list to preview the notification in light or dark theme.

h. Select **Show Countdown** to display a visual indicator of the remaining time before the deadline.

8. (Windows and macOS endpoints) In the **Post-Notify Users** section, configure settings to notify the end user after deployment activity. Post-deployment notifications are especially important for deployments that require restarts because they can occur when users are working on endpoints.

> **Note:** If no user is logged into an endpoint, the endpoint restarts immediately after deployment completion even if a post-deployment notification is configured.

9. Complete the **Software Rules Configuration** section.
   a. Click **Create Software Rule**.
   b. In the **Rule Details** section, select the software package operation. Only **Update** and **Install or Update** are supported in automatic deployment configurations.
   c. In the **Software** list, click + for each Predefined Software Gallery package to include in the configuration. You can filter packages by typing the platform, vendor name, or package title. When you add a software package, the package is removed from the list and added to the **Review Selected Software** section. You might add multiple software packages if the packages can share the same rule triggers. You can add up to 50 packages in a rule. You can add up to 1500 packages in all automatic deployment configurations.

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Note: Consider the following:

- Each software package can be used one time in an automatic deployment configuration. After a software package is added to a rule, you cannot create an additional rule with that package in the configuration. The software package appears in the list of packages with a . Hover over the icon to see the rule in which the package is used.
- When you add a package, the package is automatically configured for auto-import. For more information about auto-import, see Import a software package from the Predefined Package Gallery on page 109. If you previously configured the package for auto import and enabled package cleanup, Deploy follows the number of versions that you entered to keep of the software package. If you did not previously enable package cleanup, Deploy keeps three versions of a software package.
- Packages are only imported when a new Predefined Package Gallery version can be applied to at least one endpoint. Deploy evaluates applicability after each scan. When the package becomes applicable, Deploy imports it.
- For an **Update** operation, an endpoint must be **Update Eligible**. For an **Install** operation, an endpoint must be **Install Eligible**. For an **Install** or **Update** operation, either eligibility counts. Eligibility is checked across all endpoints, not only the configuration target endpoints. If no endpoint is eligible for the rule's operation, Deploy does not import the package and checks again later.
- A package must complete the background initialization process before it can be deployed.
- Some gallery packages are not displayed in the list and cannot be added to a rule. For more information, see Supported packages on page 142.

d. Review the selected software. If necessary, click to remove a package. Then click **Create Rule**.

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e. (Optional) Change the name of the rule. By default, the rule is named according to the package that you select. If multiple packages are in a rule, the default name is **New software rule - *number* packages**.

f. (Optional) In the **Software** section, change the content set of the software package and add more software packages.
An icon indicates the status of auto-import for each package. Ⓐ indicates that the package is already automatically imported from the Predefined Package Gallery. Ⓐ indicates that the package will be configured for auto-import into the content set when you create the rule.

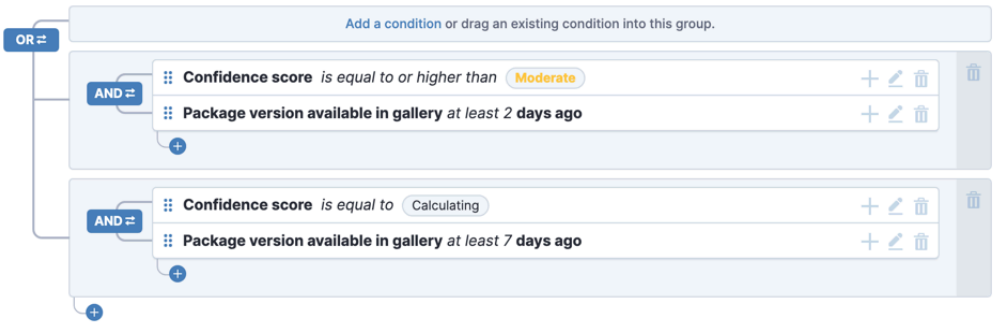
g. Select a **Rule Trigger** option. To automatically start a deployment based on confidence score and package age criteria, select **Use trigger criteria to automatically start a deployment**. To automatically start a deployment using the latest version of a package, select **Use latest available version of package to automatically start a deployment**.

h. If using trigger criteria, specify the trigger criteria.

- (Tanium Cloud) Trigger criteria consists of the following attributes and operators. The attributes can be joined by `AND` or `OR` operators.

Attribute	Operator	Value
Confidence score	Equal to or higher than	• Moderate • High
	Equal to	• Calculating • N/A
Package version available in gallery	At least	1-100 days ago

By default, two trigger groups joined by OR are configured.



- Select the number of days that the package version has been available in the

gallery.

You can edit or delete the defaults and add new rules. If you use confidence score as a trigger criteria, review which gallery packages are assigned confidence scores. For more information, see Deploy overview on page 11.

i. Preview the packages that will be deployed based on the rule trigger.
j. If needed, create additional rules. You might create additional rules if the details in the **Configuration Settings** section apply to multiple software packages with different rule triggers. Click to delete a rule.

10. Click **Create**.

View automatic deployment statistics

About this task

You can view high-level charts to understand how automatic deployments are working in your environment.

1. From the Main menu, go to **Modules** > **Deploy > Deployment Automation** > **Activity**.
2. In the **Auto Deployment Activity in Last 7 Days** chart, view the number of active deployments created by automatic deployment configurations in the last seven days. The chart identifies the deployments created automatically using the rule trigger versus the deployments created when users overrode the rule trigger.

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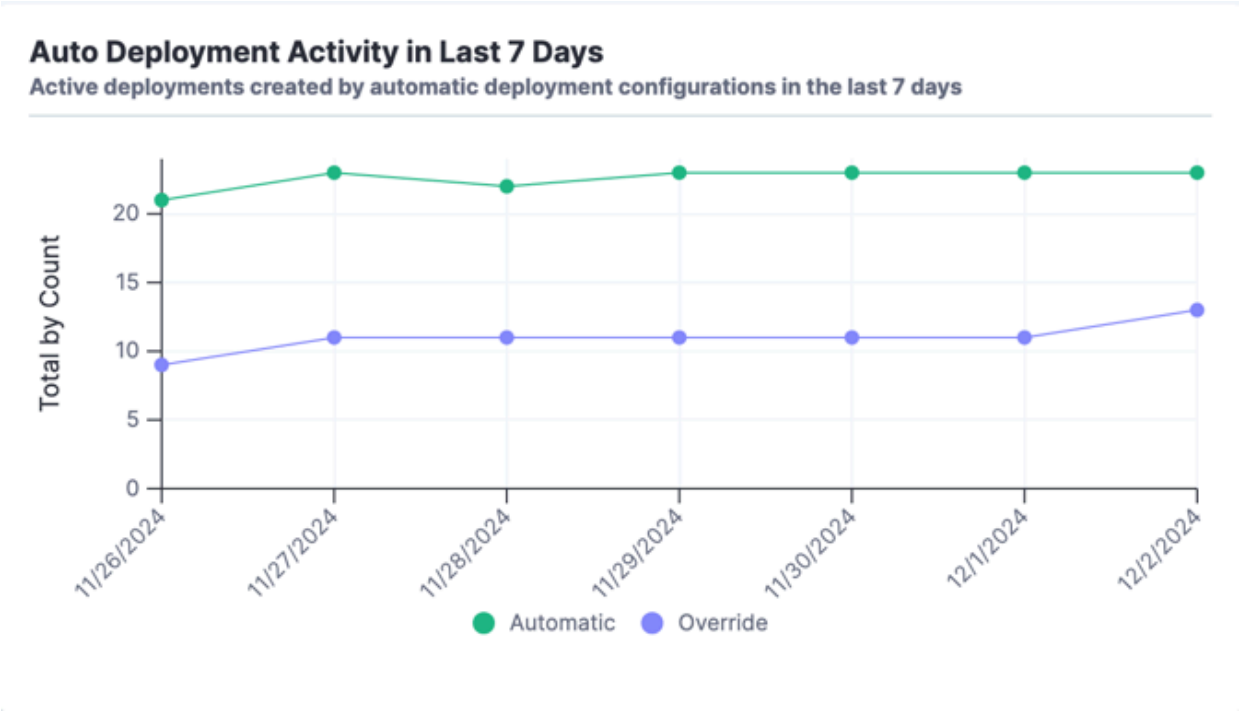
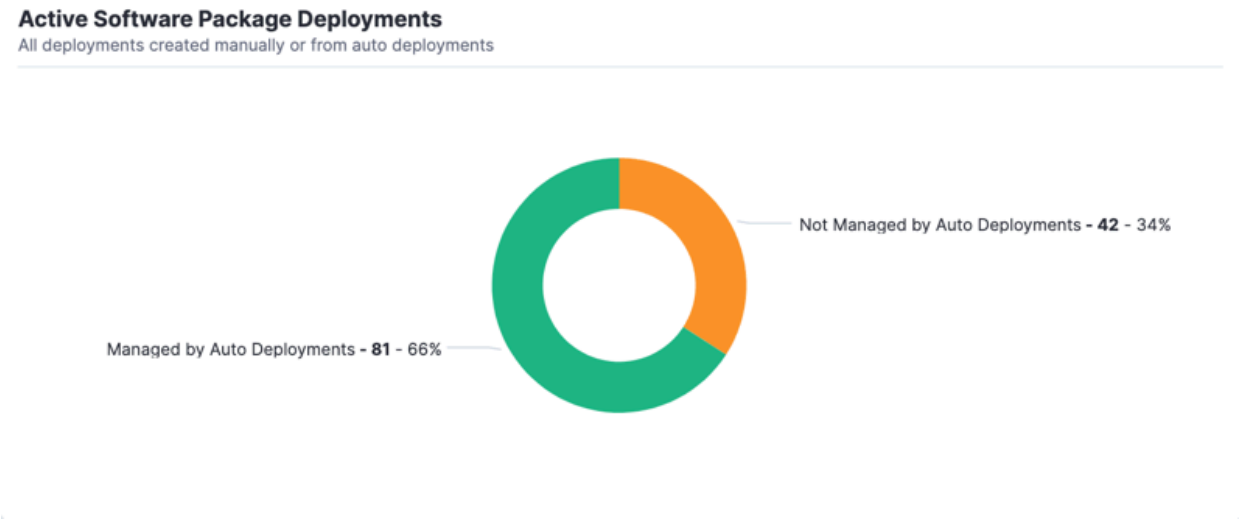


3. In the **Active Software Package Deployments** chart, view all active software package deployments in your environment. The chart identifies the manual traditional deployments versus deployments managed by automatic deployment configurations.



Review all automatic deployment configuration activity

You can review the status and other details of deployments created from automatic deployment configurations for at least the last 30 days. If necessary, refresh the page to see the latest status.

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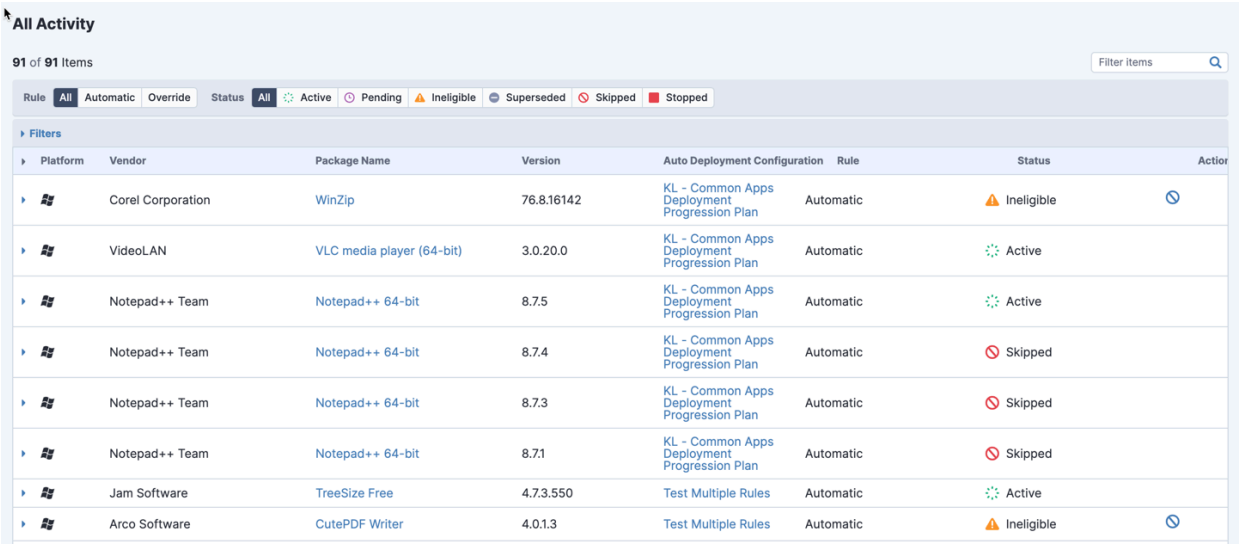
Note: You can also review an automatic deployment on the **Deployments** page. On the Deployments page, automatic deployments are prepended with **Auto Deployment: Operation** . For more information, see Review deployment summary on page 137.

1. From the Main menu, go to **Modules** > **Deploy > Deployment Automation** > **Activity**.
2. In the **All Activity** table, view the deployments.



To filter the rules based on rule or status, click the corresponding toggle. The table contains the following columns:

- **Platform**: Operating system of the Predefined Package Gallery package included in the deployment
- **Vendor**: Vendor of the Predefined Package Gallery package included in the deployment
- **Package Name**: Name of the Predefined Package Gallery package included in the deployment

  If you click a package in an active, superseded, or stopped deployment, you can review a snapshot of the software package at the time the deployment started. To edit the current version (not the snapshot) of the package, click **View Editable Package**. If you click a package in a pending or skipped deployment, you can edit the package by clicking **Edit**.

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> **Note:** The table does not include deleted packages.

- **Version**: Version of the Predefined Package Gallery package included in the deployment
- **Auto Deployment Configuration**: Automatic deployment configuration that created the deployment
- **Rule**:
    - **Automatic**: Deployment created by Tanium based on rule trigger
    - **Override**: Deployment created when a user overrode the rule trigger and manually deployed the deployment
- **Status**: Status of the deployment

Status	Description
Active	Deployment is active because the rule trigger was met or you manually overrode the rule triggers to start the deployment
Pending	Deployment has not been created because the rule trigger criteria **Package version available in gallery** has not yet been met If the rule contains other rule trigger criteria, that criteria has been met or is optional. You can override the rule trigger and create the deployment.
Ineligible	Deployment has not been created because the confidence score rule trigger criteria has not yet been met You can override the rule trigger and create the deployment.
Not applicable	Deployment is not applicable to any endpoint in the targets of the configuration. Deploy creates the deployment when an endpoint becomes eligible. You can override this status and create the deployment.
Superseded	Deployment with an older version of a software package that was stopped because a deployment with a newer version of the software package reached the final ring

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Status	Description
	Note: If a newer revision (or update) of a software package version is released, the older revision deployment continues unless you stop it.
Skipped	Deployment has not yet been created because of one of the following: • Rule trigger was not met and you manually skipped it. • Deployment with an older version of a software package was in a pending status and then a newer version of the package was included in an active deployment. For example, you might skip a pending deployment for a specific software version because you do not want to deploy it.
Stopped	Deployment was active and you stopped it For example, you might stop a deployment because a newer revision (or update) of a software package version is available.

- **Action**: Deploy or skip applicable software packages. For more information, see Use shortcuts to override or skip a deployment on page 165.

3. To review a specific software package, click the package name.

4. To review an active deployment, expand the row and click **View Deployment**. For more information, see Review deployment summary on page 137.

5. To review the configuration that created the deployment, click the configuration name. For more information, see Review an automatic deployment configuration on page 156.

Review an automatic deployment configuration

You can review an automatic deployment configuration to make changes or review the deployments that have been or will be created from the configuration.

1. From the Main menu, go to **Modules** > **Deploy > Deployment Automation** > **Automatic Deployment Configurations**.

2. View all configurations, including the number of active deployments in each configuration

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and the creation and update dates.

3. To review a specific configuration, click the configuration name **> Configuration Details**.

4. Expand and review the **Configuration Settings**. For more information about the settings, see Create an automatic deployment configuration on page 144.

5. In the **Software Rules Configuration** section, review and manage each deployment status section.

    a. Review the following:

        - Deployment status using the icons. For information, see Software rule deployment status icons on page 157.
        - Rule details, including the operation (or action), package name, platform, and vendor
        - Deployment rule trigger
        - Deployment status groups in more detail. For information about Deploy deployment status, see Review all automatic deployment configuration activity on page 153.

          Each deployment status section includes package name, version, confidence score, if the package was automatically deployed or a user overrode the rule trigger for a manual deployment, and rule trigger criteria status. For information about rule trigger criteria status, see Rule trigger criteria status on page 158. Active deployments include ring deployment status. For information about ring deployment status, Tanium Console User Guide: Deployment status.

          An active or older available deployment might indicate that a revision is available for a software package. To deploy this revision, see Deploy a revision of a software package on page 160.

    b. To start or skip a pending deployment, see Override rule to start or skip an automatic deployment on page 164.

Software rule deployment status icons

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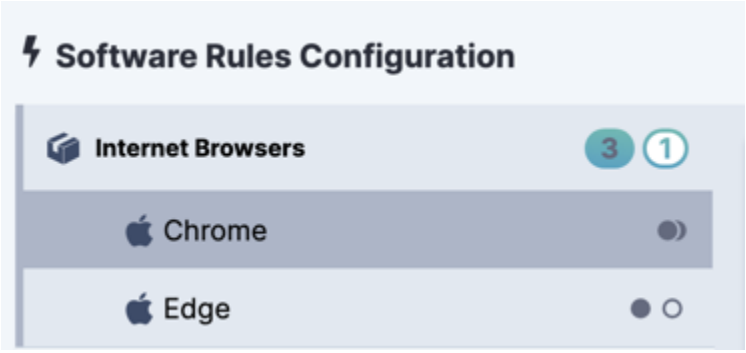
The **Software Rules Configuration** section of an automatic deployment configuration includes icons to help you quickly understand the status of deployments created from software packages in the rules.



Icon	Description
3	Total number of active deployments in the software rule In this example, the number of active deployments is 3.
1	Total number of pending deployments in the software rule In this example, the number of pending deployments is 1.
	One active deployment for the software package You can have multiple active deployments for a software package.
	One pending deployment for the software package You can have multiple pending deployments for a software package.
	No active or pending deployments for the software package

Rule trigger criteria status

In the **Software Rules Configuration** section, you can review the status of rule trigger criteria for each applicable deployment. Expand **View Deployment Rule Trigger Status When Deployment Became Active** or **View Deployment Rule Trigger Status**. Criteria is color-coded to indicate status. In an active or skipped deployment, you view the state of the criteria when the deployment became active or was skipped. For other deployment statuses, you view the current state of the criteria.

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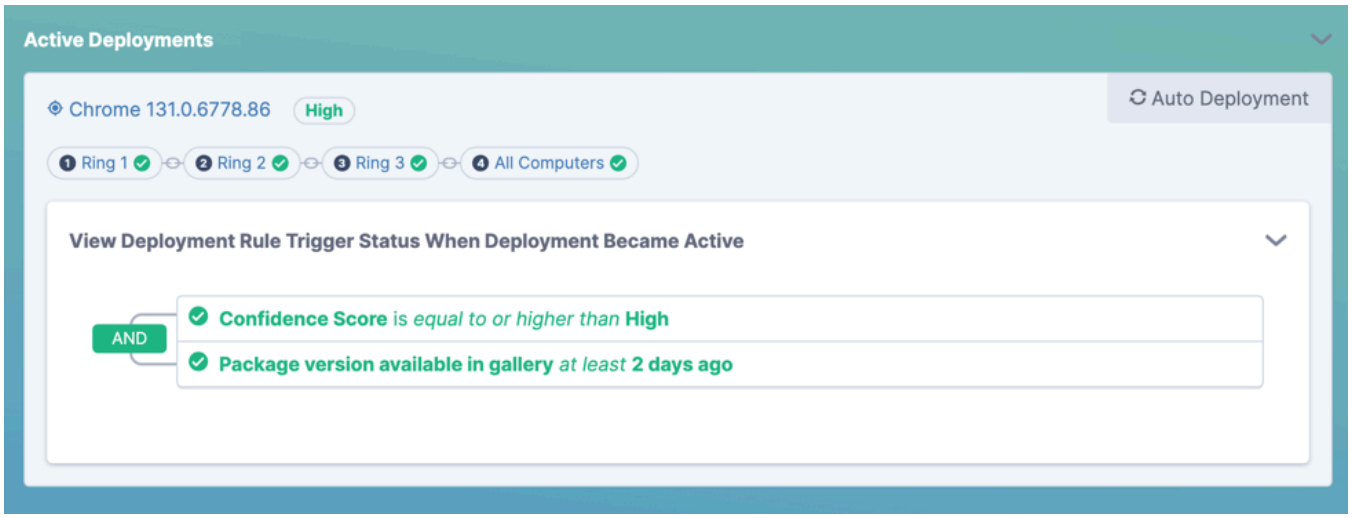
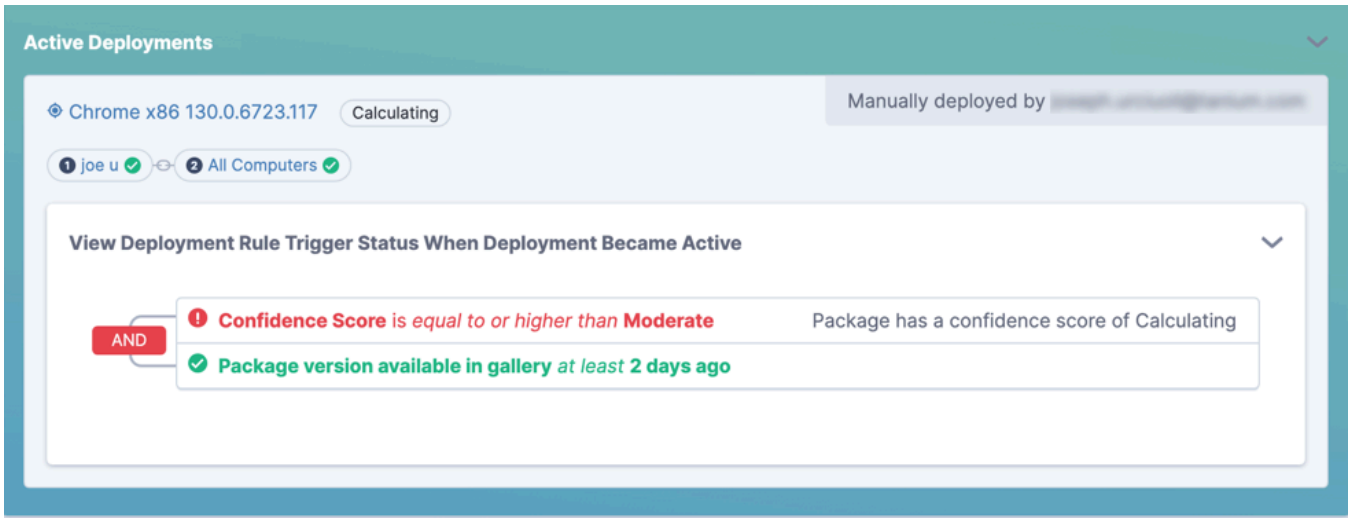
Text color	Description
Green	Criteria is met
Bold black	**Package version available in gallery** criteria has not yet been met because not enough time has passed

Rule trigger criteria status examples

In the following active deployment, the deployment was automatically deployed because both criteria (green) were met.



In the following active deployment, a user manually overrode the rule trigger criteria and started the deployment. At the start of the deployment, the package age met the criteria (green) but the confidence score did not (red).



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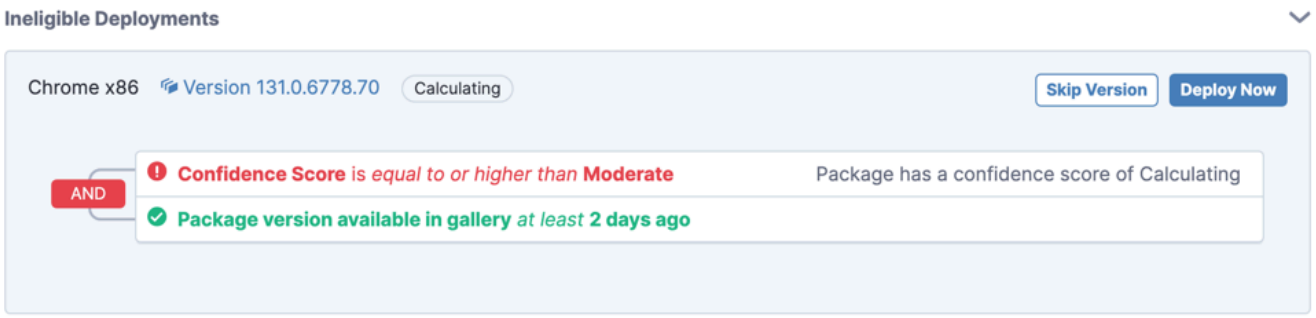
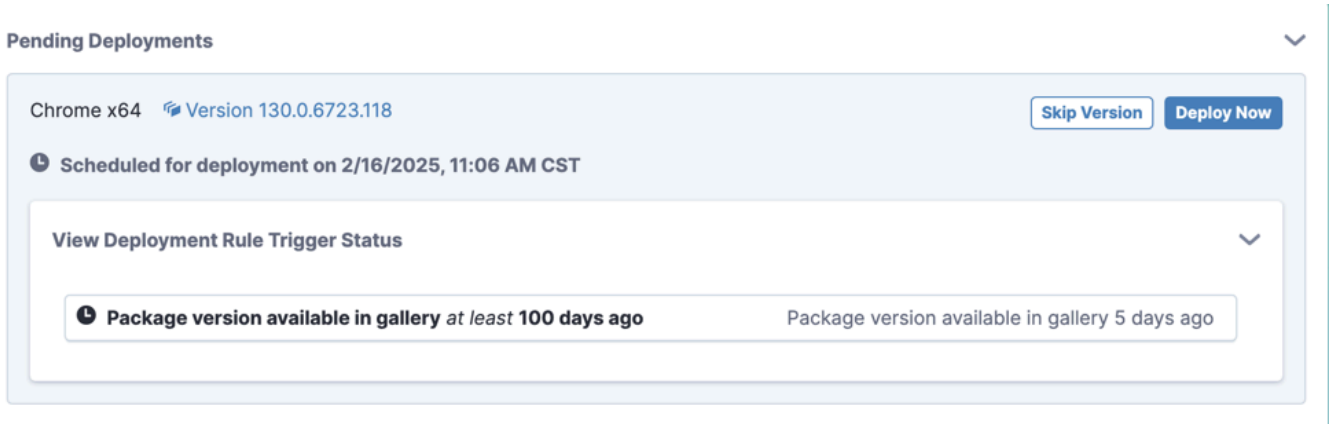
In the following example, the deployment is ineligible because the confidence score criteria has not been met (red).



In the following pending deployment, the package age criteria has not been met (bold black).



Deploy a revision of a software package

About this task

You can deploy a new revision of a software package version. For example, you might deploy a new revision to resolve an issue with the current revision of a specific package version.

If a new revision is available, Deploy displays a **New Package Revision** banner in the **Software Rules Configuration** section of the automatic deployment configuration.

1. From the Main menu, go to **Modules** > **Deploy > Deployment Automation** > **Automatic Deployment Configurations**.
2. Click the name of the configuration and review the **Software Rules Configuration** section.
3. In **Active Deployments** or **All Remaining Package Versions**, look for packages that have a banner with the text **New Package Revision**.

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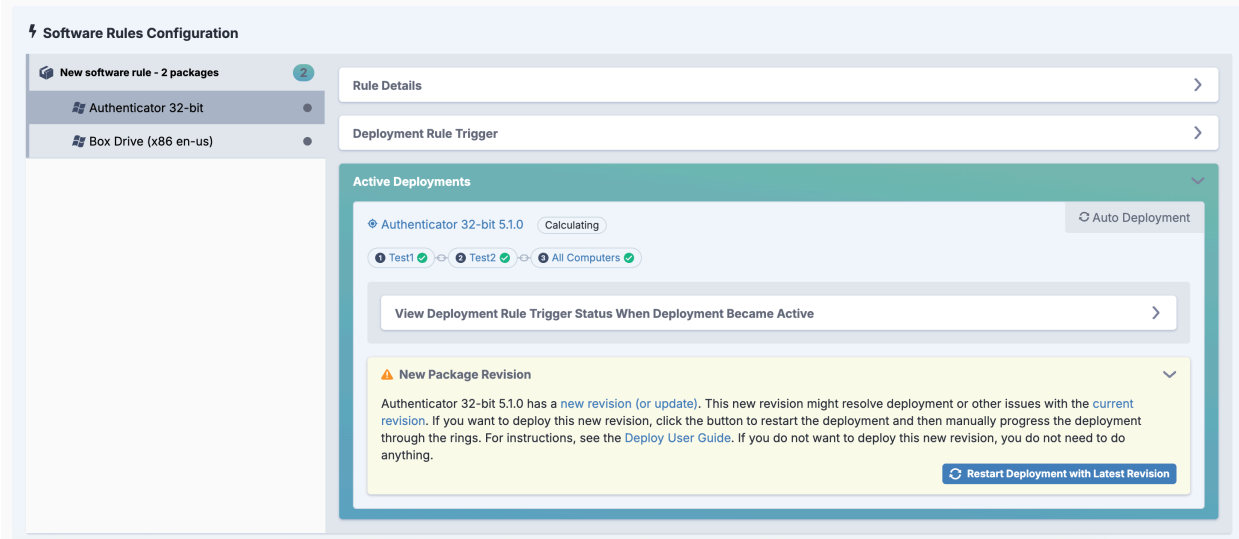

4. Expand the banner, and click **Restart Deployment with Latest Revision**.
5. (Optional) Manually progress the new deployment to the ring that the old deployment was in. For more information, see Tanium Console User Guide: Manually progress deployments through rings.

Review deployment activity of an automatic deployment configuration

You can review deployment activity, including the specifications, status, and relevant actions, of an automatic deployment configuration. For example, you can periodically review the activity to confirm that deployments are running successfully and to troubleshoot any failed deployments. Refresh the page to see the latest status.

1. From the Main menu, go to **Modules** > **Deploy > Deployment Automation**.
2. Click **Automatic Deployment Configurations** and click an automatic deployment configuration.
3. In **Deployment Activity**, review deployments created from the automatic deployment configuration.

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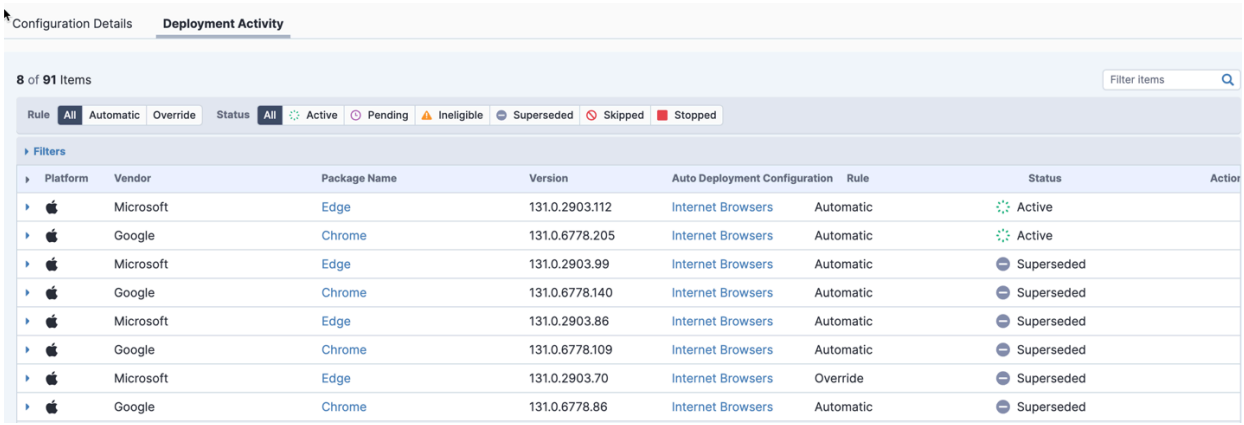

The table contains the following columns.

- **Platform**: Operating system of the Predefined Package Gallery package included in the deployment
- **Vendor**: Vendor of the Predefined Package Gallery package included in the deployment
- **Package Name**: Name of the Predefined Package Gallery package included in the deployment

  If you click a package in an active, superseded, or stopped deployment, you can review a snapshot of the software package at the time the deployment started. To edit the current version (not the snapshot) of the package, click **View Editable Package**. If you click a package in a pending or skipped deployment, you can edit the package by clicking **Edit**.

  > **Note:** The table does not include deleted packages.

- **Version**: Version of the Predefined Package Gallery package included in the deployment
- **Auto Deployment Configuration**: Automatic deployment configuration that created the deployment
- **Rule**:
  - **Automatic**: Deployment created by Tanium based on rule trigger

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- **Override**: Deployment created when a user overrode the rule trigger and manually deployed the deployment

- **Status**: Status of the deployment

Status	Description
Active	Deployment is active because the rule trigger was met or you manually overrode the rule triggers to start the deployment
Pending	Deployment has not been created because the rule trigger criteria **Package version available in gallery** has not yet been met If the rule contains other rule trigger criteria, that criteria has been met or is optional. You can override the rule trigger and create the deployment.
Ineligible	Deployment has not been created because the confidence score rule trigger criteria has not yet been met You can override the rule trigger and create the deployment.
Not applicable	Deployment is not applicable to any endpoint in the targets of the configuration. Deploy creates the deployment when an endpoint becomes eligible. You can override this status and create the deployment.
Superseded	Deployment with an older version of a software package that was stopped because a deployment with a newer version of the software package reached the final ring **Note:** If a newer revision (or update) of a software package version is released, the older revision deployment continues unless you stop it.
Skipped	Deployment has not yet been created because of one of the following: • Rule trigger was not met and you manually skipped it. • Deployment with an older version of a software package was in a pending status and then a newer version of the package was included in an active deployment. For example, you might skip a pending deployment for a specific software version because you do not want to deploy it.
	Deployment was active and you stopped it

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Status	Description
Stopped	For example, you might stop a deployment because a newer revision (or update) of a software package version is available.

- **Action**: Deploy or skip applicable software packages. For more information, see Use shortcuts to override or skip a deployment on page 165.

Override rule to start or skip an automatic deployment

About this task

If an automatic deployment is in a pending status, you can manually override the rule trigger to start or skip the deployment.

For example, you might manually start a deployment if the confidence score is High and you do not want to wait for the package age criteria to be reached. You might skip a deployment if you do not want to deploy a specific software package version.

1. From the Main menu, go to **Modules** > **Deploy > Deployment Automation**.
2. In the **Activity** tab, click the configuration for the software package.
3. For each rule in the configuration, in the **Pending Deployments** section, click **Override & Deploy** or **Skip Version**.
   To deploy a package, the background initialization process must be complete and the package cannot be blocked by a proxy server. If the initialization process has not yet completed for a package, a message appears in the workbench.

   > **Note:** If you need to deploy a skipped package, create a manual deployment with the package. For more information, see Manually deploy a software package or bundle on page 129.

4. In the **All Remaining Package Versions** section, manage the deployment of older software package versions.

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> **Note:** This section includes the number of software package versions specified in the package cleanup value. If you previously configured the package for auto import and enabled package cleanup before adding it to a rule, Deploy follows the number of versions that you entered for package cleanup. (For more information, see Import a software package from the Predefined Package Gallery on page 109.) If you did not previously enable package cleanup, Deploy keeps three versions of a software package.

- To deploy an older version of a software package, click **Override & Deploy**.
- To deploy a software package that was previously deployed but there is a new revision to the software package, click **Redeploy**.

> **Note:** If older and newer versions of the same software package are being deployed at the same time, the outcome of the deployments depends on which deployment reaches the endpoint first. If the endpoint first receives the older version deployment, the endpoint installs the older version. When the endpoint receives the newer version deployment, the endpoint installs the newer version. If the endpoint first receives the newer version deployment, the endpoint installs the newer version. When the endpoint receives the older version deployment, the older version deployment is marked as not applicable and the endpoint does not install the older version.

Use shortcuts to override or skip a deployment

You can quickly start or skip a pending or ineligible deployment in two locations:

- In the **Needs Attention** tab, click the **Ineligible Deployments** filter, and click Override & Deploy or Skip Version.

  > **Note:** The **Needs Attention** section on the **Activity** tab lists the number of ineligible deployments. Click the number to go to a filtered view of the **Needs Attention** tab.

- In the **All Activity** table on the **Activity** tab, click Override & Deploy or Skip Version.

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> **Note:** If a software package does not have Override & Deploy, a newer version of the software package exists or has already been deployed. To deploy older versions of software, see Override rule to start or skip an automatic deployment on page 164.

SKIP THE WAIT INTERVALS DURING DEPLOYMENT

About this task

In a deployment plan, the Wait interval is a required setting for each ring except the last ring. However, you can skip a wait interval that is pending or in progress in one or more rings during action deployment. Skipping the wait is useful if the action resolves an urgent incident for which haste is a higher priority than providing Tanium Clients more time to measure the action impacts. If you skip the wait, the Ring progression criteria evaluation starts. You can revert to applying the wait for a ring as long as the progression criteria evaluation has not started.

1. From the Main menu, go to **Modules** > **Deploy** > **Deployments** and click the **Name** of a deployment that includes a deployment plan.
2. Go to the **Deployment Plan** section, select the ring where you want to skip the wait, and perform one of the following sub-steps based on the **Wait <interval>** state:
   - (pending): Select **Skip** in the **Progression Status** section. As long as the wait is still pending, you can revert to applying the wait by clearing **Skip**.
   - (in progress): Click **Skip the Wait** in the message banner, review the information about the wait interval, and click **Skip the Wait** again.

   For the sake of auditing, the **Wait *<interval>*** field on the Deployment Details page records the event with the message: `Skipped by <user name> on <date> at <time>`.

Manage an automatic deployment configuration

You can review notifications for automatic deployment configurations and edit and delete an automatic deployment configuration.

Review notifications for automatic deployment configurations and deployments

The Deploy workbench provides notifications in the **Deployment Automation Needs Attention** tab for automatic deployment configurations and deployments that need review. Review these notifications and make edits to the configurations, if necessary.

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Note: The **Needs Attention** section on the **Activity** tab also displays these notifications at a high level. Click the number in each category to go to a filtered view of the impacted configurations on the **Needs Attention** tab.

1. From the Main menu, go to **Modules** > **Deploy > Deployment Automation**.
2. Select the **Needs Attention** tab.

   The tab provides icons to quickly identify the severity level of the notifications.

Icon	Description
2	Total number of configurations and deployments with a critical severity A critical issue must be resolved in order for the deployment to continue. In this example, the number is 2.
21	Total number of deployments with a warning severity A warning issue should be reviewed but might not require action. In this example, the number is 21.

3. In the **Needs Attention** table, view the deployments.

   To filter the table based on notification type, click the corresponding toggle. The table contains the following columns:

   - **Severity**:
     - Critical: Configurations without a deployment plan or deployments with ring deployment issues
     - Warning: Deployments that are not active.
   - **Notification Type**: Issue that prompts the notification.
     - **Ineligible Deployments**: One or more of the software package versions is not eligible for deployment because the rule trigger criteria have not been met. If all package versions do not meet the criteria, then the package also appears under the **No Active Deployment** tab. Review the automatic deployment configuration. Skip the version or override and deploy, if desired.

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- **Degraded Deployments**: The confidence score of a software package in an active deployment has dropped below the threshold. View the deployment to review its status.
- **No Active Deployment**: None of the software package versions are included in an active deployment. Review the automatic deployment configuration rule triggers and make edits, if needed. Or manually override the rule triggers to start a deployment. The package might not be in an active deployment because either the rule trigger criteria have not been met, the deployment is pending, the deployment was skipped, or the deployment was stopped.
- **No Deployment Plan**: The automatic deployment configuration does not currently have a valid ring-based deployment plan associated with it. The previously assigned deployment plan was deleted. Assign a new deployment plan to the automatic deployment configuration.
- **Ring Deployment Issue**: The deployment cannot progress to the next ring because the ring progression criteria have not been met. Review the ring deployment to assess the deployment plan status. Manually start the deployment in the next ring if desired.

- **Auto Deployment Configuration**: Automatic deployment configuration that created the deployment
- **Software Rule**: Name of the software rule in the configuration
- **Package Name**: Name of the Predefined Package Gallery package included in the deployment

4. To review a notification, expand the row and review the instructions or rule triggers. Edit the configuration, if necessary. Or click ✕ to dismiss the notification. If you dismiss the notification, the notification is permanently deleted for all users in your organization.

   For more information about configurations, see Create an automatic deployment configuration on page 144. For more information on deploying or skipping a software package, see Use shortcuts to override or skip a deployment on page 165.

Edit automatic deployment configuration

About this task

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You can edit an automatic deployment configuration, for example, to add an additional software package to a rule or to delete a rule. Or you might edit a configuration to select a new deployment plan if the originally selected deployment plan was deleted and you were notified of this deletion in the **Needs Attention** tab.

When you edit an automatic deployment configuration, existing active deployments are not stopped or updated with the changes. If you delete a package from a rule, associated deployments that include the package are deleted and removed from the **All Activity** and specific automatic deployment configuration **Deployment Activity** tables.

1. From the Main menu, go to **Modules** > **Deploy > Deployment Automation**.
2. Select the **Automatic Deployment Configurations** tab.
3. Click the configuration name and click **Edit**. For information about the sections, see Create an automatic deployment configuration on page 144.

Delete automatic deployment configuration

About this task

You might delete an automatic deployment configuration that you no longer need. When you delete an automatic deployment configuration, existing active deployments are not stopped. Associated deployments created from the configuration are deleted and removed from the **All Activity** table.

If you delete an automatic deployment configuration, active deployments created from that automatic deployment configuration are classified as **Not Managed by Auto Deployments** in the **Active Software Package Deployments** chart in the **Activity** page.

1. From the Main menu, go to **Modules** > **Deploy > Deployment Automation**.
2. Select the **Automatic Deployment Configurations** tab.
3. Click the configuration name and click **Delete**.

Stop an automatic deployment

You can stop an automatic deployment through the **Deployment** page. For more information, see Stop a deployment on page 138.

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Managing maintenance windows

Maintenance windows control when deployments can run on targeted endpoints. A maintenance window is separate from the deployment start and end time. To run a deployment, a maintenance window must be open during the configured deployment time, or the deployment must have the **Override maintenance windows** option configured.

Deployments do not run outside of a maintenance window unless the **Override maintenance windows** option is selected in the deployment options. You must create at least one maintenance window for other deployments to run.

You can configure maintenance windows for the times that are best for your environment. Apply maintenance windows by enforcing them against computer groups. Multiple maintenance windows can affect a computer group, creating several times that deployment activity is permitted.

Important: If a maintenance window does not repeat and it is the only one enforced against a computer group, deployments cannot run after the window closes.

Create a maintenance window

About this task

You can open multiple maintenance windows to customize when deployments run on your endpoints. For example, you can create windows that allow deployments during periods of low network activity or outside of core working hours.

1. From the Main menu, go to **Modules** > **Deploy > Maintenance Windows** and then click **Create Window**.
2. Set the windows details: **Name** and Content set.

   Important: Because of the complexities of managing permissions with multiple users, you cannot move a maintenance window from one content set to another after the initial assignment.
3. Configure the window options.

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- (Optional) **Recurrence**: Select a recurrence time frame. If you chose a repeating window, set additional options, such as **Frequency**, **Days of the week**, or **Day of the month**. The additional options appear dynamically based on your Recurrence selection.
- **Window Time**: Choose from endpoint local time or time zone.
    - **Endpoint Local Time**: Maintenance window follows the endpoint local time.
    - **Time Zone**: Maintenance window follows the selected time zone or UTC offset.
    - **Observe Daylight Saving Time**: When enabled, maintenance window adjusts accordingly when clocks change due to Daylight Saving Time.

    > **Note:** If **Observe Daylight Saving Time** is not selected or is not visible, start and end times are based on the UTC offset bias of the **Effective Date**. For example, assume you set an **Effective Date** as October 1 (which is during DST) and set the time zone to America/Los Angeles. At this time, the UTC offset is –7:00. Therefore, the maintenance window always follows UTC-7:00.
- **Effective Date and Start Time**: Use the date and time pickers to set the maintenance window start time.

    > **Important:** If you are using the **Monthly, Day of the week** frequency, select a start date that is at least one day in the future. A **Monthly, Day of the week** maintenance window cannot be enforced on the same day that it is created because some endpoints may have already passed the start time. Review the **Next 5 Instances** before continuing.

    > **Note:** Repeating maintenance windows do not have an end date. You must remove the enforcement against the target computer groups to stop the maintenance window.
- **End Time**: (Non-repeating windows) Use the date and time pickers to set the window end time.

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- **Duration**: (Repeating windows) Set the duration of the window.

4. Add targets. Select either or both of the following targeting methods and complete the fields.
   - **Select Computer Groups**: Select a computer group to target. Maintenance windows can only target management-rights enabled computer groups.

     > **Note:** Maintenance window computer groups must be assigned RBAC permissions for the user or group to appear in the list. For more information, see Tanium Console User Guide: RBAC overview.

   - **Set Targeting Criteria**: Add any Tanium question filter as a target. When you use this option, you must also select a limiting group from the **Select Limiting Group** drop-down list of computer groups.

   > **Important:** If you select both targeting methods, then they are joined by an `OR` operator and the maintenance window applies to endpoints that match any of the targets you specify. If you use **Set Targeting Criteria**, you must also specify a limiting group that limits all targets. For example, if you select **All Laptops** as the target computer group, the maintenance window applies all laptops managed by Deploy. However, if you also add `Tanium Client IP Address starts with 192.168.1` as the targeting criteria, and then select **All Windows 10** as the limiting group, then the window applies to all Windows 10 devices that are either laptops or have an IP address starting with `192.168.1`.

5. Click **Create Window**. Review any informational messages that appear and perform any updates that are necessary to the maintenance window. Click **Create Window**. Click **Yes** to confirm that you want to create a maintenance window.

Maintenance window options

If you want . . .	After the date and time, select . . .
A one-time window	**Recurrence** : `Does Not Repeat`
A window that repeats every few days For example, every 3 days	**Recurrence** : `Daily` **Frequency** : The number of days between windows

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If you want . . .	After the date and time, select . . .
A window that repeats on the same days of the week For example, every Saturday and Sunday	**Recurrence** : `Weekly` **Frequency** : The number of weeks between windows **Days of the Week to Repeat On** : The days of the week
A window that repeats on the same date each month For example, every 10th day of the month	**Recurrence** : `Monthly` **Frequency** : The number of months between windows **Day of the Month** : The date of the month (such as 10th)
A window that repeats on the same day of the week each month For example, every second Tuesday of each month	**Recurrence** : `Monthly` **Frequency** : `Every month` **Day of the Week** : The day of the week **Starting On** : The week number and day (such as `Second` and `Tuesday`) **Day Offset** : 0
A window that repeats on the same day of the week every < # > months For example, every second Tuesday every 3 months	**Recurrence** : `Monthly` **Frequency** : The number of months between windows **Day of the Week** : The actual day of the week is determined by day selected in the **Effective Date** field
A window that repeats on the same date of the month, every < # > months For example, every 10th day every 3 months	**Recurrence** : `Monthly` **Frequency** : The number of months between windows **Day of the Month** : The actual date of the month is determined by date selected in the **Effective Date** field
A window that repeats relative to a specified day each month For example, three days after the second Tuesday of each month	**Recurrence** : `Monthly` **Frequency** : `Every month` **Day of the Week** : The day of the week **Starting On** : The week number and day (such as `Second` and `Tuesday`) **Day Offset** : The number of days (± 25) from the specified **Starting On** day **Note:** You can only set relative maintenance windows (**Day Offset**) when the frequency is set to `Every month`.

If you want . . .	After the date and time, select . . .
A window that repeats on the same date every year	**Recurrence** : `Yearly` **Effective Date** : The date of the year

Edit a maintenance window

About this task

Edit maintenance windows to change any of the window settings, such as start and end times or targeting criteria.

1. From the Main menu, go to **Modules** > **Deploy > Maintenance Windows**.
2. Click the name of a window and click **Edit**.
3. Make your changes and click **Update Window**.

Override a maintenance window

You can run a deployment outside of a maintenance window by configuring the **Override maintenance windows** option during a deployment. For more information, see Manually deploying software on page 126.

Delete a maintenance window

About this task

When you delete a maintenance window, the maintenance window is removed from all targeted endpoints.

1. From the Main menu, go to **Modules** > **Deploy > Maintenance Windows**.
2. Click the name of the window that you want to delete.
3. Click Delete .

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Managing End-User Self Service

With the Self Service Client application, you can publish software to Windows and macOS endpoints so that users can install software on their own without the need for IT to install them. To use the Self Service Client application on your Windows and macOS endpoints, you must create a Self Service profile in Deploy version 1.2 or later.

Before you begin

- Create or import one or more software packages. For more information, see Managing software on page 94.
- Configure the end-user interface options (logo, title, greeting text, additional language support, shortcut options, and enabling End-User Self Service). For more information, see End-User Notifications User Guide: Customizing the End-User Self Service interface.

Create a Self Service profile

1. From the Main menu, go to **Modules** > **Deploy > Self Service Profiles** and then click **Create Profile**.
2. Provide a name, add an optional description for the profile, and select the content set.

   Important: Because of the complexities of managing permissions with multiple users, you cannot move a Self Service profile from one content set to another after the initial assignment.
3. Add targets.
   Select either or both of the following targeting methods and complete the fields as needed. If you select both targeting methods, then they are joined by an `OR` operator. If you use multiple targets, the profile applies to endpoints that match any of the targets you specify.
   - **Select Computer Groups** provides a list of computer groups available to be managed in Deploy.
   - **Set Targeting Criteria** lets you add any Tanium question filter as a target. When you

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use this option, you must also select a limiting computer group from **Select Limiting Group**. For example, to target endpoints in the `192.168.1.0/24` subnet, you can type `Tanium Client IP Address starts with 192.168.1` in the **Filter Bar** or use the **Filter Builder** to select the **Tanium Client IP Address** sensor, and then apply the same filter. After that, set the `All Windows 10` computer group as the limiting group to make the deployment apply to all Windows 10 endpoints with an IP address that starts with `192.168.1`.

> **Important:** The **Select Computer Groups** and **Set Targeting Criteria** options are joined by an `OR` operator. If you use multiple targets, the deployment applies to endpoints that match any of the targets you specify. If you use Set Targeting Criteria, you must also specify a limiting group that limits all targets. For example, if you select **All Laptops** as the target computer group, the deployment goes to all laptops managed by Deploy. However, if you also add `Tanium Client IP Address starts with 192.168.1` as the targeting criteria, and then select **All Windows 10** as the limiting group, then the deployment goes to all Windows 10 devices that are either laptops or have an IP address starting with `192.168.1`.

4. (Optional) To use the latest version, select a bundle (not a software package). Deselect **Use Latest** if you want to add versions of software packages other than the latest.
5. To choose packages or bundles to include in the profile, click Add + next to the available package or bundle. You can also select multiple packages or bundles and click Add ▸ to add multiple packages or bundles at the same time.
    a. Select whether the package or bundle is allowed to be installed, updated, or removed in the Self Service Client application. By default, bundles are allowed only to be installed. Some options cannot be deselected.
    b. If a package or bundle requires a restart of the endpoint, you can select **Restart Required**.
6. Click **Create Profile**.

View Self Service profiles

From the Main menu, go to **Modules** > **Deploy** > **Self Service Profiles** to view all Self Service profiles.

This page displays all currently defined profiles and basic information about those profiles. Profile names with the prepended text “Automatic Profile:” were created by an automatic deployment

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configuration.

You can expand the profile to view more detail about the profile, including the defined software packages and the allowed actions that are associated with each package. This expanded detail also shows the targeted groups or questions for the profile.

Edit a Self Service profile created by a user

1. Click the profile name and then click **Edit**.
2. Change the settings as needed. For more information, see Create a Self Service profile on page 175.

Edit a Self Service profile created by an automatic deployment configuration

1. Click the profile name and then click **Edit deployment configuration**. You are directed to the associated automatic deployment configuration.

   > **Note:** You must have the **Deploy Automatic Deployment Configuration write** permission.

2. Click **Edit** and then update the **End-User Self Service** section. For more information about the Self Service configuration options, see Create an automatic deployment configuration on page 144.
3. Click **Save**.

Delete a Self Service profile

About this task

To delete a Self Service profile created by a user, click the profile name and then click Delete .

Complete the following steps to delete a Self Service profile created by an automatic deployment configuration.

1. Click the profile name and then click **Edit deployment configuration**. You are directed to the

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associated automatic deployment configuration.

> **Note:** You must have the **Deploy Automatic Deployment Configuration write** permission.

2. Click **Edit** and then set the **Self Service Profile Automation** option to **Do not automatically create a matching Self Service profile for this automatic deployment configuration**.
3. Click **Save**.

Track usage statistics

You can check the status of packages or bundles that are used in the Self Service Client application and track usage statistics of the Self Service Client application on endpoints.

From the Main menu, go to **Modules** > **Deploy > Deployments** and then click **Self Service**. This page displays all software packages and bundles that are included in Self Service profiles.

Use the Self Service Client application on endpoints

The Self Service Client application lets you install, update, or remove software applications on endpoints. You can customize the End-User Self Service interface with a custom name, support link, logo, and shortcut icon. For more information about customizing the Self Service Client interface, see End-User Notifications User Guide: Customizing the End-User Self Service interface.

> **Note:** Action-locked endpoints can use the Self Service Client application to deploy software actions from the existing catalog.

The Self Service Client application includes the following tabs:

Catalog

On the **Catalog** tab, you can perform the following actions:

- See a list of all available software applications in the catalog. You can filter to show applications to be installed, removed, or updated, or to show only the applications available to the endpoint. You can also select a gallery or list view, and that view automatically adjusts based on the resolution set on the endpoint.

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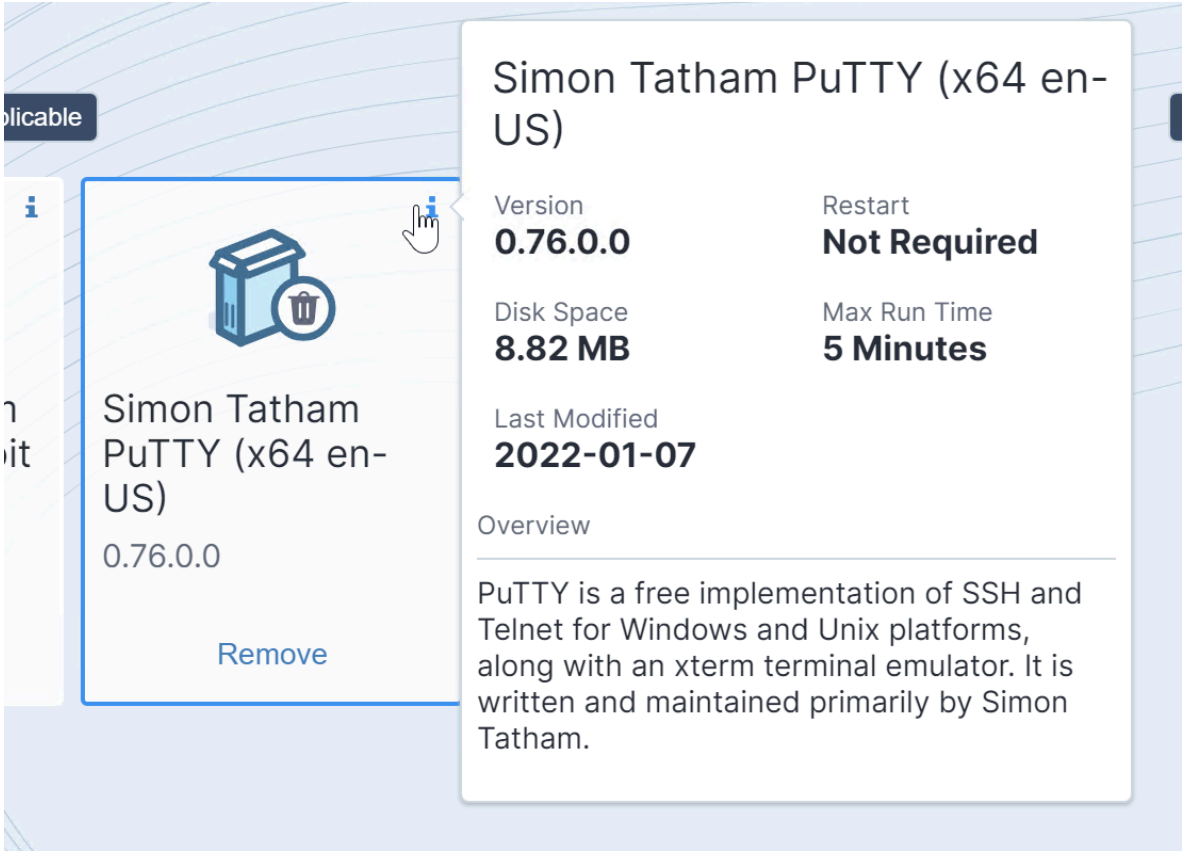
- See all active deployments, until the install, update, or removal is complete.
- Select additional languages that you have enabled in the End User Notifications settings. For more information, see End-User Notifications User Guide: Customizing the End-User Self Service interface.
- See additional details about each available package. Hover your mouse over the information icon for each package to see additional details about the package. You can configure those details, including the name of the package, on each software package.



For more information, see Create a software package on page 94.

Updates

On the **Updates** tab, you can see updates that are available for installed software applications.

History

On the **History** tab, you can see any completed activities that occurred on the system, as well as who initiated the activity. You can filter results by deployment type, as well as by time period.

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Activity

On the **Activity** tab, you can see current and upcoming deployment activity. You can also select **Install** to start the deployment before its scheduled start time. However, you can hide upcoming deployment activity on the **Activity** tab by selecting **Hide from Self Service Client** when you configure the deployment. Similarly, if you do not select **Make Available Before Start Time** when you configure the deployment, then end users cannot start a deployment before its scheduled start time. For more information, see Manually deploy a software package or bundle on page 129.

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Maintaining Deploy

About this task

Perform regular maintenance tasks to ensure that Deploy successfully performs scheduled activities on all the targeted endpoints and does not overuse endpoint or network resources. If Deploy is not performing as expected, you might need to troubleshoot issues or change settings. For more information, see Troubleshooting Deploy on page 187 for related procedures.

Perform weekly Deploy maintenance

About this task

Monitor Deploy metrics and update the configurations, if necessary.

1. From the Main menu, go to **Modules** > **Trends** > **Boards**.
2. Click **IT Operations Metrics** to view the **Deploy Coverage**, **Endpoints Missing Software Updates Released Over 30 Days**, **Mean Time to Deploy Software**, and **Software Installed by Self Service User Request** panels in the **Deploy** section.
3. Tanium Deploy User Guide: Monitor and troubleshoot Deploy coverage.
4. Tanium Deploy User Guide: Monitor and troubleshoot endpoints missing software updates released over 30 days.
5. Tanium Deploy User Guide: Monitor and troubleshoot mean time to deploy software.
6. Tanium Deploy User Guide: Monitor and troubleshoot software installed by self service user request.

Perform monthly maintenance

Review and remediate Deploy coverage

1. From the Main menu, go to **Modules** > **Deploy** > **Overview**.
2. Go to the **Health** dashboard to verify that the Deploy process is running on all endpoints.

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3. To investigate endpoints that are not running the process, click the number above **False** in the **Running Deploy** panel. The Tanium Server opens the **Deploy - Endpoint Deployment Process Running** report for the affected endpoints.
4. To investigate Deploy coverage issues, go to the **Summary** dashboard and click the number above **Needs Attention** in the **Deploy Coverage** panel. The Tanium Server opens the **Deploy - Coverage Status Details** report for the affected endpoints.
5. To troubleshoot issues related to the Deploy process or coverage, see Tanium Deploy User Guide: Troubleshoot Deploy Process Not Running.

Remove unused Deploy software packages

1. Go to **Modules** > **Deploy** > **Software**.
2. Review the **Software Packages** and delete unused packages.
   For example, delete software packages that are not the latest version or software that you are no longer using. For more information, see Tanium Deploy User Guide: Managing software.

Stop unneeded ongoing deployments

1. Go to **Modules** > **Deploy** > **Deployments** > **Active**.
2. Review the deployments and stop any deployments that are no longer needed.

Deploy quarterly maintenance

About this task

If you install Deploy with default settings, it includes the **Tanium Deploy** action group, to which the **All Computers** computer group is assigned. If you changed computer group assignments for the **Tanium Deploy** action group, or if you created custom action groups for Deploy, review those action groups and, if necessary, update them. For example, if you discover that the Deploy tools are not installed on all the necessary endpoints, you might have to change the computer group assignments in the **Tanium Deploy** action group.

1. From the Main menu, go to **Administration** > **Actions** > **Action Groups**.
2. Use the filters to list only the groups that are for Deploy operations. For more information, see Tanium Console User Guide: View action groups.

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For example, if the custom action groups all have the string "Deploy" in their names, enter `Deploy` in the **Filter items** field.

3. Edit, create, or delete action groups if necessary to ensure Deploy targets the correct computer groups. For more information, see Tanium Console User Guide: Managing action groups.

Deploy semi-annual maintenance

About this task

Review Deploy self-service profiles and, if necessary, update them to ensure that users have access to all the self-service capabilities:

1. From the Main menu, go to **Modules** > **Deploy** > **Self Service Profiles** and review the profiles. Expand each profile and verify that all the operations are successful.
2. From the Deploy menu, go to **Deployments** > **Self Service** and review the **Failures** column.
3. Troubleshoot self-service installations if necessary to resolve issues. For more information, see Tanium Deploy User Guide: Monitor and troubleshoot software installed by self service user request.
4. Edit, create, or delete self-service profiles if necessary to resolve issues. For more information, see Tanium Deploy User Guide: Managing end-user self service.

Monitor and troubleshoot Deploy coverage

The following table lists contributing factors into why the Deploy coverage metric might report endpoints as **Needs Attention** or **Unsupported**, and corrective actions you can make.

Contributing factor	Corrective action
Gaps in Deploy action group membership	Ensure that all endpoints that have a supported configuration for Deploy have the Deploy tools installed. These endpoints should be added to computer groups that can be members of the Deploy action group.
Gaps in End-User	Users cannot receive notifications for actions that are about to happen or configure the Self Service

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Contributing factor	Corrective action
Notifications tools installations	Client application. Ensure that all endpoints that have a supported configuration have the End-User Notifications tools installed. Ensure that any endpoint that is using the Self Service Client application has a properly configured and targeted End User Notification customization profile. Ensure that all other endpoints have a default fallback profile configured in case the tools need to be accessed.
Gaps in Trends metric reports	Ensure that all computer groups that are part of the Deploy action group are also part of the End-User Notifications action group.

Monitor and troubleshoot endpoints missing software updates released over 30 days

The following table lists contributing factors into why the endpoints missing software updates released over 30 days metric might be higher than expected, and corrective actions you can make.

Contributing factor	Corrective action
Gaps in maintenance window coverage	Verify that the **Computers with Enforced Maintenance Windows** chart in the **Health** section of the Deploy **Overview** page shows 100% enforcement. Ensure that endpoints have enough time to download and perform the installation. Use the **Download immediately** option for future deployments so that endpoints are ready when the deployment start time begins. If your business needs require a hard stop, set your maintenance window to end 30 minutes prior to that hard stop to ensure that deployments complete in time to adhere to business needs.
Software is not installing due to maintenance windows being too restrictive	Ensure that maintenance windows properly overlap with deployment times and change control process timelines. Use End-User Notifications to provide users with options to postpone actions, such as installations or updates.

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Contributing factor	Corrective action
	Use the **Make Available Before Start Time** option for self service deployments that are set for the future.
Software hits a timeout or does not install properly	Ensure that you have a supported silent installation command-line option that is supported by the vendor. Consult with the vendor or developer of the software for the best practices to install the software.
The installer does not have a silent installation option	Use a third-party repackaging solution, such as AdminStudio or InstallShield, that offer the ability to assist in making a custom installer. Request that the vendor create a proper silent installer for larger deployments.

Monitor and troubleshoot mean time to deploy software

The following table lists contributing factors into why the mean time to deploy software metric might be higher than expected, and corrective actions you can make.

Contributing factor	Corrective action
Files are not uploading to a package properly	(Windows) Ensure that the permissions are properly set to remote Windows file servers. (Appliance) Ensure that you set up the Module Server TDL to access the shares. For more information, see Tanium Appliance User Guide: Add an authentication user for TDownloader .
Packages are not downloading from the Predefined Package Gallery	Ensure that the Tanium Server can download the packages from the remote URL. Check any proxies, firewalls, or network connectivity. Ensure that your TDL settings are correct. For more information, see No software in the Predefined Package Gallery on page 201 .
It takes too long to test the software and get it ready for production	Reevaluate your process for software testing: • Are there any gaps or delays in the process? • Are there too many points of contact for reporting issues? • Are endpoints being tested that may not be relevant for the deployment?

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Contributing factor	Corrective action
	Evaluate conditions that surround problem resolution and retesting. Hold people accountable to timelines. For endpoints that might exhibit compatibility or testing issues, consider a shared solution, such as Terminal, Remote Desktop Server, Citrix XenApp, or App-V.

Monitor and troubleshoot software installed by self service user request

The following table lists contributing factors into why the software installed by self service user request metric might be different than expected, and corrective actions you can make.

Contributing factor	Corrective action
Help desk spends too much time installing software for users	Use self service options for software that is pre-approved, to ease the load on your help desk. Applications that make the best candidates for self service are: • Freeware (example: Chrome or Firefox) • Software that is available for all systems, but are discretionary by business needs (example: Zoom, Notepad++, or specific line of business applications)
Users install unapproved software	Use self service options, but limit the applications that the user has access to, by default. Consider locking down administrative permissions on the endpoints, if available. For software that might require additional approvals, such as software that requires a purchased license, target only endpoints that are approved to install that software.

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Troubleshooting Deploy

About this task

If Deploy is not performing as expected, you might need to do some troubleshooting or change settings.

Collect a troubleshooting package

About this task

For your own review or to assist support, you can compile Deploy logs and files that are relevant for troubleshooting. The ZIP file is also known as a support bundle.

1. Get the Deploy log.
    a. From the Main menu, go to **Modules** > **Deploy > Overview** page and click Help ?.
    b. Click the **Support** tab and click **Collect**.
    c. When the **Status:** is updated, click **Download**.

    The log ZIP file might take a few moments to download. The files have a timestamp with a deploy-support-*YYYY-MM-DD*T*HH-MM-SS.mmm*Z format.

2. (Optional) Collect Deploy troubleshooting information from endpoints on page 188.

View job logs to troubleshoot job failed errors

About this task

You can download job logs to troubleshoot "job failed" errors.

1. From the Main menu, go to **Modules** > **Deploy > Overview** page and click Help ?.
2. Click the **Support** tab and click **View Job Status**.
3. In the **Job Detail** window, click **Download Logs** to download a job-logs.txt file with more details about recent jobs.

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Download audit log

About this task

You can download an audit log for a single object (for example, a deployment) or multiple objects (for example, all deployments). The audit log contains all creation, modification, and deletion events for the object or objects. For example, you can download the audit log for a deployment to view the details of when it was stopped.

1. Go to a Deploy page for which you want to download logs.
2. If available, click Options **> Collect <Object> Audit Logs**. The system collects all objects and prepares the log for download. After collection is complete, the **Download** button is enabled.

   Note: The **Collect** option is available on list pages (such as the Deployments List page) but not available on details pages (such as a Deployment Details page).
3. Click Options **> Download <Object> Audit Logs**. The CSV file is downloaded to your default downloads folder.

Collect Deploy troubleshooting information from endpoints

You can collect and review endpoint artifacts to troubleshoot Deploy issues on endpoints. To collect artifacts from an endpoint, use Client Management to generate an Endpoint Must Gather for select files in the **Software Manager** and **Core** domains. For more information on generating an Endpoint Must Gather, see Tanium Client Management User Guide: Collect troubleshooting information from endpoints.

The following table describes the files to select in the **Software Manager** and **Core** domains.

Gather domain	Gather name	File and description
Software Manager	**Deploy Logs**	• Tanium Client\Tools\SoftwareManagement\logs\software-management.log Primary endpoint logs for Deploy that contain information needed to troubleshoot most issues. The files contain all logging output of the long-running Deploy process.

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Gather domain	Gather name	File and description
		The active log is software-management.log. Inactive logs are software-management[1-50].log.7z. Use 7-Zip to extract the inactive logs. • Tanium Client\Tools\SoftwareManagement\logs\subprocess.log Standard output and record of each subprocess that Deploy launched. Subprocesses are launched for each command step in a software package and end-user notification. • Tanium Client\Tools\SoftwareManagement\logs\Install-ClickToRunOffice.log Detailed logging information from the Microsoft Office Click-to-Run packages in the Predefined Package Gallery. • Tanium Client\Tools\SoftwareManagement\logs\Panther Windows setup logs copied during Windows Inplace Upgrade Phase 3.
	Deploy Database	• Tanium Client\Tools\SoftwareManagement\data\software-management.db • Tanium Client\Tools\SoftwareManagement\data\software-management.shm • Tanium Client\Tools\SoftwareManagement\data\software-management.db-shm Detailed information about the state of deployments, software packages, maintenance windows, Self Service profiles, and software bundles. The files are needed when troubleshooting endpoint issues.
	Deploy Windows Upgrade - PreCache.txt	%temp%\Win10IPU_PreCache.txt Log for Windows in-place upgrade Phase 1 Pre-Cache script. This file is used for troubleshooting Phase 1 Pre-Cache of the Windows upgrade process.
	Deploy Windows Upgrade - CompatScan.txt	%temp%\Win10IPU_CompatScan.txt Log for Windows in-place upgrade Phases 1 and 2 compatibility scans script. This file is used for troubleshooting Phases 1 and 2 of the Windows upgrade process.
	Deploy Windows Upgrade - Upgrade.txt	%temp%\Win10IPU_Upgrade.txt Log for Windows in-place upgrade Phase 3 Windows Upgrade script. This file is used for troubleshooting Phase 3 Windows Upgrade of the Windows upgrade process.
	Deploy PreProcessed	Tanium Client\Tools\SoftwareManagement\data\preprocessed Results for Deploy sensors, for example, deploy-deployments.txt for the **Deploy - Deployments**

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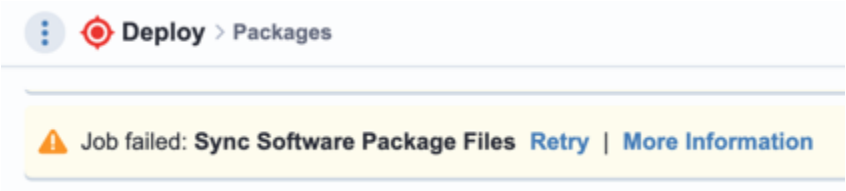
Gather domain	Gather name	File and description
		sensor. The Deploy process writes the files to enable fast retrieval by Deploy sensors. The files are generally only useful for troubleshooting unusual answers to one or more Deploy sensors.
	Deploy Endpoint Notification Tools	%localappdata%\tanium-end-user-self-service\euss.log Log for the Self-Service Client that is specific to the user logged into an endpoint, for example, C:\Users\Administrator\AppData\Local\tanium-end-user-self-service\euss.log . The file might be useful for troubleshooting End-User Self Service.
Core	**Tanium Client Logs**	Tanium Client\Logs\clientextensions[0-9].txt Log for most Tanium Client extensions, including the Software Manager extension (swmgr-cx) that starts the long-running Deploy process. The file is generally needed when troubleshooting installation of tools or the starting of the Deploy process.

Job failed: Sync Software Package Files error

The `Job failed: Sync Software Package Files` error appears in the Deploy workbench if a software package did not synchronize properly. Synchronization errors typically occur because the package contains a URL that is blocked by a firewall or proxy. However, errors can appear for a variety of reasons.

In the error banner, you can click **More Information** to view the synchronization errors.



The following table shows the error messages that can cause sychronization issues.

Caching errors

Issue	Action
Error message:	If the error occurs on a package from the Predefined Package Gallery, the Tanium Server

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Issue	Action
Could not cache some items for package "{package}" from {url}, error: The file is inaccessible. Please manually upload this file or try again later.	cannot access the URL because the URL is blocked by a firewall or proxy. Try one of the following solutions: • Manually replace files in a software package on page 192. • Review the Tanium Server TDL log for diagnostic information. For information about accessing the Tanium Server TDL log, see Tanium Appliance User Guide: Review Tanium Core Platform logs. If the error occurs on a custom package, the Tanium Module Server cannot access the URL because the URL is blocked by a firewall or proxy, or it is inaccessible for another reason. Try one of the following solutions: • Manually replace files in a software package on page 192. • Review the Tanium Module Server TDL log for diagnostic information. For information about accessing the Tanium Server TDL log, see Collect a troubleshooting package on page 187.
Error message: Could not cache some items for package "{package}" from {url}, error: File hashes do not match. Re-import the package, check for new versions, or manually upload the file	This issue is usually caused by a recent release of a new version of the software and typically resolves on its own in less than an hour. For an immediate fix, download the file and check the version for that software package. • If the version is the same, manually replace the affected file in the software package on page 192. • If the vendor has published a new version, edit the package and update the new version information before manually adding the affected file to the software package. Alternatively, wait up to 24 hours for a new software package to be published to the Predefined Package Gallery. Report the problem to Tanium Support on page 218.
Error message: Could not cache some items for package "{package}" from {url}, error: Invalid download URL	The URL in the package is malformed. Manually replace files in a software package on page 192 or edit the package and update the URL on page 124.
A different problem is preventing Deploy from synchronizing the software package	This issue can sometimes be caused by an error with the Tanium Server or with the Endpoint Configuration Service. Review the job logs for basic diagnostic information. Collect a support bundle and review the Deploy service log and Module Server or Tanium Server TDL logs for additional diagnostic information. For more information, see Collect a troubleshooting package on

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Issue	Action
	page 187 , View job logs to troubleshoot job failed errors on page 187 , and Tanium Appliance User Guide: Review Tanium Core Platform logs .

Manually replace files in a software package

1. Download the inaccessible remote file to your computer.
2. From the Main menu, go to **Modules** > **Deploy** > **Software**.
3. In the **Job failed: Sync Software Package Files** error banner, click **More Information** and find the package. Alternatively, from the **Modules** > **Deploy** > **Software** page, select the package from the Software Packages table.
4. Click **Upload Package Files**. A page appears that displays file details, including origin details and SHA-256.

   > **Note:** The **Upload Package Files** button is visible only for packages that failed to synchronize due to caching errors.

5. Click **Upload local file** and select the file that you downloaded.
6. Click **Submit**. The SHA-256 hash must match the original file. Otherwise, the software package is not updated with your local file.
7. If manual updates do not resolve the issue, contact Tanium Support.

End-user notifications are not displayed or endpoints have other issues

End-user notifications are supported for Windows and macOS endpoints only. If end-user notifications are not being displayed on the endpoints or the endpoints have other issues (for example, their statuses are **Needs Attention**):

1. Verify that the Tanium End-User Notifications solution is installed. For more information, see Tanium End-User Notifications User Guide: Installing End-User Notifications.

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2. Ask the question: `Get Endpoint Configuration - Tools Status from all machines` to check if your endpoints have the end user notification tools.

3. Verify that any security software exclusions include the \Tanium\Tanium End User Notification Tools directory. For more information, see Security exclusions on page 38.

4. Uninstall the End-User Notifications tools on the endpoints. For more information, see Tanium End-User Notifications User Guide: Remove End-User Notifications tools from endpoints. Then wait up to 10 minutes for the tools to automatically reinstall.

   > **Note:** You can also reinstall the End-User Notifications tools with the **Endpoint Configuration - Reinstall Tool** package.

Endpoint does not have toolset version that supports ring deployments

To be included in Deploy deployments with a ring deployment plan, endpoints must have Endpoint Toolset version 2.10 or later.

1. Confirm that Endpoint Toolset 2.10 or later is promoted to all rings in the ring deployment plan. For more information, see Tanium Endpoint Configuration User Guide: Manage and promote toolset versions in the upgrade rings.

2. To identify the remaining endpoints that do not have Software Management 10.3.x or later, ask the following question in Interact:

   ```
   Get Endpoint Configuration - Change Management Status having Endpoint Configuration - Change Management Status:Toolset Manifest Version?type=Version < 2.10 from all machines
   ```

3. Resolve the issues on these endpoints to get the latest tools installed. For more information, see Tanium Endpoint Configuration User Guide: Identify and resolve issues with endpoint tools or client extensions.

(Windows) Endpoint does not have a toolset version that supports the Installed Application Type attribute

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When the **Installed Application Name: Type** or the **Installed Application Version: Type** attribute is defined in a Windows software package applicability rule, the following warning message appears in the workbench:

```
The selected Installed Application Type values require endpoints to be on Toolset version 2.12 or later. To maintain compatibility with older tools, edit the attribute and select exactly: Type equals any of 32-bit, HKLM, 64-bit HKLM, Active User.
```

Endpoints that do not meet the Toolset version requirements return **False** when evaluated. You can either edit the attribute to maintain compatibility with older tools or complete the following steps to get the latest tools installed on the endpoints:

1. In Interact, ask a question to identify the endpoints that do not meet the minimum Toolset version required. For example:

   ```
   Get Computer Name and Endpoint Configuration - Change Management Status having Endpoint Configuration - Change Management Status:Toolset Manifest Version?type=Version < 2.12 from all machines
   ```

2. Resolve the issues on these endpoints to get the latest tools installed. For more information, see Tanium Endpoint Configuration User Guide: Identify and resolve issues with endpoint tools or client extensions.

For more information about other applicability rules that require a minimum Toolset version, see Reference: Applicability rule syntax on page 287.

(macOS) Endpoint does not have a toolset version that supports the Installed Application Path attribute

When the **Installed Application Name: Path** or the **Installed Application Version: Path** attribute is defined in a macOS software package applicability rule, the following warning message appears in the workbench:

```
The selected Installed Application Path values require endpoints to be on Toolset version 2.15 or later. To maintain compatibility with older tools, clear the Path value.
```

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Endpoints that do not meet the Toolset version requirements return **False** when evaluated. You can either edit the attribute to maintain compatibility with older tools or complete the following steps to get the latest tools installed on the endpoints:

1. In Interact, ask a question to identify the endpoints that do not meet the minimum Toolset version required. For example:

   ```
   Get Computer Name and Endpoint Configuration - Change Management Status having Endpoint Configuration - Change Management Status:Toolset Manifest Version?type=Version < 2.15 from all machines
   ```

2. Resolve the issues on these endpoints to get the latest tools installed. For more information, see Tanium Endpoint Configuration User Guide: Identify and resolve issues with endpoint tools or client extensions.

For more information about other applicability rules that require a minimum Toolset version, see Reference: Applicability rule syntax on page 287.

Endpoint does not have a toolset version that supports the Folder Contents applicability rule

When the **Folder Contents** attribute is defined in a software package applicability rule, the following warning message appears in the workbench:

```
The selected Folder Contents Applicability Rule require endpoints to be on Toolset version 2.18 or later.
```

Endpoints that do not meet the Toolset version requirements return **False** when evaluated. Complete the following steps to get the latest tools installed on the endpoints:

1. In Interact, ask a question to identify the endpoints that do not meet the minimum Toolset version required. For example:

   ```
   Get Computer Name and Endpoint Configuration - Change Management Status having Endpoint Configuration - Change Management Status:Toolset Manifest Version?type=Version < 2.18 from all machines
   ```

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2. Resolve the issues on these endpoints to get the latest tools installed. For more information, see Tanium Endpoint Configuration User Guide: Identify and resolve issues with endpoint tools or client extensions.

For more information about other applicability rules that require a minimum Toolset version, see Reference: Applicability rule syntax on page 287.

Endpoint does not have a toolset version that supports targeting Windows Enterprise multi-session operating systems

Software packages that include a **Windows Enterprise multi-session** or **Windows Enterprise for Virtual Desktops** operating system in the **Restricted Operating Systems** option are evaluated only on endpoints using Software Management 10.21.2 or later, which is included in Toolset version 2.24.

The package cannot target endpoints that do not meet the Toolset version requirements. Complete the following steps to get the latest tools installed on the endpoints:

1. In Interact, ask a question to identify the endpoints that do not meet the minimum Toolset version required. For example:

   ```
   Get Computer Name and Endpoint Configuration - Change Management Status having Endpoint Configuration - Change Management Status:Toolset Manifest Version?type=Version < 2.24 from all machines
   ```

2. Resolve the issues on these endpoints to get the latest tools installed. For more information, see Tanium Endpoint Configuration User Guide: Identify and resolve issues with endpoint tools or client extensions.

Deployment fails with EUN error on endpoint

If your deployment is configured for a pre-notification, but the endpoint does not have the End-User Notifications tools installed, the deployment fails and triggers the following error: `EunIncompatible: EUN is not installed or the version installed is too old.` If you receive this error, ensure that the endpoint has a supported configuration and has the End-User Notifications tools installed. For more information, see Tanium End-User Notifications User Guide: Configuring End-User Notifications.

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Deployment fails on endpoint

If a deployment fails on an endpoint, see the Manually deploying software on page 126 status group for troubleshooting information.

Deploy workbench slowly loads pages

If the Deploy workbench slowly loads pages, confirm that you have enabled the **Inactive Deployments Removal** option to remove old inactive deployments. The deployment cleanup helps improve the performance of the Deploy workbench. For more information, see Configure module settings on page 86.

Deploy user does not have management rights for an object

If a Deploy user tries to import, create, or edit a deployed software package and the user does not have management rights for at least one computer or limiting group target specified in the deployment, the user receives the `User does not have management rights for this object` error. This error also appears if a user is making changes to a software package that becomes the **Latest Applicable** version because of the deployed bundle setting,

To resolve this error, assign management rights to the user that include all groups to which this software package is deployed or assign the **Deploy Software Package Write Management Rights override** permission to the user's role. For more information, see Tanium Console User Guide: Manage role permissions and Tanium Console User Guide: Computer management groups.

Troubleshoot Deploy coverage status

Use the **Deploy - Coverage Status Details** sensor to identify and troubleshoot Deploy coverage issues on endpoints. The following table lists problematic statuses and corrective actions.

Status	Details	Corrective Action
Need Attention	Has Scan Errors	1. Drill down and ask `Get Deploy - Scan Errors`. Resolve any conditions responsible for scan errors. 2. If you cannot resolve the errors or the question results return `No Scan Errors`,

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Status	Details	Corrective Action
		collect Deploy Logs from the endpoint on page 188. Review the Software Management logs for more detailed information. Search for the term `Running scan` to find the beginning of a software package applicability scan.
	Deploy Process not running	Troubleshoot Deploy process not running on page 199
	Stale Scan Results	1. Ensure the endpoint is not action locked or, if it is action locked, confirm that Deploy settings are configured to allow scanning on action-locked endpoints. For more information, see Configure module settings on page 86. For more information about action locks, see Tanium Console User Guide: Managing action locks. 2. Collect Deploy troubleshooting information from endpoints on page 188 to review the Software Management logs. This status most likely indicates Deploy cannot begin software package applicability scans. Search for the term `Running scan` to find the beginning of a software package applicability scan. Search for the term `traceback` to find errors that might prevent the scan from starting.
	No Longer Targeted	The endpoint is not included in the targeting of the Deploy action group. If you want the endpoint in the Deploy action group, configure the action group to include a computer group to which this endpoint is a member. If you do not want the endpoint in the Deploy action group, uninstall Deploy tools from this endpoint to remove this status. For more information about action groups, see Tanium Console User Guide: Managing action groups .
	Unexpected Tools Error	Troubleshoot issues with Deploy tools on endpoints on page 200 .
The system cannot find the path specified.		The endpoint tools are missing a file even though tools are installed. 1. Uninstall the Software Management tool and wait for it to be automatically reinstalled. For more information, see Uninstall Deploy on page 207. 2. Ensure security software is configured to exclude the TPython process. For more information, see Security exclusions on page 38. 3. Troubleshoot issues with Deploy tools on endpoints on page 200.

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Status	Details	Corrective Action
TPython.exe is not recognized as an internal or external command, operable program or batch file.		The python38 tool is not installed or the TPython.exe binary was deleted or is otherwise inaccessible. 1. Uninstall the python38 tool and wait for it to be automatically reinstalled. For more information, see Remove Deploy artifacts from endpoints on page 207. 2. Ensure security software is configured to exclude the TPython process. For more information, see Security exclusions on page 38. 3. Troubleshoot issues with Deploy tools on endpoints on page 200.
Unsupported		For endpoint requirements, see Endpoints on page 34 .

Troubleshoot Deploy process not running

The **Running Deploy** chart on the **Overview** page or the **Deploy - Is Process Running** sensor report endpoints on which the Deploy process is not running.

The following table explains different issues that can prevent the Deploy process from running.

Issue	Explanation and corrective action
The endpoint does not support Deploy.	1. Ask the question `Get Deploy - Coverage Status from all machines` to identify the endpoints on which Deploy is not supported. 2. Review the Deploy requirements on page 31 and make necessary changes.
Deploy tools are not installed on the endpoint.	Review the information in Troubleshoot issues with Deploy tools on endpoints on page 200 .
The endpoint is	The endpoint must be in a computer group in the Deploy action group to have Endpoint Configuration install Deploy tools and swmgr-cx start the Deploy process.

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Issue	Explanation and corrective action
not in the Deploy action group.	Review the computer groups in the Deploy action group. For more information, see Configure the Deploy action group on page 82.
The Deploy process is not running for another reason.	Review software-management.log and extensions0.txt log files. For information on how to collect the logs, see Collect Deploy troubleshooting information from endpoints on page 188. • If software-management log files do not exist or do not have any recent activity, Troubleshoot issues with Deploy tools on endpoints on page 200. If all tools are installed, search extensions0.txt for `swmgr` to identify problems with Software Management. • The logs might indicate the Deploy process starts and then quickly exits. Search the logs for `starting up` to determine if the process is consistently starting up one to two times per minute. If so, the log lines immediately before the `starting up` line might indicate why the process is terminating. • If the Deploy process is crashing or terminating itself, the problem might be caused by an issue with the Deploy tools or database. As a potential corrective action, perform a hard uninstallation of the affected tool and its unreferenced dependencies. For more information, see Remove Deploy tools from endpoints on page 216. For issues that persist after uninstalling and reinstalling affected tools, investigate possible interference from security software. Ensure you have configured Security exclusions on page 38. On an affected Windows endpoint to which you have console access, collect an unfiltered Microsoft Process Monitor capture of at least 30 seconds of activity to provide to Tanium Support. For more information, see Microsoft documentation: Process Monitor. If you are unable to resolve the issues, Contact Tanium Support on page 218 and include all collected artifacts.

Troubleshoot issues with Deploy tools on endpoints

About this task

Endpoint Configuration installs the following Deploy tools on endpoints: **Deploy**, **Software Management**, **python38**, and **swmgr-cx**. Additionally, **Deploy - Euss Tool Wrapper** installs **Tanium EUSS**.

To troubleshoot issues with Deploy tools, review sensor results.

1. Confirm that the endpoints have the latest versions of the tools. For more information, see Tanium Endpoint Configuration User Guide: Identify and resolve issues with endpoint tools

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or client extensions. For more information about Deploy tools, see Reference: Deploy endpoint tools on page 284.

2. Ask the question `Get Endpoint Configuration - Tools Status Details matches "(swmgr-cx|Software Management|Deploy|python38|Tanium EUSS).*" from all machines with Deploy - Is Process Running equals False`.

3. Review the results for the Deploy tools and complete the corrective action.

Status	Explanation and corrective action
Not Installed	Review the information in The endpoint is not in the Deploy action group on page 199.
Blocked	Review the information in Tanium Endpoint Configuration User Guide: Block or unblock tools from installing on an endpoint.
Error - awaiting automatic retry	• Review the results In the **Failure Step** column, for example, `check available disk space`. Resolve any fixable issue and then reinstall the tool or wait up to 24 hours for automatic reinstallation. For more information, see Tanium Endpoint Configuration User Guide: Reinstall tools installed by Endpoint Configuration. • Remediate the issues for results in the **Failing Dependencies** column. For example, if swmgr-cx is a failing dependency, find the swmgr-cx result in the table and review the **Failure Step** column to understand why it is not installing. • Drill down on any tool that contains an error other than **Failing Dependencies** and ask `Is Windows`. Deploy an action to perform a hard uninstallation of the failing tool. For more information, see Remove Deploy tools from endpoints on page 216. • If errors persist after taking corrective action, use Client Management to collect **Config**, **Core**, and **Software Manager** domain bundles from at least one endpoint for each error. For more information, see Tanium Client Management User Guide: Collect troubleshooting information from endpoints. Then Contact Tanium Support on page 218 and include the collected files.

No software in the Predefined Package Gallery

After you import Deploy 1.1 or later, you must initialize the endpoints again. After the endpoints are initialized, it might take up to one hour to see the software in the **Predefined Package Gallery** page. You can also restart the Tanium Deploy service to reduce this time constraint.

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If you still do not see any software in the **Predefined Package Gallery** page:

1. From the Main menu, go to **Administration** > **Content** > **Packages**.
2. Search for the `Deploy - Software Package Gallery` package.
3. Verify that this package is cached.
    a. Verify that the **Size** column does not list `Pending`.
    b. If the size stays at `Pending` for more than one hour, Contact Tanium Support on page 218 for assistance.
4. Check to see if the Tanium Deploy service is attempting to gather the Deploy Predefined Package Gallery file.
    a. Collect a troubleshooting package on page 187.
    b. Open the downloaded support bundle and open the deploy-files\logs\Deploy.log file.
    c. Search for `Ensuring software package gallery zip package`.
    d. If the Deploy.log file does not have that text, Configuring Deploy on page 79 again, wait 10-15 minutes, and then repeat the previous steps to recheck the log file.
5. If you still do not see any software in the **Predefined Package Gallery** page after completing the previous steps, Contact Tanium Support on page 218 for assistance.

CommandError: Software package <id> command <command-name> exited with code: <exit-code>

When a software package command exits with a non-success code, the deployment shows a CommandError like the following message:

```
CommandError: Software package <id> command <command-name> exited
with code: <exit code>
```

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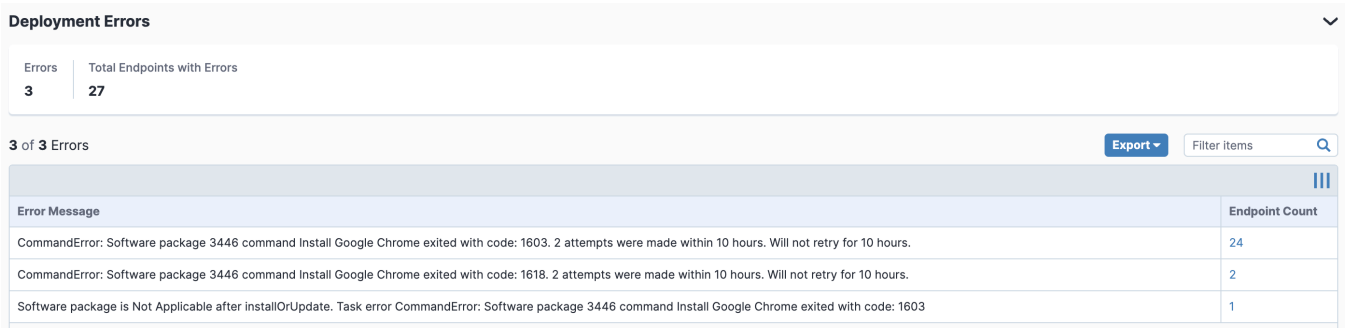

The error is based on the **Success Codes** configured in the software package **Run Command**:



Most exit codes other than 0 indicate failure and exit code 1 is almost always a generic failure, but this depends on what command was run. To troubleshoot this type of failure, review the **stdout** and **stderr** (standard output and standard error streams) from the command. You can view the **stdout** and **stderr** messages by opening the subprocess.log or by asking a question in Tanium Interact. For more information about Deploy logs, see Collect Deploy troubleshooting information from endpoints on page 188.

To view **stdout** and **stderr** messages in Tanium Interact, ask a question by using the **Deploy - Deployment Activities** sensor with the deployment ID as the parameter. For example:

```
Get Deploy - Deployment Activities[2347] contains commanderror from all machines with Deploy - Deployments matches ^2347|.*CommandError.*
```

In the results, the **Details** column includes the **stdout** and **stderr**. Find vendor-specific documentation or other Internet resources for specific exit codes. For more information about exit codes related to Msiexec commands, see Troubleshoot Windows Installer Command Failures on page 203.

Troubleshoot Windows Installer Command Failures

If a software package fails when running Msiexec commands, exit codes other than 0 and 3010 (reboot required) are generally considered a failure. For more information, see Microsoft

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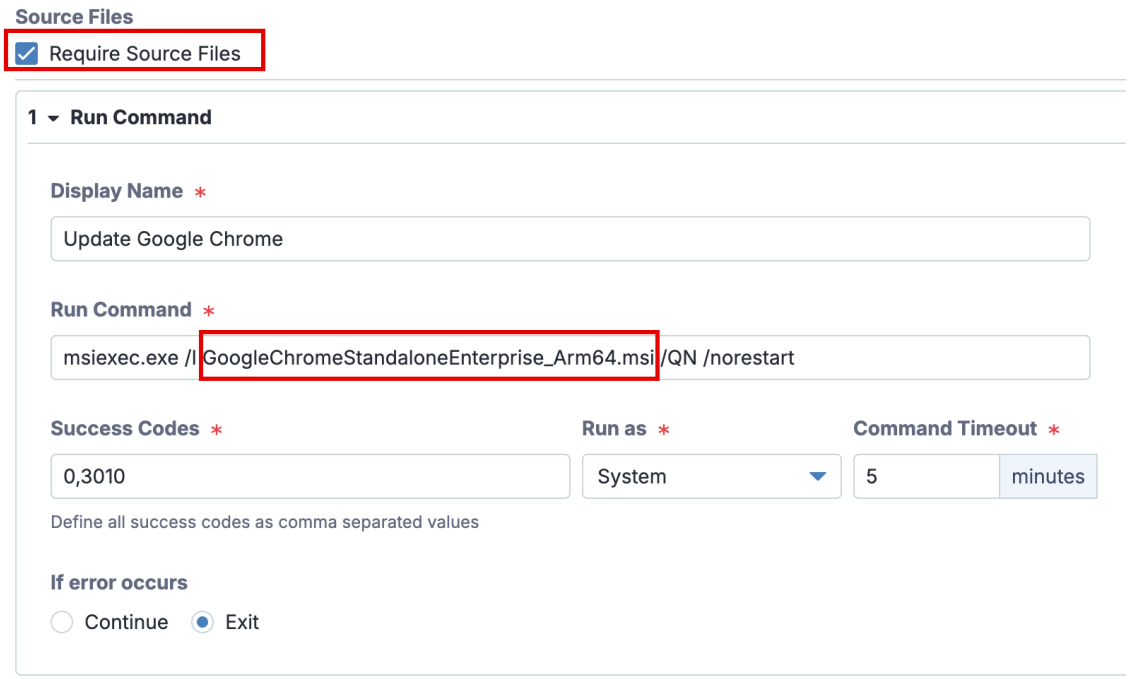
documentation: MsiExec.exe and InstMsi.exe error messages. Note that most Windows software installers use Msiexec even if they have their own executable installer. The two most common Msiexec error codes are as follows:

- **1603**: This code can indicate one of the following problems:
    - The **Require Source Files** option was not selected for the software package deploy operation or the command or installer file name is incorrect. To resolve the issues, ensure that the command is configured accordingly.



    - Some other version or edition of the software is installed. Here are some examples of possible conflicts:
        - Running an older installer when a newer version is already installed.
        - Running an installer for one architecture while another is installed.
        - Running an installer for one edition or channel of a software while a different edition is installed.
        - Running an installer for one language while another language is installed.

      To resolve these issues, update the software package with applicability rules to ensure that the software package is only **install eligible** if no variation is installed

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and only **update eligible** if that particular variation is installed.

- If you need to troubleshoot further, enable verbose logging in the software package **Run Command**: `/L*V ..\..\..\..\logs\my-app-install-log.txt`



> **Tip:** EXE files made with InstallShield can take */v"{Msiexec_arguments}"*, so you can add `/v"/L*V ..\..\..\..\logs\my-app-update-log.txt"` or add the log switch within the /v quotation marks. You can change the path of the log file but if you use the provided relative path, the log is saved to the software management log folder and is included in the Software Management Must Gather.

- **1618**: Another Windows Installer installation is running. This is usually transient but could be caused by a hung or long-running installation performed by the user or another system. Deploy will not execute two different software package operations concurrently, so this could indicate that a user or another endpoint management system is running an installation.

Package files for package "Deploy - Software Package Gallery" took too long to cache

On the Predefined Package Gallery page, you might encounter a **Package files for package "Deploy - Software Package Gallery" took too long to cache** error message. This error indicates that one or both of the Tanium Servers cannot download the package. To resolve the issue, force the Tanium Servers to treat the file as a new URL and download a fresh copy.

1. From the Main menu, go to **Administration** > **Content** > **Packages**.
2. In the search filter, enter `Deploy - Software Package Gallery`.

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3. Select the checkbox for **Deploy - Software Package Gallery** and click **Status**.
4. Click **Re-Download All**.
    - If the **Cached On** column shows check marks for both Tanium Servers and the **Last Update** column shows two similar timestamps, then the file downloaded successfully. Continue to step 11 on page 206.
    - If you see an error or if either Tanium Server has a spinning icon, then continue to the next step.
5. In the **Package Status** modal, click **Close**.
6. With the package still selected on the **Packages** page, click **Edit**.
7. Under **Files**, click **software-package-gallery.zip**.
8. Edit the **File Address** by adding a question mark (?) and today's date to the end of the URL, such as `https://content.tanium.com/files/published/Deploy/Gallery/deploy-software-package-gallery.zip?2024-11-12`.
9. Click **Save**.
10. Try the **Re-Download All** button again.
    a. On the **Packages** page, select the checkbox for **Deploy - Software Package Gallery** and click **Status**.
    b. Click **Re-Download All**. When the **Status** column shows a green check mark, proceed to the next step.
11. From the Main menu, go to **Modules** > **Deploy** > **Software** and click **Predefined Package Gallery**.
12. Click **Update Now**.
13. Wait up to two minutes and refresh the page. Verify that the **Last Checked** and **Last Modified** values updated and the error message was replaced by the SHA256 hash. If the fields were not updated, click **Update Now** again and wait up to two more minutes.

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Uninstall Deploy

Important: Use only this procedure to uninstall Deploy.

If you need to uninstall Deploy, first clean up the Deploy artifacts on the endpoint, then uninstall Deploy from the server, and then remove Deploy data directories and files from the server.

Remove Deploy artifacts from endpoints

About this task

Perform a hard uninstallation of Deploy. For more information, see Reference: Deployment statuses on page 209.

Remove Deploy from the Tanium Module Server

1. From the Main menu, go to **Administration** > **Configuration** > **Solutions**.
2. Select the checkbox in the Deploy section, then click **Uninstall** and follow the process.
3. Return to the **Solutions** page and verify that the **Import** button is available for Deploy.

Result

If the Deploy module has not updated in the console, refresh your browser.

Remove packages

1. From the Main menu, go to **Administration** > **Content** > **Packages.**
2. In the **Content Set** column, filter on values that contain Deploy.

(Optional) Remove data directories and files

About this task

To permanently remove all Deploy data from the Tanium Module Server, manually delete the following directories and files. If you later import the Deploy solution, the previous data is not

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restored.

WINDOWS:

- \Program Files\Tanium\Tanium Module Server\services\deploy-files\
- \Program Files\Tanium\Tanium Module Server\services\deploy-service\
- \Program Files\Tanium\Tanium Module Server\temp\deploy-service\
- \Program Files\Tanium\Tanium Module Server\temp\deploy-service-invoker\
- \Program Files\Tanium\Tanium Module Server\temp\deploy-service-proxy\
- \Program Files\Tanium\Tanium Module Server\temp\deploy-*.bak

TANOS:

This action requires access to the unrestricted shell. For more information, including how to request a shell key, see Tanium Appliance User Guide: Examine OS processes and files.

- /opt/Tanium/TaniumModuleServer/deploy-files
- /opt/Tanium/TaniumModuleServer/deploy-service
- /opt/Tanium/TaniumModuleServer/temp/deploy-*.bak

Deployment fails with a WMI query error

You might encounter WMI query errors in a failed deployment status, in **Deploy - Scan Errors** sensor results, or in **Deploy - Software Packages Applicability Details** sensor results. WMI errors are usually caused by endpoint health issues or an invalid value in the WMI query applicability rule of a software package.

Error codes `-2147221164` and `0x80040154` indicate the namespace is not registered, which could be caused by a corrupt WMI repository or Windows component. To resolve this type of issue, you might need to reinstall or repair Windows on the affected endpoints.

Error codes `-2147217375` and `0x80041021` indicate a syntax problem with the WMI query in an

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applicability rule. A syntax problem generally causes all endpoints to return the same error when evaluating this rule. For more information, see Microsoft: WMI Error Constants.

For more information about troubleshooting WMI issues and repairing Windows, see the following resources:

- Microsoft: Troubleshooting Problems with WMI Scripts and the WMI Service
- Microsoft: WMI Troubleshooting
- Microsoft: Use the System File Checker tool to repair missing or corrupted system files

Reference: Deployment statuses

A Deployment Details page includes a **Status** section that provides the deployment progress across endpoints. The following table explains the possible deployment status groups and the sub-statuses. Endpoints return deployment statuses only if they are targeted endpoints.

Deployment status descriptions

Status group	Sub-status	Description and troubleshooting
Not Applicable	Configuration not available or not targeted	The endpoint is no longer targeted by the deployment. Most commonly, this sub-status means the deployment uses targeting criteria that was changed by the deployment. For example, if you create a deployment with an Adobe Acrobat Reader Update bundle and targeting criteria of `Deploy - Software Packages matches ".Adobe Acrobat Reader.*Update Eligible."` , the deployment updates Adobe Acrobat Reader on endpoints. The update changes the response to the **Deploy - Software Packages** sensor so that this deployment no longer applies. **Best Practice:** Use deployment targeting criteria based on attributes that cannot be changed by the deployment.
Not Applicable	Stopped before the deployment started	

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Status group	Sub-status	Description and troubleshooting
Not Applicable	Software package *ID* is no longer applicable after task error. Updating status.	The software package encountered the error in the sub-status but the package is no longer applicable after running. Investigate the error message and endpoint log files on page 188 for more information.

Not Applicable	• All software packages are not applicable to specified operations
	• Software package **Remove** operation sub-status:
	  • Software package is *applicability* instead of Installed
	• Software package **Update** operation sub-statuses:
	  • Software package is Installed instead of Update Eligible
	  • Software package is Update Ineligible (System Requirements not met)
	  • Software package is Install Eligible instead of Update Eligible
	  • Software package is Not Applicable (Update Detection not met)
	• Software package **Install** operation sub-statuses:
	  • Software package is already
		The deployment will not run because the software package operation is not applicable. The sub-status provides the current software package applicability status and high-level reason.
		If this sub-status is unexpected on an endpoint, investigate the software package applicability on page 113.

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Status group	Sub-status	Description and troubleshooting
	Installed • Software package is Update Eligible instead of Install Eligible (Update Detection met) • Software package is Update Ineligible (Update Detection met, System Requirements not met) • Software package is Not Applicable (System Requirements not met) • Software package is Not Applicable (Installation Requirements not met) • Software package is Update Ineligible (System Requirements not met) • Software package **Install or Update** operation sub-statuses: • Software package is already Installed • Software package is Update Ineligible (System Requirements not met)	

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Status group	Sub-status	Description and troubleshooting
	• Software package is Not Applicable (System Requirements not met) • Software package is Not Applicable (Update Detection and Installation Requirements not met)	
Not Applicable	Superseded by version *<version>* deployed by deployment *<id>* (*<name>*)	A deployment with a newer version of the software package is available, so this deployment was superseded. For more information, see the **Supersede Deployments** setting in Configure module settings on page 86 .
Waiting	Download Complete Waiting	The endpoint downloaded all software package files needed for this deployment but is waiting for the deployment start time or a maintenance window to open. This sub-status is most commonly the result of selecting **Download Immediately** and a future start time in the deployment settings.
Waiting	Waiting for initial evaluation	Deploy sent the deployment to the endpoint, but Deploy has not yet evaluated it. This sub-status should not persist for more than a few minutes.
Waiting	Waiting for maintenance window. Next window is at *time*	
Waiting	Waiting for maintenance window. No upcoming maintenance windows	
Waiting	Waiting for deployment start time *x*	
Waiting	Waiting for notification	
Waiting	Waiting for reboot	

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Status group	Sub-status	Description and troubleshooting
Waiting	Waiting to run process	
Waiting	Waiting for updated software package catalog	The deployment includes a software package that the endpoint does not have. This sub-status should not persist for more than five minutes.
Waiting	Waiting for an active user	The deployment includes a software package with a command that runs as active user, but there is no active user logged in. To avoid this sub-status, use an ||ACTIVEUSERPROFILE|| or ||ACTIVEUSERREGISTRY|| applicability rule, which makes the software package **Not Applicable** if there is not an active user. For more information, see Variables for Windows applicability scans and command-line operations on page 102.
Waiting	• Waiting for notification for deployment *ID* • Waiting for deployment *ID* to finish running • Waiting for deployment *ID* to finish running task *ID*	Another deployment is running. The current deployment is ready to run but will not run until the referenced deployment has finished running.
Downloading	Software package *ID* downloading files *x%*	
Downloading	Downloading required files	Software package files are downloading, but a download status cannot be reported yet.
Running	• Software package *ID* command *name* • Software package *ID* killing process *name* • Software package *ID* waiting for process *name* to exit	The command step that is running.

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Status group	Sub-status	Description and troubleshooting
	• Software package *ID* copying *source* to *destination* • Software package *ID* deleting *path* • Software package *ID* creating *path* • Software package *ID* renaming *source* to *destination* • Software package *ID* extracting *source* to *destination*	
Complete	Success	
Complete	Skipped	A command step encountered an error and was skipped. The command step is in a software package or a software package in a bundle that is set to **On Failure or Error: Continue** .
Complete	Success after re-scan	The deployment did not succeed initially, but after re-running an applicability scan, the software package is now in the targeted state. This sub-status most often happens if the software package installs software that is not fully installed until completing some additional activity, such as a security agent that must connect to a management server before it is fully installed. This sub-status might also indicate that something other than Deploy changed the state of this software shortly after this initial deployment did not succeed.
Complete	Success after step error *error details*	One of the software package commands received an error but the targeted software package applicability state is still achieved. This sub-status might indicate the exit code seen in the error details can be safely ignored or that the software package applicability rules are not fully detecting the state of the software.
Failed	CommandError: Software package *<id>* command *<command-name>* exited with code: *<exit code>*	The command returned an exit code other than the Success Codes that are defined in the command. For more information, see CommandError: Software package <id> command <command-name> exited with code: <exit-code> on page 202 .

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Status group	Sub-status	Description and troubleshooting
Failed	Software Package *ID* at edit_id *ID* is no longer present in the catalog	The specific revision of a software package was removed after the deployment started running. This sub-status can happen temporarily when a software package is edited during an active deployment. If it persists for more than 24 hours or appears on a new deployment of an unedited software package, this most likely indicates an issue. Gather endpoint logs on page 188 and contact Tanium Support on page 218 .
Failed	Software Package *name* (id: *ID*) applicability after *operation* is *applicability*	The deployment ran but did not reach the targeted applicability state (for example, **Installed** for an **Install or Update** deployment). Instead, the deployment resulted in another applicability state (for example, **Not Applicable** for an **Install or Update** deployment). This sub-status most often indicates a misconfiguration with the software package applicability rules. Review the sub-process log on page 188 and the software package applicability on page 113 .
Failed	Software package is *applicability* after *operation* . Task error *error details*	
Failed	Software package is Not Applicable after installorUpdate. Task error Scan error: WMI query error for query ' *<defined_query>* '.	An error occurred when evaluating the WMI query in a software package applicability rule. For more information, see Deployment fails with a WMI query error on page 208 .
Failed	Deployment ended before completing	The deployment stopped or reached the configured end time before it could complete. This sub-status might happen for one of the following reasons: • The deployment window was too short to download needed package files. • There was no active maintenance window during the deployment window. • The duration of notification period was too long and the end user did not accept the notification in time. • There was a persistent error and the deployment ended during a retry.
Failed	Failed to import configuration	The deployment or software package configuration could not be

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Status group	Sub-status	Description and troubleshooting
		imported. To investigate this rare status, verify security exclusions for Deploy and Endpoint Configuration. If this status persists or is repeatable, collect a full Endpoint Must Gather and contact Tanium Support on page 218 .
Failed	Software package *ID* applicability reverted to *applicability* after *previous_deployment_status* deployment status and *attempt_count* attempts were made within *retry_reset_hours* hours. Will not retry for *retry_reset_hours* hours.	The deployment ran and initially succeeded but a software package applicability scan later detected the deployment needed to run again. If this happens enough to exceed the configured deployment **Retry Count** during the period of the deployment **Reset Frequency** , Deploy stops re-running the deployment and sets the deployment to this status. For more information, see Configure module settings on page 86 . This sub-status might indicate an external system is undoing changes made by Deploy or that another deployment is undoing it. For example, if this is an **Install** deployment, a concurrent deployment that uninstalls this software might cause this problem.

Remove Deploy tools from endpoints

About this task

You can deploy an action to remove Deploy tools from an endpoint or computer group. Separate actions are available for Windows and non-Windows endpoints.

1. In Interact, target the endpoints from which you want to remove the tools. For example, ask a question that targets a specific operating system:`Get Endpoint Configuration - Tools Status from all machines with Is Windows equals true`
2. In the results, select the row for **Software Management**, drill down as necessary, and select the targets from which you want to remove Deploy tools. For more information, see Tanium Interact User Guide: Drill Down.
3. Click **Deploy Action**.

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4. For the **Deployment Package**, select **Endpoint Configuration - Uninstall Tool [Windows]** or **Endpoint Configuration - Uninstall Tool [Non-Windows]**, depending on the endpoints you are targeting.
5. For **Tool Name**, select **Software Management**.
6. (Optional) By default, after the tools are removed they cannot be reinstalled. To allow tools to be automatically reinstalled, clear the selection for **Block reinstallation**. Re-installation occurs almost immediately.

   > **Note:**
   > If reinstallation is blocked, you must unblock it manually:
   >
   > - To allow Deploy to reinstall tools, deploy the **Endpoint Configuration - Unblock Tool [Windows]** or **Endpoint Configuration - Unblock Tool [Non-Windows]** package (depending on the targeted endpoints).
   > - If you reinstall tools manually, select **Unblock Tool** when you deploy the **Endpoint Configuration - Reinstall Tool [Windows]** or **Endpoint Configuration - Reinstall Tool [Non-Windows]** package.

7. (Optional) To remove all Deploy databases and logs from the endpoints, clear the selection for **Soft uninstall**.

   > **CAUTION:** When you perform a hard uninstallation of some tools, the uninstallation also removes data that is associated with the tool from the endpoint. This data might include important historical or environmental data. If data that you want to keep is associated with the tool, make sure you perform only a soft uninstallation of the tool.

8. Select **Remove unreferenced dependencies**.
9. (Optional) In the **Deployment Schedule** section, configure a schedule for the action.

   > **Best Practice:** If some target endpoints might be offline when you initially deploy the action, select **Recurring Deployment** and set a reissue interval.

10. Click **Show preview to continue**.
11. A results grid appears at the bottom of the page showing you the targeted endpoints for your action. If you are satisfied with the results, click **Deploy Action**.

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Result

> **Note:** If you have enabled Endpoint Configuration approval, tool removal must be approved in Endpoint Configuration before tools are removed from endpoints.

Contact Tanium Support

To contact Tanium Support for help, sign in to the Tanium Customer Community.

For more information about submitting a support case, see Case Submission Form.

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Upgrading Windows

About this task

Deploy supports two methods for upgrading Windows: enablement package upgrades and in-place upgrades.

- Enablement package upgrades use files that are staged on endpoints to upgrade specific versions of Windows 10 or 11 to newer versions. This type of upgrade is fast, reliable, and requires no additional configuration.
- In-place upgrades require that you first stage Windows installation media on the endpoints to upgrade, then scan for compatibility, and lastly run Windows Setup to install the new version of Windows.

Overview of enablement package upgrades

To use the enablement package method, import the Feature Update software package from the Predefined Package Gallery and then deploy it to the endpoints you want to target. Enablement packages require no additional setup.

Important: Pre-notify the user, post-notify the user, and force a restart as part of the deployment. The upgrade does not complete until the computer is restarted and fails if the user shuts down the computer while it is running. As a result, it is necessary to inform the user that a Windows upgrade is beginning and subsequently that their computer must be restarted.

For more information about configuring notifications and restarts, see Manually deploy a software package or bundle on page 129.

Enablement package upgrade paths

Deploy supports the following enablement package upgrade paths:

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Note: Applicability rules are defined in the enablement packages to apply only to systems that are at the required build and update levels.

Supported enablement package upgrades

Current version with upgrade prerequisites	Enablement package
Windows 11, version 24H2 Windows 11, version 25H2 The following update must also be installed before upgrading: Cumulative update September 22, 2026—KB5124010 (OS Builds 26100.9546) Preview or later	**Feature Update to Windows 11, version 26H2 (KB5121794)**
Windows 11, version 24H2 The following update must also be installed before upgrading: Cumulative update August 29, 2025—KB5064081 (OS Builds 26100.5074) Preview or later or later	**Feature Update to Windows 11, version 25H2 (KB5054156)**
Windows 11, version 22H2 The following update must also be installed before upgrading: Cumulative update October 31, 2023—KB5031455 (OS Builds 22621.2506 and 22631.2506) Preview or later	**Feature Update to Windows 11, version 23H2 (KB5027397)**
Windows 10, version 20H2, Enterprise edition Windows 10, version 21H1 Windows 10, version 21H2 The following updates must also be installed before upgrading: • Servicing stack update Windows 10, version 2004: September 8, 2020 or later • Cumulative update July 26, 2022—KB5015878 (19041.1865) or later	**Feature Update to Windows 10, version 22H2 (KB5015684)**
Windows 10, version 2004 Windows 10, version 20H2 Windows 10, version 21H1 The following updates must also be installed before upgrading: • Servicing stack update Windows 10, version 2004: September 8, 2020 or later • Cumulative update September 14, 2021 – KB5005565 (OS Build 19041.1237) or	**Feature Update to Windows 10, version 21H2 (KB5003791)**

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Current version with upgrade prerequisites	Enablement package
later	

For more information, see Import a software package from the Predefined Package Gallery on page 109.

Overview of in-place upgrades

Deploy supports the upgrade of Windows 7 Service Pack 1 and later to Windows 10 and upgrades of Windows 10 or 11 to later builds of Windows. You can use Deploy to handle the Windows upgrade process in three phases:

- **Phase 1: Download Windows media and scan for compatibility**

  You can choose from two options for downloading and installing the Windows media in preparation for the upgrade; **pre-cache** or **direct cache**.

  ### Windows media options

Details	Phase 1: Pre-cache	Phase 1: Direct cache
Windows media	You need to have Windows installation media (ISO or standalone ESD file) acquired from Microsoft or an authorized OEM that corresponds to the Windows version, edition, architecture, and language that you want to deploy. For more information, see Before you begin an in-place upgrade on page 223.	You do not need the Windows media file.
Process	The Phase 1 Pre-Cache software package invokes a PowerShell script to copy the files that are required for the upgrade to the *<Tanium Client>* \Tools\SoftwareManagement\WinIPU directory on the endpoint. After the files are in place, the PowerShell script runs Windows Setup to check for upgrade compatibility. The script then takes the information returned from	The Direct Cache package uses a script to determine the correct URL for the Windows media that matches the architecture, edition, and language of the endpoint being upgraded and then downloads that media directly from Microsoft. After the files are in place, the PowerShell

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Details	Phase 1: Pre-cache	Phase 1: Direct cache
	Windows Setup and records the results in the registry.	script runs Windows Setup to check for upgrade compatibility. The script then takes the information returned from Windows Setup and records the results in the registry.
Languages	If the operating system locale is not en-us, you need to update the **Update Detection** and **Install Verification** rules in the pre-cache package.	Direct Cache packages automatically download the respective media.
Target	This option is the best choice for updating many Windows endpoints that are in the same physical network location.	This option is the best choice for updating isolated endpoints that are not peering with other Tanium-managed endpoints, such as those used by remote workers.
Additional considerations		• Ensure that endpoints have network connectivity to the following hosts: • content.tanium.com • go.microsoft.com • dl.delivery.mp.microsoft.com • Ensure that Microsoft Background Intelligent Transfer Service (BITS) is enabled.

- Phase 2: Compatibility remediation and re-scan

  If the Phase 1 compatibility scan fails, you must remediate any problems. You can use the Phase 2 software package to force a new scan. Rescanning is necessary if there is a compatibility problem detected in the Phase 1 scan that is later remediated.

- Phase 3: Windows Upgrade

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The Phase 3 software package invokes a PowerShell script that runs Windows Setup to perform the upgrade.

Before you begin an in-place upgrade

- **Pre-cache**: Acquire appropriate installation media from the Microsoft 365 admin center, Visual Studio Downloads, another official Microsoft source, or a Microsoft-authorized OEM.

  The installation media is typically an ISO file, but in rare cases an OEM might provide you with a standalone compressed ESD file. A valid Windows installation ISO or standalone ESD file contains Windows Setup files (setup.exe), a boot.wim, and an install.wim or install.esd file.

  > **Best Practice:** Do not modify the contents of Windows installation media. While certain modifications might work, modified images are not supported for in-place upgrades by Microsoft[1 on page 233,2 on page 233] or by Tanium. Use Tanium Provision to deploy an OS refresh if you need to use a custom image.

- Your security administrator must create security exclusions to ensure successful operation of Tanium Deploy and the Tanium Client.

  - Microsoft Support: Virus scanning recommendations for Enterprise computers that are running currently supported versions of Windows (KB822158).
  - Tanium Client Management User Guide: Host system security exclusions
  - Security exclusions on page 38

- Ensure that endpoints meet the required minimum disk space and RAM for all InPlace packages. To view the requirements, go to **Modules** > **Deploy** > **Software** and click the name of a package. The requirements are in the **Software Package Details** section.

> **Note:** If you have any questions about implementing Windows upgrades in your environment, Contact Tanium Support on page 218 to discuss your testing and implementation plans.

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Step 1: Prepare and modify software packages

Prepare to upgrade by importing and modifying software packages.

1. Import three InPlace software packages (Phase1 Pre-Cache, Phase 2 Re-Scan, and Phase 3 Upgrade) from the predefined package gallery. The following examples use Windows 11 Version 24H2. Substitute with the version and architecture you are deploying as needed.
    a. From the Main menu, go to **Modules** > **Deploy > Software**, and then click **Predefined Package Gallery**.

    > **Tip:** You can use the filter or search options to narrow the list to Microsoft Windows upgrades.

    b. Select the following three packages:
        - **InPlace Upgrade to Windows 11 Version 24H2 - Phase1 - Pre-Cache**
        - **InPlace Upgrade to Windows 11 Version 24H2 - Phase2 - Re-Scan**
        - **InPlace Upgrade to Windows 11 Version 24H2 - Phase3 - Upgrade**

    c. Click **Import**, confirm the action, and then click **Go To Software Packages**.

2. Modify the Phase 1 pre-cache software package.
    a. Click the imported **InPlace Upgrade to Windows 11 Version 24H2 - Phase1 - Pre-Cache** package and then click **Edit**.
    b. In the **Package Files** section, confirm that the 7-Zip files have been imported. If needed, manually import the files.
        i. Expand **Package Files**, and then click **7Zip.msi**.
        ii. Copy the URL of the 7-Zip MSI file in the origin field and paste it in a browser window to download it to the local computer. Click **Delete**.
        iii. Click **Add Package Files**. Click **Local File**. Browse to the location that you saved the MSI file in the previous step. Click **Open**.

        > **Important:** Do not click **Inspect MSI to Populate Fields**.

    c. Expand **Package Files**, and then click **Add Package Files** > **Local File**.
    d. Navigate to the ISO or ESD file and then click **Open**.

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After the upload completes, the file entry with its SHA-256 hash appears.

e. (Optional) If a locale other than en-us is required, edit the **Update Detection** and **Install Verification** rule and change **1033** to the appropriate language ID.
For more information and a complete list of all language/region decimal IDs, see Microsoft Documentation: Available languages for Windows.

f. Click **Save Package** and then if prompted, click **Distribute Catalog**.

> **Note:** After you update the package, the Deploy service transfers files to the Tanium Server. This process could take up to 30 minutes. You cannot deploy the Phase 1 software package until it completes.

3. (Optional) Modify the Phase 3 software package.
The PowerShell script associated with Phase 3 starts the Windows Setup upgrade process and in most cases should need no modification. The script runs Windows Setup with the following command line arguments:

```
/auto Upgrade /NoReboot /Quiet /DynamicUpdate disable /ShowOOBE none /Telemetry disable /Uninstall enable /EULA accept
```

If you need to append additional arguments to the command line that Windows Setup is using for upgrade, you can complete the following steps:

> **Note:** If you modify these packages, ensure that you test thoroughly and run them at your own risk.

a. From the Main menu, go to **Modules** > **Deploy > Software**.
b. Click **InPlace Upgrade to Windows 11 Version 24H2 - Phase3 - Upgrade** and then click **Edit**.
c. In the **Update** section of the **Deploy Operations** section, add any arguments to the end of the command in **Run Command**.
For example, if you want to keep BitLocker active during a Windows 11 to Windows 11 upgrade, instead of the default behavior of suspending Bitlocker, you can append that argument to the end of the command:

```
powershell.exe -executionpolicy remotesigned -noninteractive -command ".\New-WindowsUpgradeScheduledTask.ps1" /EULA accept /Bitlocker ForceKeepActive
```

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> **Note:** The full list of commands available to Windows Setup can be found at: Microsoft Documentation: Windows Setup Command-Line Options.

Step 2: Deploy the Phase 1 software package

About this task

After the modified phase 1 software packages finishes caching on the Tanium Server, complete the following steps to deploy the package.

1. From the Main menu, go to **Modules** > **Deploy > Software**.
2. Select **InPlace Upgrade to Windows 11 Version 24H2 - Phase1 - Pre-Cache** and click **Deploy Package**.

   > **Important:** Do not use Windows InPlace Upgrade packages in a software bundle. Each phase needs a different deployment in order to track deployment status and display End-User Notifications before and after the upgrade.

3. Select the desired options according to your environment, click **Show Preview to Continue**, and then click **Deploy Software**.

   > **Note:** For this deployment, do not restart and do not set notifications because actions are not visible to end users.

   > **Best Practice:** Deploy this package on an ongoing basis. Deploy automatically runs this deployment on endpoints when they enter an eligible state.

Step 3: Review and remediate compatibility results

About this task

After deploying the Phase 1 software package, you must check for and remediate any compatibility problems on endpoints. If all targeted endpoints show an applicability status of `Installed` for Phase 1, then you can skip to Step 6: Deploy the Phase 3 software package on page 230.

Use the following sensors to find endpoints with compatibility problems:

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Tip: To quickly diagnose a problem after you find endpoints with compatibility problems, review the C:\$WINDOWS.~BT\Sources\Panther\ScanResult.xml on the endpoint. Look for error references that might prevent an upgrade or migration.

Deploy - Windows Upgrade Ready (Optional)

This sensor returns a True/False result as to whether systems are ready and meet the Windows requirements for installation. A False result means that the scan failed for a variety of reasons or that you targeted an ineligible system, such as Windows Server, Mac, or Linux. Use this question for tracking counts of endpoints that are ready for upgrade.

Deploy - Windows Upgrade Scan Details

This sensor provides detailed information from Windows Setup, including specific compatibility blockers. Use this sensor for remediation in the following procedure.

Deploy - Windows Upgrade Scan Results (Optional)

This sensor produces the text of the scan and the result (return code) from Windows Setup. An example of a successful return code from Windows Setup is: `0xc1900210`. Use this sensor for tracking groups of compatibility states. Review Windows Upgrade SCAN Details and remediate errors.

Use the Deploy - Windows Upgrade Scan Details sensor to view more detailed information about compatibility failures. For example, some installed software might be incompatible with the upgrade process to this version of Windows. In this scenario, you might need to update or remove software before upgrading Windows.

You can use the **Deploy - Windows Upgrade Scan Results** sensor to review and remediate any conditions that prevent upgrade, such as low disk space or a compatibility block.

1. Go to the Tanium **Home** page and ask the following question:

   ```
   Get Windows Upgrade Scan Details from all machines
   ```

2. (Optional) Filter to restrict the question to endpoints that you targeted with the Phase 1 deployment. Feature Update to Windows 11, version 23H2 (KB5027397)
   a. From the Deploy menu, go to **Deployments** and click the **InPlace Upgrade to Windows 11 Version 24H2 - Phase1 - Pre-Cache** deployment.
   b. In the **Summary** section, click **Summary** next to **Reporting** and select **View Online**

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Data. A new Interact page appears with a question filtered to machines that ran this deployment.

c. Replace the `Get Deploy - Deployments` portion of the question with `Get Deploy - Windows Upgrade Scan Details`.

d. Select the new question for the filtered view of Get Deploy - Windows Upgrade Scan Details.

3. Identify remediation strategies for blocking conditions. For example, if an answer indicates an installed application is not compatible, deploy a Deploy Software Package or Tanium Package to update or remove that application.

4. (Optional) If remediating with a Deploy Software Package or Tanium Package, consider using the Custom Tagging - Add Tags Tanium Package to apply a custom tag before deploying the remediation to easily track the remediated endpoints.

Step 4: Deploy Tanium package: Registry - Set Value

About this task

If you have remediated any blocking issues and are ready to re-scan those endpoints for compatibility, you must set a registry value to enable Phase 2 to run.

1. Ask a Tanium question that identifies the remediated endpoints. For example, if you used a custom tag called **Win11remediated** to identify endpoints in the previous step, ask the following question:

```
Get Online from machines with custom tags equals Win11Remediated
```

2. Select the answer indicating the remediated endpoints and click **Deploy Action**.

3. Select the Tanium Package: **Registry - Set Value**.

4. Set the **OS Architecture** to **32**. By selecting 32, the key is placed under the required WOW6432Node registry path.



Note: Do not directly specify the WOW6432NODE path in the **Registry Key Name** field.

5. For **Registry Key Name**, enter `HKEY_LOCAL_MACHINE\Software\Tanium\Tanium Client\OSD`.

6. For **Value Name**, enter `Status`.

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7. For **Value Data**, enter `WIM File Copied`.
8. For **Value**, select **REG_SZ**.

> **Important:** Do not deploy this package on an ongoing basis. Modify the key one time. After you are ready to rescan any endpoints, proceed to Step 5: Deploy the Phase 2 software package on page 229 to force a compatibility re-scan.

Step 5: Deploy the Phase 2 software package

About this task

The Phase 2 deployment uses the Windows Setup files to run the same compatibility scan that runs during the Phase 1 deployment. If there were no compatibility errors during the Phase 1 deployment, then the Phase 2 deployment is not required. If you resolved the problems and set the registry value, the Phase 2 software package appears in the `Update Eligible` applicability status on those endpoints and should be deployed.

1. From the Main menu, go to **Modules** > **Deploy > Software**.
2. Select **InPlace Upgrade to Windows 11 Version 24H2 - Phase2 - Re-Scan** and click **Deploy Package**.

> **Important:** Do not use Windows InPlace Upgrade packages in a software bundle. Each phase needs a different deployment in order to track deployment status and display End-User Notifications before and after the upgrade.

3. In the **Endpoints to Target** section, select the same targets or a subset of the targets that you configured for the Phase 1 deployment.
4. Select the desired options according to your environment, click **Show Preview to Continue**, and then click **Deploy Software**.

> **Note:** For this deployment, notifications are not necessary because you are running a scan that is not visible to end users.

> **Best Practice:** Deploy this package on an ongoing basis. Deploy automatically runs this deployment on endpoints when they enter an eligible state.

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Next steps

After you deploy the Phase 2 software package, review compatibility results again for any targeted endpoints that are not in `Installed` status for the Phase 2 software package. Some endpoints might take several iterations of remediation before the compatibility scan passes.

Step 6: Deploy the Phase 3 software package

The Phase 3 deployment depends on the successful completion of the Phase 1 and Phase 2 deployments. This deployment executes the Windows Upgrade

1. Evaluate BitLocker management. By default, Windows Setup automatically suspends BitLocker for the duration of the in-place upgrade. However, review the following scenarios:
   - If you modified the Phase 3 package to keep BitLocker active (see (Optional) Modify the Phase 3 software package on page 225), go directly to step 2.
   - If BitLocker is not managed by a Tanium Enforce policy, go directly to step 2.
   - If BitLocker is managed by Enforce and you did not modify the package to keep BitLocker active, deploy the **Enforce - Suspend BitLocker** package with `rebootcount=1` to those endpoints.

     Note: If you do not deploy **Enforce - Suspend BitLocker**, Enforce might resume BitLocker before the upgrade finishes, which can cause the upgrade to fail. For more information about this package, see
     Tanium Enforce User Guide: Suspend and resume BitLocker.
2. From the Main menu, go to **Modules** > **Deploy > Software**.
3. Select **InPlace Upgrade to Windows 11 Version 24H2 - Phase3 - Upgrade**, click **Deploy Package**.

   Important: Do not use Windows InPlace Upgrade packages in a software bundle. Each phase needs a different deployment in order to track deployment status and display End-User Notifications before and after the upgrade.
4. In the **Endpoints to Target** section, select the same target as the Phase 1 deployment or the desired targets that you want to start the upgrade.
   Endpoints that are not in `Installed` status for both the Phase 1 and Phase 2 deployments

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cannot execute this software package operation, so there is no need to restrict targeting based on the previous phase results.

5. Select the desired deployment options based on your environment, click **Show Preview to Continue**, and then click **Deploy Software**.

   Important: Pre-notify the user, post-notify the user, and force a restart as part of the deployment. The upgrade does not complete until the computer is restarted and fails if the user shuts down the computer while it is running. As a result, it is necessary to inform the user that a Windows upgrade is beginning and subsequently that their computer must be restarted.

6. If you deployed **Enforce - Suspend BitLocker** in step 1, deploy the **Enforce - Resume BitLocker** package after you confirm that the endpoint is running the new Windows version.

   Important: If the Phase 3 deployment does not complete successfully, action lock might be turned on for some endpoints. For more information about how to find endpoints with action lock enabled and how to disable action lock, see Tanium Console User Guide: Test action lock and Tanium Console User Guide: Turn off action lock.

Deploy Cleanup

About this task

After you complete the Phase 3 deployment or run the Phase 1 deployment again, if necessary, use the **Windows Upgrade Cleanup** software package to remove artifacts and enable future usage of Windows upgrade software packages.

1. From the Main menu, go to **Modules** > **Deploy > Software**.
2. Select **Windows Upgrade Cleanup** and click **Deploy Package**.
3. In the **Endpoints to Target** section, target the applicable endpoints to remove Windows 11 upgrade artifacts. For example, you can enter the following targeting filter to clean up endpoints that completed the 24H2 upgrade:

```
Deploy - Installed Software Packages matches .*InPlace Upgrade to Windows 11 Version 24H2 - Phase3 - Upgrade.*Installed and Windows OS Release ID matches 24H2
```

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> **Tip:** If necessary, replace the software package name and release ID to match the package you deployed.

4. For the **Deployment Type** setting, select **One-Time**. Do not select Ongoing because an ongoing deployment might overlap with and break future upgrade attempts.
5. Select the desired deployment options based on your environment, click **Show Preview to Continue**, and then click **Deploy Software**.

> **Best Practice:** Do not set any notifications and do not force a restart as part of the deployment as these settings are unnecessary.

Next steps

To check for Phase 3 success, ask the question `Get Operating System?maxAge=60 from all computers`. If an endpoint does not answer with the operating system you deployed, the upgrade was not successful. For more information, see Troubleshooting in-place upgrades on page 232. The `maxAge` parameter ensures that the answer is updated immediately.

For more information about deployment settings, see Manually deploying software on page 126.

Troubleshooting in-place upgrades

- View logs. Tanium records activities from each phase to the *<Tanium Client>*\Tools\SoftwareManagement\logs\WinIPU folder. To troubleshoot errors in each phase, review the appropriate log file from an affected endpoint:
    - Phase 1 media caching: WinIPU_PreCache.txt
    - Phases 1 and 2 compatibility scan: WinIPU_CompatScan.txt
    - Phase 3 rollback log, in case of failure: WinIPU_PostRollBack.txt
    - Phase 3 Windows setup log: WinIPU_Upgrade.txt.
- Depending on the failure, the Microsoft logs are automatically copied to *<Tanium Client>*\Tools\SoftwareManagement\logs\WinIPU. The most useful failure information is typically found in Setupact.log and Setuperr.log. You can use Microsoft SetupDiag to assist in

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diagnosing upgrade issues. For more information, see Microsoft documentation: SetupDiag.

- To collect Tanium and Microsoft logs from an endpoint, generate an Endpoint Must Gather that includes all items in the **Core** and **Software Manager** domain. For more information on generating an Endpoint Must Gather, see Tanium Client Management User Guide: Collect troubleshooting information from endpoints.

External references

[1] Microsoft Documentation: Task sequence requirements and limitations

[2] Microsoft Documentation: Updating Windows through esd file

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Upgrading macOS

About this task

You can use Tanium Deploy to prepare and deploy macOS upgrades to your macOS endpoints. To complete a macOS upgrade, you must understand how to target and deploy software packages in Deploy.

Overview

Deploy supports the upgrade of macOS 10.13.6 through macOS 12 to macOS 13. You can use Deploy to handle the macOS upgrade process in two phases:

Phase 1: Pre-Cache

This method uses the Tanium platform to download the macOS installer, efficiently sharing parts of the update across endpoints on the same network.

Phase 2: Upgrade

The Phase 2 upgrade runs the macOS installer cached in Phase 1, terminates all applications, and reboots the endpoint.

Import software packages

About this task

To begin a macOS upgrade, you must import at least two software packages from the Predefined Package Gallery. The following examples use macOS 13 (Ventura). Substitute the version identifier in the procedure below with the version you are deploying as needed.

1. From the Main menu, go to **Modules** > **Deploy > Software**, and then click **Predefined Package Gallery**.
2. Select at least one of the following packages:
    - **macOS Ventura - Phase 1 - Pre-Cache**
    - **macOS Ventura - Phase 2 – Upgrade**

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3. Click **Import**, confirm the action, and then click **Go To Software Packages**.

Deploy software packages

About this task

After the software packages are ready, perform the following steps to complete the upgrade process:

1. Deploy the Phase 1 software package on page 235
2. Deploy the Phase 2 software package with a pre-notification on page 235

Deploy the Phase 1 software package

1. From the Main menu, go to **Modules** > **Deploy > Software**. You can use the filter or search options to narrow the list to macOS upgrades.
2. Select **macOS Ventura - Phase 1 - Pre-Cache** and then click **Deploy Package**.
3. Select the desired options according to your environment, click **Show Preview to Continue**, and then click **Deploy Software**.



Best Practice:

- Notifications are not necessary because the Phase 1 actions are not visible to end users.
- Deploy this package on an ongoing basis so that Tanium Deploy automatically runs this deployment on endpoints when they enter an eligible state.

Deploy the Phase 2 software package with a pre-notification

About this task

The Phase 2 software package silently runs the installer command, then it terminates all applications and reboots the computer to perform the upgrade. The process takes up to 30 minutes and does not provide any warning to the end user prior to the reboot.

1. From the Main menu, go to **Modules** > **Deploy > Software**. You can use the filter or search options to narrow the list to macOS upgrades.

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2. Select **macOS Ventura - Phase 2 – Upgrade** and click **Deploy Package**.
3. In the **Targeting** section, select the same targets or a subset of the targets that you configured for the Phase 1 deployment.
4. Configure a pre-notification to indicate that the computer will reboot within 30 minutes without further warning.

   Best Practice:

   Use a clear pre-notification message so that end users can prepare for the reboot. For example:

   ```
   This computer will reboot within 30 minutes to complete a macOS upgrade. You will not be notified again before the reboot. Make sure to save any unsaved work.
   ```

5. Select the desired options according to your environment. Do not include a restart or post-notification.
6. Click **Show Preview to Continue**, and then click **Deploy Software**.

Troubleshooting

Errors encountered while running the macOS installer during Phase 2 are written to the Deploy `subprocess.log` file. The Apple logs for the upgrade are stored in /var/log/install.

For general Deploy troubleshooting, see Troubleshooting Deploy on page 187.

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Reference: Predefined Package Gallery

The **Predefined Package Gallery** is a set of predefined software package templates that you can import. Use the **Predefined Package Gallery** to import third-party software package templates to install, update, or remove software on a set of target computers. For more information, see Managing software on page 94.

Software package templates contain files hosted on third-party domains. If you have security software that monitors and blocks unknown URLs, see Third-party internet domains on page 47.

Latest Cumulative Update packages

Latest Cumulative Update (LCU) packages are a category of predefined packages in the gallery that deploy the current month's Windows cumulative update to a specific Windows version and architecture. The gallery automatically updates LCU packages after each Patch Tuesday, so the package always reflects the most recently released monthly update for that OS build. For more information about Windows updates, see Microsoft Documentation: Update release cycle for Windows clients.

LCU package names follow the format **Latest Cumulative Update for [Windows version] for [architecture]-based Systems**

For example: `Latest Cumulative Update for Windows 11 Version 24H2 for x64-based Systems`

Tip: LCU packages do not perform a Windows version upgrade. For more information about upgrading Windows, see Upgrading Windows on page 219.



Note: If you need to deploy an out-of-band patch, see Deploying Out-of-Band Microsoft Updates with Tanium.

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U-Z on page 274

A-B

Platform	Vendor	Title
Windows	Adobe	Acrobat (64-bit)
Windows	Adobe	Acrobat (Reduced Mode)
macOS	Adobe	Acrobat DC
Windows	Adobe	Acrobat DC (en-us)
macOS Windows	Adobe	Acrobat Reader DC (en-us)
Windows	Adobe	Acrobat Reader DC (en-us) (64-bit)
Windows	Adobe	Acrobat Reader DC (MUI)
Windows	Adobe	Acrobat Reader DC (MUI) (64-bit)
Windows	Adobe	After Effects CC -- AUDIT ONLY [1]
macOS	Adobe	AIR - Remove Only
Windows	Adobe	Animate CC -- AUDIT ONLY [1]
Windows	Adobe	Audition CC -- AUDIT ONLY [1]
Windows	Adobe	Digital Editions
Windows	Adobe	Dreamweaver CC -- AUDIT ONLY [1]
macOS Windows	Adobe	Flash Player - Remove Only
Windows	Adobe	Illustrator CC -- AUDIT ONLY [1]

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Platform	Vendor	Title
Windows	Adobe	InDesign CC -- AUDIT ONLY [1]
Windows	Adobe	Photoshop CC -- AUDIT ONLY [1]
Windows	Adobe	Premiere Pro CC -- AUDIT ONLY [1]
Windows	Adobe	Shockwave EOL
macOS	AgileBits	1Password 7
macOS	AgileBits	1Password 8
Windows	AgileBits	1Password 8 (Active User)
Windows	AgileBits	1Password 8 (Active User) (arm64)
Windows	AgileBits	1Password 8 (x64)
macOS	Aircall	Aircall Workspace (ARM)
macOS	Aircall	Aircall Workspace (Intel)
Windows	Aircall	Aircall Workspace
macOS	Alacritty	Alacritty
Windows	Amazon	AWS Command Line Interface
Windows	Amazon	Corretto 17 (x64)
Windows	Amazon	Corretto 21 (x64)
Windows	Amazon	Corretto 25 (x64)
Windows	Amazon Web Services, Inc	Amazon Workspaces (x64)
Windows	Amazon Web Services, Inc	Amazon Workspaces (x86)
macOS	Anthropic PBC	Claude

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Platform	Vendor	Title
Windows	Anthropic PBC	Claude arm64
Windows	Anthropic PBC	Claude x64
macOS Windows	Anysphere	Cursor x64
Windows	Anysphere	Cursor x64 (Active User)
macOS	aONe	Keka
Windows	Apache	Tomcat 10.1
Windows	Apache	Tomcat 9.0
Windows	Apple	iTunes 32-bit
Windows	Apple	iTunes 64-bit
macOS Windows	Apple	Apple Mobile Device Support
macOS	Apple	macOS Ventura - Phase1 - Pre-Cache
macOS	Apple	macOS Ventura - Phase2- Upgrade
macOS	appmakes	Typora
Windows	appmakes	Typora arm64 (Active User)
Windows	appmakes	Typora arm64 (All Users)
Windows	appmakes	Typora x64 (Active User)
Windows	appmakes	Typora x64 (All Users)
Windows	appmakes	Typora x86 (Active User)
Windows	appmakes	Typora x86 (All Users)

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Platform	Vendor	Title
Windows	Arco Software	CutePDF Writer
macOS Windows	Arduino	IDE
macOS Windows	Atlassian	Sourcetree
macOS	Audacity	Audacity
Windows	Audacity	Audacity 32-bit
Windows	Audacity	Audacity 64-bit
macOS	Audacity	Audacity (ARM)
Windows	AutoHotkey Foundation LLC	AutoHotkey (Active User)
Windows	AutoHotkey Foundation LLC	AutoHotkey (All Users)
Windows	Azul Systems, Inc.	Azul Zulu JDK 11 (x64)
Windows	Azul Systems, Inc.	Azul Zulu JDK 11 (x86)
Windows	Azul Systems, Inc.	Azul Zulu JDK 17 (x64)
Windows	Azul Systems, Inc.	Azul Zulu JDK 17 (x86)
Windows	Azul Systems, Inc.	Azul Zulu JDK 21 (x64)
Windows	Azul Systems, Inc.	Azul Zulu JDK 25 (x64)
Windows	Azul Systems, Inc.	Azul Zulu JDK 8 (x64)
Windows	Azul Systems, Inc.	Azul Zulu JDK 8 (x86)
Windows	Azul Systems, Inc.	Azul Zulu JRE 11 (x64)
Windows	Azul Systems, Inc.	Azul Zulu JRE 11 (x86)

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Platform	Vendor	Title
Windows	Azul Systems, Inc.	Azul Zulu JRE 17 (x64)
Windows	Azul Systems, Inc.	Azul Zulu JRE 17 (x86)
Windows	Azul Systems, Inc.	Azul Zulu JRE 21 (x64)
Windows	Azul Systems, Inc.	Azul Zulu JRE 25 (x64)
Windows	Azul Systems, Inc.	Azul Zulu JRE 8 (x64)
Windows	Azul Systems, Inc.	Azul Zulu JRE 8 (x86)
Windows	Balena Ltd.	balenaEtcher
macOS	Balena Ltd.	balenaEtcher (ARM)
macOS	Balena Ltd.	balenaEtcher (Intel)
macOS	Bare Bones	BBEdit
Windows	Bluebeam, Inc.	Bluebeam Revu x64 21
Windows	Box, Inc.	Box Drive (x64 en-us)
Windows	Box, Inc.	Box Drive (x86 en-us)
macOS	Brave Software, Inc	Brave Browser
Windows	Brave Software, Inc	Brave Browser (Active User) (x64)
Windows	Brave Software, Inc	Brave Browser (Active User) (x86)

[1] Audit-only software package templates are used for reporting purposes. No source files or commands are distributed for these packages, but there is logic to determine if the software is installed or out of date.

C-E

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Platform	Vendor	Title
Windows	Cisco	Jabber
Windows	Cisco	Network Recording Player
macOS	Cisco	Webex
Windows	Cisco	Webex (Active User) (x64)
Windows	Cisco	Webex (All Users) (x64)
macOS	Cisco	Webex (ARM)
Windows	Cisco	Webex Recorder and Player
Windows	Cisco	Webex VDI Plugin (x64)
Windows	Citrix Systems, Inc.	Citrix Workspace
Windows	Cloudflare	Cloudflare One Client
Windows	Codec Guide	K-Lite Mega Codec Pack
macOS	Cognition	Devin Desktop
Windows	Corel Corporation	WinZip
macOS	DB Browser for SQLite Team	DB Browser for SQLite
Windows	DB Browser for SQLite Team	DB Browser for SQLite x64
Windows	DB Browser for SQLite Team	DB Browser for SQLite x86
Windows	Dell	Dell Command Update
Windows	Dell	Dell Command Update (ARM)
Windows	Dell	Dell Command Update for Windows Universal
Windows	Dell	Dell Command Update for Windows Universal (ARM)

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Platform	Vendor	Title
macOS Windows	Devolutions Inc.	Remote Desktop Manager
macOS Windows	Devolutions Inc.	Remote Desktop Manager Free
macOS	Discord, Inc	Discord
macOS	Docker Inc.	Docker Desktop (ARM)
macOS	Docker Inc.	Docker Desktop (Intel)
Windows	Docker Inc.	Docker Desktop (x64)
Windows	dotPDN LLC	Paint.NET (arm64)
Windows	dotPDN LLC	Paint.NET (x64)
macOS Windows	Dropbox	Desktop Client
macOS	Duo Security	Duo Desktop
Windows	Duo Security	Duo Desktop
Windows	Eclipse Adoptium	Temurin 11 JDK with Hotspot 32-bit
Windows	Eclipse Adoptium	Temurin 11 JDK with Hotspot 64-bit
Windows	Eclipse Adoptium	Temurin 11 JRE with Hotspot 32-bit
Windows	Eclipse Adoptium	Temurin 11 JRE with Hotspot 64-bit
Windows	Eclipse Adoptium	Temurin 16 JDK with Hotspot 32-bit
Windows	Eclipse Adoptium	Temurin 16 JDK with Hotspot 64-bit
Windows	Eclipse Adoptium	Temurin 17 JDK with Hotspot 32-bit

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Platform	Vendor	Title
Windows	Eclipse Adoptium	Temurin 17 JDK with Hotspot 64-bit
Windows	Eclipse Adoptium	Temurin 21 JDK with Hotspot 64-bit
Windows	Eclipse Adoptium	Temurin 25 JDK with Hotspot 64-bit
Windows	Eclipse Adoptium	Temurin 17 JRE with Hotspot 32-bit
Windows	Eclipse Adoptium	Temurin 17 JRE with Hotspot 64-bit
Windows	Eclipse Adoptium	Temurin 8 JDK with Hotspot 32-bit
Windows	Eclipse Adoptium	Temurin 8 JDK with Hotspot 64-bit
Windows	Eclipse Adoptium	Temurin 8 JRE with Hotspot 32-bit
Windows	Eclipse Adoptium	Temurin 8 JRE with Hotspot 64-bit
macOS	Evernote Corporation	Evernote
Windows	Evernote Corporation	Evernote (Active User)
Windows	Evernote Corporation	Evernote (All Users)
Windows	Extensis	Universal Type Client

F-L

Platform	Vendor	Title
macOS Windows	Figma, Inc.	Figma
Windows	Figma, Inc.	Figma (Active User)
macOS Windows	Foxit Software Inc	PDF Reader

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Platform	Vendor	Title
Windows	FreeCAD	FreeCAD
macOS	Genesys Inc.	Genesys Cloud
Windows	Genesys Inc.	Genesys Cloud
macOS	George Nachman	iTerm2
macOS Windows	gimp.org	GIMP
Windows	Git	Git (x64) Git (x86)
macOS	GitHub	Desktop
Windows	GitHub	GitHub CLI (arm64)
Windows	GitHub	GitHub CLI (x64)
macOS Windows	GN Audio	Jabra Direct
Windows	Google	Android Studio 64-bit
macOS	Google	Chrome
Windows	Google	Chrome x64
Windows	Google	Chrome x86
macOS	Google	Drive
Windows	Google	Drive File Stream
macOS	Google	Google Gemini
macOS	Grammarly	Grammarly

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Platform	Vendor	Title
Windows	Grammarly	Grammarly (Active User)
Windows	Greenshot	Greenshot
macOS Windows	HandBrake	HandBrake
Windows	HCSS	HCSS Client
Windows	Helios	TextPad x64
Windows	Helios	TextPad x86
macOS Windows	IDM Computer Solutions	UltraEdit
Windows	Igor Pavlov	7-Zip (x64)
Windows	Igor Pavlov	7-Zip (x86)
macOS Windows	iterate GmbH	Cyberduck
Windows	Jam Software	TreeSize Free
macOS Windows	JetBrains	DataGrip
macOS Windows	JetBrains	GoLand
macOS	JetBrains	GoLand (ARM)
Windows	JetBrains	IntelliJ IDEA arm64
macOS Windows	JetBrains	IntelliJ IDEA Community Edition

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Platform	Vendor	Title
macOS	JetBrains	IntelliJ IDEA Community Edition (ARM)
macOS Windows	JetBrains	IntelliJ IDEA Ultimate Edition
macOS	JetBrains	IntelliJ IDEA Ultimate Edition (ARM)
macOS Windows	JetBrains	JetBrains Toolbox
Windows	JetBrains	JetBrains Toolbox (arm64)
macOS	JetBrains	PyCharm
macOS	JetBrains	PyCharm (ARM)
Windows	JetBrains	PyCharm arm64
macOS Windows	JetBrains	PyCharm Community Edition
macOS	JetBrains	PyCharm Community Edition (ARM)
Windows	JetBrains	PyCharm Professional Edition
macOS Windows	JetBrains	WebStorm
macOS	JetBrains	WebStorm (ARM)
Windows	JetBrains	WebStorm arm64
Windows	KeePass	KeePass 1
Windows	KeePass	KeePass 2
macOS Windows	KeePassXC Team	KeePassXC

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Platform	Vendor	Title
macOS	KeePassXC Team	KeePassXC (ARM)
macOS	Knollsoft	Rectangle
macOS	Kong	Insomnia
macOS	Licecap	Licecap

M

Platform	Vendor	Title
macOS	MacPaw	The Unarchiver
macOS	Many Tricks	Moom
Windows	Martin Prikryl	WinSCP
Windows	Microsoft	.NET Desktop Runtime 6.0 (x64)
Windows	Microsoft	.NET Desktop Runtime 6.0 (x86)
Windows	Microsoft	.NET Desktop Runtime 7.0 (x64)
Windows	Microsoft	.NET Desktop Runtime 7.0 (x86)
Windows	Microsoft	.NET Desktop Runtime 8.0 (arm64)
Windows	Microsoft	.NET Desktop Runtime 8.0 (x64)
Windows	Microsoft	.NET Desktop Runtime 8.0 (x86)
Windows	Microsoft	.NET Desktop Runtime 9.0 (arm64)
Windows	Microsoft	.NET Desktop Runtime 9.0 (x64)
Windows	Microsoft	.NET Desktop Runtime 9.0 (x86)

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Platform	Vendor	Title
Windows	Microsoft	.NET Desktop Runtime 10.0 (arm64)
Windows	Microsoft	.NET Desktop Runtime 10.0 (x64)
Windows	Microsoft	.NET Desktop Runtime 10.0 (x86)
Windows	Microsoft	.NET Framework
Windows	Microsoft	.NET Runtime 6.0 (x64)
Windows	Microsoft	.NET Runtime 6.0 (x86)
Windows	Microsoft	.NET Runtime 7.0 (x64)
Windows	Microsoft	.NET Runtime 7.0 (x86)
Windows	Microsoft	.NET Runtime 8.0 (arm64)
Windows	Microsoft	.NET Runtime 8.0 (x64)
Windows	Microsoft	.NET Runtime 8.0 (x86)
Windows	Microsoft	.NET Runtime 9.0 (arm64)
Windows	Microsoft	.NET Runtime 9.0 (x64)
Windows	Microsoft	.NET Runtime 9.0 (x86)
Windows	Microsoft	.NET Runtime 10.0 (arm)
Windows	Microsoft	.NET Runtime 10.0 (x64)
Windows	Microsoft	.NET Runtime 10.0 (x86)
Windows	Microsoft	3D Viewer - Remove Only
Windows	Microsoft	ASP.NET Core Runtime 7.0 (x64)
Windows	Microsoft	ASP.NET Core Runtime 7.0 (x86)

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Platform	Vendor	Title
Windows	Microsoft	ASP.NET Core Runtime 8.0 (arm64)
Windows	Microsoft	ASP.NET Core Runtime 8.0 (x64)
Windows	Microsoft	ASP.NET Core Runtime 8.0 (x86)
Windows	Microsoft	ASP.NET Core Runtime 9.0 (arm64)
Windows	Microsoft	ASP.NET Core Runtime 9.0 (x64)
Windows	Microsoft	ASP.NET Core Runtime 9.0 (x86)
Windows	Microsoft	ASP.NET Core Runtime 10.0 (arm64)
Windows	Microsoft	ASP.NET Core Runtime 10.0 (x64)
Windows	Microsoft	ASP.NET Core Runtime 10.0 (x86)
macOS	Microsoft	Edge
Linux	Microsoft	Edge (DPKG)
Windows	Microsoft	Edge arm64
Windows	Microsoft	Edge arm64
Windows	Microsoft	Edge x64
Windows	Microsoft	Edge x86
Windows	Microsoft	Feature Update to Windows 10, version 21H2 (KB5003791) - x64
Windows	Microsoft	Feature Update to Windows 10, version 21H2 (KB5003791) - x86
Windows	Microsoft	Feature Update to Windows 10, version 22H2 (KB5015684) - x64
Windows	Microsoft	Feature Update to Windows 10, version 22H2 (KB5015684) - x86
Windows	Microsoft	Feature Update to Windows 11, version 23H2 (KB5027397) - x64

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Platform	Vendor	Title
Windows	Microsoft	Feature Update to Windows 11, version 25H2 (KB5054156) - arm64
Windows	Microsoft	Feature Update to Windows 11, version 25H2 (KB5054156) - x64
Windows	Microsoft	Feature Update to Windows 11, version 26H2 (KB5121794) - arm64
Windows	Microsoft	Feature Update to Windows 11, version 26H2 (KB5121794) - x64
Windows	Microsoft	IIS URL Rewrite Module 2 x64
Windows	Microsoft	IIS URL Rewrite Module 2 x86
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 1809 x64 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 1809 x64 - Phase2 - Re-Scan
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 1809 x64 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 1809 x86 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 1809 x86 - Phase2 - Re-Scan
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 1809 x86 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 20H2 - Phase1 - Direct-Cache
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 20H2 x64 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 20H2 x64 - Phase2 - Re-Scan
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 20H2 x64 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 20H2 x86 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 20H2 x86 - Phase2 - Re-Scan
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 20H2 x86 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 21H1 - Phase1 - Direct-Cache

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Platform	Vendor	Title
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 20H2 x64 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 20H2 x64 - Phase2 - Re-Scan
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 20H2 x64 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 20H2 x86 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 20H2 x86 - Phase2 - Re-Scan
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 20H2 x86 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 21H1 x64 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 21H1 x64 - Phase2 - Re-Scan
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 21H1 x64 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 21H1 x86 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 21H1 x86 - Phase2 - Re-Scan
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 21H1 x86 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 21H2 - Phase1 - Direct-Cache
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 21H2 x64 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 21H2 x64 - Phase2 - Re-Scan
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 21H2 x64 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 21H2 x86 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 21H2 x86 - Phase2 - Re-Scan
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 21H2 x86 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 22H2 - Phase1 - Direct-Cache

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Platform	Vendor	Title
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 22H2 x64 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 22H2 x64 - Phase2 - Re-Scan
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 22H2 x64 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 22H2 x86 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 22H2 x86 - Phase2 - Re-Scan
Windows	Microsoft	InPlace Upgrade to Windows 10 Version 22H2 x86 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 21H2 - Phase1 - Direct-Cache
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 21H2 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 21H2 - Phase2 - Re-scan
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 21H2 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 22H2 - Phase1 - Direct-Cache
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 22H2 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 22H2 - Phase2 - Re-scan
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 22H2 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 23H2 - Phase1 - Direct-Cache
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 23H2 - Phase1 - Pre-Cache
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 23H2 - Phase2 - Re-scan
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 23H2 - Phase3 - Upgrade
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 24H2 - Phase1 - Direct-Cache
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 24H2 -Phase 1 - Pre-Cache

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Platform	Vendor	Title
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 24H2 - Phase 2 - Re-Scan
Windows	Microsoft	InPlace Upgrade to Windows 11 Version 24H2 - Phase 3 - Upgrade
Windows	Microsoft	Latest Cumulative Update for Windows 10 Version 1607 for x64-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows 10 Version 1607 for x86-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows 11 Version 22H2 for arm64-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows 11 Version 22H2 for x64-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows 11 Version 23H2 for arm64-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows 11 Version 23H2 for x64-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows 11 Version 24H2 for arm64-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows 11 Version 24H2 for x64-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows 11 Version 25H2 for arm64-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows 11 Version 25H2 for x64-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows 11 Version 26H1 for arm64-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows 11 Version 26H1 for x64-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows Server 2016 for x64-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows Server 2019 for x64-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows Server 2022 for x64-based Systems
Windows	Microsoft	Latest Cumulative Update for Windows Server 2025 for x64-based Systems
Windows	Microsoft	Local Administrator Password Solution x64
Windows	Microsoft	Local Administrator Password Solution x86

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Platform	Vendor	Title
Windows	Microsoft	Microsoft Azure CLI (32-bit)
Windows	Microsoft	Microsoft Azure CLI (64-bit)
Windows	Microsoft	Microsoft Build of OpenJDK 11 (arm64)
Windows	Microsoft	Microsoft Build of OpenJDK 11 (x64)
Windows	Microsoft	Microsoft Build of OpenJDK 17 (arm64)
Windows	Microsoft	Microsoft Build of OpenJDK 17 (x64)
Windows	Microsoft	Microsoft Build of OpenJDK 21 (arm64)
Windows	Microsoft	Microsoft Build of OpenJDK 21 (x64)
Windows	Microsoft	Microsoft Build of OpenJDK 25 (arm64)
Windows	Microsoft	Microsoft Build of OpenJDK 25 (x64)
Windows	Microsoft	ODBC Driver 17 for SQL Server (x64)
Windows	Microsoft	ODBC Driver 17 for SQL Server (x86)
Windows	Microsoft	ODBC Driver 18 for SQL Server (x64)
Windows	Microsoft	ODBC Driver 18 for SQL Server (x86)
macOS	Microsoft	Office 2019
macOS	Microsoft	Office 2019 with Teams
Windows	Microsoft	Office Click-to-Run Current Channel (x64)
Windows	Microsoft	Office Click-to-Run Current Channel (x64) - Pre-Cache
Windows	Microsoft	Office Click-to-Run Current Channel (x86)
Windows	Microsoft	Office Click-to-Run Current Channel (x86) - Pre-Cache

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Platform	Vendor	Title
Windows	Microsoft	Office Click-to-Run Monthly Enterprise Channel (x64)
Windows	Microsoft	Office Click-to-Run Monthly Enterprise Channel (x64) - Pre-Cache
Windows	Microsoft	Office Click-to-Run Monthly Enterprise Channel (x64) (N-1)
Windows	Microsoft	Office Click-to-Run Monthly Enterprise Channel (x64) (N-1) - Pre-Cache
Windows	Microsoft	Office Click-to-Run Monthly Enterprise Channel (x64) (N-2)
Windows	Microsoft	Office Click-to-Run Monthly Enterprise Channel (x64) (N-2) - Pre-Cache
Windows	Microsoft	Office Click-to-Run Monthly Enterprise Channel (x86)
Windows	Microsoft	Office Click-to-Run Monthly Enterprise Channel (x86) - Pre-Cache
Windows	Microsoft	Office Click-to-Run Monthly Enterprise Channel (x86) (N-1)
Windows	Microsoft	Office Click-to-Run Monthly Enterprise Channel (x86) (N-1) - Pre-Cache
Windows	Microsoft	Office Click-to-Run Monthly Enterprise Channel (x86) (N-2)
Windows	Microsoft	Office Click-to-Run Monthly Enterprise Channel (x86) (N-2) - Pre-Cache
Windows	Microsoft	Office Click-to-Run Office 2019 Perpetual Enterprise (x64)
Windows	Microsoft	Office Click-to-Run Office 2019 Perpetual Enterprise (x64) - Pre-Cache
Windows	Microsoft	Office Click-to-Run Office 2019 Perpetual Enterprise (x86)
Windows	Microsoft	Office Click-to-Run Office 2019 Perpetual Enterprise (x86) - Pre-Cache
Windows	Microsoft	Office Click-to-Run Office 2021 Perpetual Enterprise (x64)
Windows	Microsoft	Office Click-to-Run Office 2021 Perpetual Enterprise (x64) - Pre-Cache
Windows	Microsoft	Office Click-to-Run Office 2021 Perpetual Enterprise (x86)
Windows	Microsoft	Office Click-to-Run Office 2021 Perpetual Enterprise (x86) - Pre-Cache

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Platform	Vendor	Title
Windows	Microsoft	Office Click-to-Run Office 2024 Perpetual Enterprise (x64)
Windows	Microsoft	Office Click-to-Run Office 2024 Perpetual Enterprise (x64) - Pre-Cache
Windows	Microsoft	Office Click-to-Run Office 2024 Perpetual Enterprise (x86)
Windows	Microsoft	Office Click-to-Run Office 2024 Perpetual Enterprise (x86) - Pre-Cache
Windows	Microsoft	Office Click-to-Run Semi-Annual Enterprise Channel (x64)
Windows	Microsoft	Office Click-to-Run Semi-Annual Enterprise Channel (x64) - Pre-Cache
Windows	Microsoft	Office Click-to-Run Semi-Annual Enterprise Channel (x86)
Windows	Microsoft	Office Click-to-Run Semi-Annual Enterprise Channel (x86) - Pre-Cache
Windows	Microsoft	OLE DB Driver 18 for SQL Server (x64)
Windows	Microsoft	OLE DB Driver 18 for SQL Server (x86)
Windows	Microsoft	OLE DB Driver 19 for SQL Server (x64)
Windows	Microsoft	OLE DB Driver 19 for SQL Server (x86)
Windows	Microsoft	Paint 3D - Remove Only
Windows	Microsoft	Power BI Desktop
Windows	Microsoft	Power BI Desktop (x64)
Windows	Microsoft	Power BI Report Builder
macOS	Microsoft	Powershell
Windows	Microsoft	Powershell (arm64)
Windows	Microsoft	Powershell (MSIX)
Windows	Microsoft	Powershell (x64)

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Platform	Vendor	Title
Windows	Microsoft	Powershell (x86)
Windows	Microsoft	PowerShell 5.1 x64 for Windows 7 and Windows Server 2008 R2
Windows	Microsoft	PowerShell 5.1 x64 for Windows 8.1 and Windows Server 2012 R2
Windows	Microsoft	PowerShell 5.1 x64 for Windows Server 2012
Windows	Microsoft	PowerToys (arm64)
Windows	Microsoft	PowerToys (x64)
Windows	Microsoft	Remote Desktop (32-bit)
Windows	Microsoft	Remote Desktop (64-bit)
Windows	Microsoft	Remote Desktop (arm64)
Windows	Microsoft	Skype Desktop Client (x86) - Remove Only
Windows	Microsoft	SQL Server Management Studio 19
Windows	Microsoft	SQL Server Management Studio 20
Windows	Microsoft	SQL Server Management Studio 21
Windows	Microsoft	SQL Server Management Studio 22
macOS	Microsoft	Teams
Windows	Microsoft	Teams (DoD)
Windows	Microsoft	Teams Classic (x64)
Windows	Microsoft	Teams Classic (x86)
Windows	Microsoft	Teams Classic - Remove Only
Windows	Microsoft	Teams Classic Machine-Wide Installer (x64)

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Platform	Vendor	Title
Windows	Microsoft	Teams Classic Machine-Wide Installer (x86)
Windows	Microsoft	Teams x64
Windows	Microsoft	Teams x64 (GCC)
Windows	Microsoft	Teams x64 (GCC High)
Windows	Microsoft	Teams x86
Windows	Microsoft	Teams x86 (DoD)
Windows	Microsoft	Teams x86 (GCC)
Windows	Microsoft	Teams x86 (GCC High)
Windows	Microsoft	Update for Removal of Adobe Flash Player (KB4577586)
Windows	Microsoft	Visual C++ Redistributable (Arm64)
Windows	Microsoft	Visual C++ Redistributable (x64)
Windows	Microsoft	Visual C++ Redistributable (x86)
macOS	Microsoft	Visual Studio Code
Windows	Microsoft	Visual Studio Code (x64 en-us)
Windows	Microsoft	Visual Studio Code (x86 en-us)
macOS	Microsoft	Windows App
Windows	Microsoft	Windows App (32-bit)
Windows	Microsoft	Windows App (64-bit)
Windows	Microsoft	Windows App (Arm64)
Windows	Microsoft	Windows Terminal

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Platform	Vendor	Title
Windows	Microsoft	Windows Upgrade Cleanup
macOS	Mozilla	Firefox
Windows	Mozilla	Firefox (AArch64 cs)
Windows	Mozilla	Firefox (AArch64 da)
Windows	Mozilla	Firefox (AArch64 de)
Windows	Mozilla	Firefox (AArch64 el)
Windows	Mozilla	Firefox (AArch64 en-CA)
Windows	Mozilla	Firefox (AArch64 en-GB)
Windows	Mozilla	Firefox (AArch64 en-US)
Windows	Mozilla	Firefox (AArch64 en-AR)
Windows	Mozilla	Firefox (AArch64 en-CL)
Windows	Mozilla	Firefox (AArch64 en-ES)
Windows	Mozilla	Firefox (AArch64 en-MX)
Windows	Mozilla	Firefox (AArch64 fr)
Windows	Mozilla	Firefox (AArch64 hu)
Windows	Mozilla	Firefox (AArch64 it)
Windows	Mozilla	Firefox (AArch64 ja)
Windows	Mozilla	Firefox (AArch64 nl)
Windows	Mozilla	Firefox (AArch64 pt-BR)
Windows	Mozilla	Firefox (AArch64 pt-PT)

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Platform	Vendor	Title
Windows	Mozilla	Firefox (AArch64 sv-SE)
Windows	Mozilla	Firefox (AArch64 tr)
Windows	Mozilla	Firefox (x64 cs)
Windows	Mozilla	Firefox (x64 da)
Windows	Mozilla	Firefox (x64 de)
Windows	Mozilla	Firefox (x64 el)
Windows	Mozilla	Firefox (x64 en-CA)
Windows	Mozilla	Firefox (x64 en-GB)
Windows	Mozilla	Firefox (x64 en-US)
Windows	Mozilla	Firefox (x64 es-AR)
Windows	Mozilla	Firefox (x64 es-CL)
Windows	Mozilla	Firefox (x64 es-ES)
Windows	Mozilla	Firefox (x64 es-MX)
Windows	Mozilla	Firefox (x64 fr)
Windows	Mozilla	Firefox (x64 hu)
Windows	Mozilla	Firefox (x64 it)
Windows	Mozilla	Firefox (x64 ja)
Windows	Mozilla	Firefox (x64 nl)
Windows	Mozilla	Firefox (x64 pt-BR)
Windows	Mozilla	Firefox (x64 pt-PT)

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Platform	Vendor	Title
Windows	Mozilla	Firefox (x64 sv-SE)
Windows	Mozilla	Firefox (x64 tr)
Windows	Mozilla	Firefox (x86 cs)
Windows	Mozilla	Firefox (x86 da)
Windows	Mozilla	Firefox (x86 de)
Windows	Mozilla	Firefox (x86 el)
Windows	Mozilla	Firefox (x86 en-CA)
Windows	Mozilla	Firefox (x86 en-GB)
Windows	Mozilla	Firefox (x86 en-US)
Windows	Mozilla	Firefox (x86 es-AR)
Windows	Mozilla	Firefox (x86 es-CL)
Windows	Mozilla	Firefox (x86 es-ES)
Windows	Mozilla	Firefox (x86 es-MX)
Windows	Mozilla	Firefox (x86 fr)
Windows	Mozilla	Firefox (x86 hu)
Windows	Mozilla	Firefox (x86 it)
Windows	Mozilla	Firefox (x86 ja)
Windows	Mozilla	Firefox (x86 nl)
Windows	Mozilla	Firefox (x86 pt-BR)
Windows	Mozilla	Firefox (x86 pt-PT)

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Platform	Vendor	Title
Windows	Mozilla	Firefox (x86 sv-SE)
Windows	Mozilla	Firefox (x86 tr)
Windows	Mozilla	Firefox ESR (AArch64 da)
Windows	Mozilla	Firefox ESR (AArch64 de)
Windows	Mozilla	Firefox ESR (AArch64 el)
Windows	Mozilla	Firefox ESR (AArch64 en-CA)
Windows	Mozilla	Firefox ESR (AArch64 en-GB)
Windows	Mozilla	Firefox ESR (AArch64 en-US)
Windows	Mozilla	Firefox ESR (AArch64 en-AR)
Windows	Mozilla	Firefox ESR (AArch64 en-CL)
Windows	Mozilla	Firefox ESR (AArch64 en-ES)
Windows	Mozilla	Firefox ESR (AArch64 en-MX)
Windows	Mozilla	Firefox ESR (AArch64 fr)
Windows	Mozilla	Firefox ESR (AArch64 hu)
Windows	Mozilla	Firefox ESR (AArch64 it)
Windows	Mozilla	Firefox ESR (AArch64 ja)
Windows	Mozilla	Firefox ESR (AArch64 nl)
Windows	Mozilla	Firefox ESR (AArch64 pt-BR)
Windows	Mozilla	Firefox ESR (AArch64 pt-PT)
Windows	Mozilla	Firefox ESR (AArch64 sv-SE)

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Platform	Vendor	Title
Windows	Mozilla	Firefox ESR (AArch64 tr)
Windows	Mozilla	Firefox ESR (x64 da)
Windows	Mozilla	Firefox ESR (x64 de)
Windows	Mozilla	Firefox ESR (x64 el)
Windows	Mozilla	Firefox ESR (x64 en-CA)
Windows	Mozilla	Firefox ESR (x64 en-GB)
Windows	Mozilla	Firefox ESR (x64 en-US)
Windows	Mozilla	Firefox ESR (x64 es-AR)
Windows	Mozilla	Firefox ESR (x64 es-CL)
Windows	Mozilla	Firefox ESR (x64 es-ES)
Windows	Mozilla	Firefox ESR (x64 es-MX)
Windows	Mozilla	Firefox ESR (x64 fr)
Windows	Mozilla	Firefox ESR (x64 hu)
Windows	Mozilla	Firefox ESR (x64 it)
Windows	Mozilla	Firefox ESR (x64 ja)
Windows	Mozilla	Firefox ESR (x64 nl)
Windows	Mozilla	Firefox ESR (x64 pt-BR)
Windows	Mozilla	Firefox ESR (x64 pt-PT)
Windows	Mozilla	Firefox ESR (x64 sv-SE)
Windows	Mozilla	Firefox ESR (x64 tr)

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Platform	Vendor	Title
Windows	Mozilla	Firefox ESR (x86 da)
Windows	Mozilla	Firefox ESR (x86 de)
Windows	Mozilla	Firefox ESR (x86 el)
Windows	Mozilla	Firefox ESR (x86 en-CA)
Windows	Mozilla	Firefox ESR (x86 en-GB)
Windows	Mozilla	Firefox ESR (x86 en-US)
Windows	Mozilla	Firefox ESR (x86 es-AR)
Windows	Mozilla	Firefox ESR (x86 es-CL)
Windows	Mozilla	Firefox ESR (x86 es-ES)
Windows	Mozilla	Firefox ESR (x86 es-MX)
Windows	Mozilla	Firefox ESR (x86 fr)
Windows	Mozilla	Firefox ESR (x86 hu)
Windows	Mozilla	Firefox ESR (x86 it)
Windows	Mozilla	Firefox ESR (x86 ja)
Windows	Mozilla	Firefox ESR (x86 nl)
Windows	Mozilla	Firefox ESR (x86 pt-BR)
Windows	Mozilla	Firefox ESR (x86 pt-PT)
Windows	Mozilla	Firefox ESR (x86 sv-SE)
Windows	Mozilla	Firefox ESR (x86 tr)
macOS	Mozilla	Thunderbird ESR

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Platform	Vendor	Title
Windows	Mozilla	Thunderbird ESR (x64 en-US)
Windows	Mozilla	Thunderbird ESR (x64 fr)

N-S

Platform	Vendor	Title
macOS	Nmap	Nmap
Windows	Node.js Foundation	Node.js Current x64
Windows	Node.js Foundation	Node.js LTS arm64
Windows	Node.js Foundation	Node.js LTS x64
Windows	Node.js Foundation	Node.js LTS x86
Windows	Notepad++ Team	Notepad++ 32-bit
Windows	Notepad++ Team	Notepad++ 64-bit
Windows	Notepad++ Team	Notepad++ ARM
macOS	Notion	Notion
Windows	Notion	Notion arm64 (Active User)
Windows	Notion	Notion x64 (Active User)
macOS Windows	OBS Studio	OBS Studio
macOS	OBS Studio	OBS Studio (ARM)
Windows	Omnissa	Horizon Client
macOS	OpenVPN Technologies	OpenVPN Connect

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Platform	Vendor	Title
macOS	OpenVPN Technologies	OpenVPN Connect (ARM)
Windows	OpenVPN Technologies	OpenVPN Connect 3 (x64)
Windows	OpenVPN Technologies	OpenVPN Connect 3 (x86)
Windows	Oracle	Java SE Runtime Environment 8
Windows	Oracle	Java SE Runtime Environment 8 (x64)
Windows	Oracle	JDK 21 (x64)
Windows	Oracle	JDK 25 (x64)
Windows	Oracle	JDK 26 (x64)
Windows	Oracle	MySQL Community
macOS	Oracle	VirtualBox
macOS	Oracle	VirtualBox (ARM)
Windows	Oracle	VirtualBox (x64)
macOS	Palo Alto Networks	Prisma Access Browser
Windows	Palo Alto Networks	Prisma Access Browser
Windows	Parallels International GmbH	Parallels Client (32-bit)
Windows	Parallels International GmbH	Parallels Client (64-bit)
Windows	Perforce	Helix Core Apps
Windows	pgAdmin	pgAdmin 4
Windows	Ping Identity	PingID
Windows	Piriform Software	CCleaner Standard

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Platform	Vendor	Title
macOS Windows	Postman	Postman
macOS	Postman	Postman (ARM)
Windows	Python Software Foundation	Python 3.11 (arm64)
Windows	Python Software Foundation	Python 3.11 (x64)
Windows	Python Software Foundation	Python 3.11 (x86)
Windows	Python Software Foundation	Python 3.12 (arm64)
Windows	Python Software Foundation	Python 3.12 (x64)
Windows	Python Software Foundation	Python 3.12 (x86)
Windows	Python Software Foundation	Python 3.13 (arm64)
Windows	Python Software Foundation	Python 3.13 (x64)
Windows	Python Software Foundation	Python 3.13 (x86)
Windows	Python Software Foundation	Python 3.14 (arm64)
Windows	Python Software Foundation	Python 3.14 (x64)
Windows	Python Software Foundation	Python 3.14 (x86)
Windows	R Core Team	R for Windows
Windows	RealVNC	RealVNC Connect
Windows	RealVNC	RealVNC Server
Windows	RealVNC	RealVNC Viewer
macOS	RingCentral	RingCentral (ARM)
macOS	RingCentral	RingCentral (Intel)

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Platform	Vendor	Title
Windows	RingCentral	RingCentral
Windows	Rocket.Chat	Rocket.Chat (Active User) x64
Windows	Rocket.Chat	Rocket.Chat (Active User) x86
Windows	Rocket.Chat	Rocket.Chat (All Users) x64
Windows	Rocket.Chat	Rocket.Chat (All Users) x86
macOS	Royal Apps	Royal TS
Windows	Royal Apps GmbH	Royal TS
macOS	Running with Crayons Ltd	Alfred 5
macOS	Scooter Software	Beyond Compare
Windows	Scooter Software	Beyond Compare 4
macOS	ScreenMeet	Remote Support
Windows	ScreenMeet	Remote Support
macOS	Signal Messenger, LLC	Signal
Windows	Signal Messenger, LLC	Signal (Active User)
Windows	Simon Tatham	PuTTY (arm64 en-US)
Windows	Simon Tatham	PuTTY (x64 en-US)
Windows	Simon Tatham	PuTTY (x86 en-US)
macOS	Slack	Slack
Windows	Slack	Slack (Legacy MSI) - Remove Only
Windows	Slack	Slack ARM64

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Platform	Vendor	Title
Windows	Slack	Slack x64
Windows	Sober Lemur S.r.l.	PDFsam Basic (64-bit)
Windows	SonicWall Inc.	NetExtender (x86)
Windows	SonicWall Inc.	NetExtender (x64)
Linux	Splunk	Universal Forwarder (x64 DPKG)
Linux	Splunk	Universal Forwarder (x64 RPM)
Windows	Splunk	Universal Forwarder x64
Windows	Splunk	Universal Forwarder x86
Windows	SQLBI	DAX Studio
Windows	Stairwell	Inception Forwarder
Windows	Stamps.com, Inc	Stamps.com (x64)
Windows	Stamps.com, Inc	Stamps.com (x86)

T

Platform	Vendor	Title
macOS Windows	Tableau	Desktop 2023
macOS Windows	Tableau	Desktop 2024
macOS Windows	Tableau	Desktop 2025

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Platform	Vendor	Title
macOS Windows	Tableau	Desktop 2026
macOS	Tableau	Reader 2024
Windows	Tableau	Reader 2024 x64
macOS	Tableau	Reader 2025
Windows	Tableau	Reader 2025 x64
macOS	Tableau	Reader 2026
Windows	Tableau	Reader 2026 x64
Windows	Tabular Editor	Tabular Editor 3 (arm64)
Windows	Tabular Editor	Tabular Editor 3 (x64)
macOS	TeamViewer	Host
Windows	TeamViewer	Host x64
Windows	TeamViewer	Host x86
macOS Windows	TeamViewer	Meeting
macOS	TeamViewer	TeamViewer
Windows	TeamViewer	TeamViewer x64
Windows	TeamViewer	TeamViewer x86
macOS Windows	TechSmith	Camtasia 2023
macOS Windows	TechSmith	Camtasia 2024

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Platform	Vendor	Title
macOS Windows	TechSmith	Camtasia 2025
macOS Windows	TechSmith	Snagit 2023
macOS Windows	TechSmith	Snagit 2024
macOS Windows	TechSmith	Snagit 2025
macOS Windows	TechSmith	Snagit 2026
Windows	Tenable, Inc.	Nessus Agent (arm64)
Windows	Tenable, Inc.	Nessus Agent (x64)
macOS	The Document Foundation	LibreOffice (ARM)
macOS	The Document Foundation	LibreOffice (Intel)
Windows	The Document Foundation	LibreOffice (x64)
Windows	The Document Foundation	LibreOffice (x86)
Windows	The Wireshark developer community	Wireshark 32-bit
Windows	The Wireshark developer community	Wireshark 64-bit
Windows	The Wireshark developer community	Wireshark arm64
Windows	Thingamahoochie Software	WinMerge 32-bit
Windows	Thingamahoochie Software	WinMerge 64-bit
macOS	TigerVNC Team	TigerVNC

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Platform	Vendor	Title
Windows		
Windows	3T Software Labs Ltd	Studio 3T (Active User)
Windows	3T Software Labs Ltd	Studio 3T (All Users)
macOS	3T Software Labs Ltd	Studio 3T (Arm)
macOS	3T Software Labs Ltd	Studio 3T (Intel)
Windows	TortoiseSVN	TortoiseSVN (32-bit)
Windows	TortoiseSVN	TortoiseSVN (64-bit)

U-Z

Platform	Vendor	Title
macOS Windows	Ubiquiti	WiFiman Desktop (arm64)
macOS Windows	Ubiquiti	WiFiman Desktop (x64)
Windows	UltraVNC company	UltraVNC Viewer (x64)
macOS	VideoLAN	VLC media player
Windows	VideoLAN	VLC media player (32-bit)
Windows	VideoLAN	VLC media player (64-bit)
Windows	Vim Project	Vim (arm64)
Windows	Vim Project	Vim (x64)
macOS	Vivaldi Technologies	Vivaldi

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Platform	Vendor	Title
Windows	Vivaldi Technologies	Vivaldi (32-bit)
Windows	Vivaldi Technologies	Vivaldi (64-bit)
Windows	Vivaldi Technologies	Vivaldi (arm64)
Windows	VMware	VMware Tools (32-bit)
Windows	VMware	VMware Tools (64-bit)
Windows	win.rar GmbH	WinRAR 64-bit
Windows	WinDirStat	WinDirStat (arm64)
Windows	WinDirStat	WinDirStat (MSIX)
Windows	WinDirStat	WinDirStat (x64)
macOS	Yubico	Authenticator
Windows	Yubico	Authenticator 32-bit
Windows	Yubico	Authenticator 64-bit
Windows	Zoom	Outlook Plugin
macOS Windows	Zoom	Zoom
Windows	Zoom	Zoom - Active User - Remove Only
macOS	Zoom	Zoom (ARM)
macOS	Zoom	Zoom Gov
macOS	Zoom	Zoom Gov (ARM)
macOS	Zoom	Zoom Rooms
Windows	Zoom	Zoom Rooms (32-bit)

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Platform	Vendor	Title
Windows	Zoom	Zoom Rooms (64-bit)
Windows	Zoom	Zoom (64-bit)
Windows	Zscaler Inc.	Client Connector (32 bit)
Windows	Zscaler Inc.	Client Connector (64 bit)

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Reference: Gateway examples for Deploy

Use Tanium Gateway to access the Tanium API. Use Tanium Gateway queries and mutations to extend Deploy functionality as shown in the examples below. For additional Gateway example syntax, see Tanium Gateway User Guide: Reference: Filter syntax and Tanium Gateway User Guide: Reference: Gateway examples.

Deploy examples

The following queries and mutation require Deploy, retrieve information about software packages deployed in your environment, and allow you to deploy a software package to endpoints.

Deploy a package to all endpoints

(mutation.manageSoftware)

About this task

The following mutation deploys a package to `All Computers`.

```
mutation exampleDeployPackage($group:String) {
  manageSoftware(
    operation: INSTALL
    softwarePackageID: 2
    start: "2021-10-27T00:00:00Z"
    end: "2021-11-03T00:00:00Z"
    target: {targetGroup: $group}
  ) {
    ID
    name
  }
}
```

Include the computer group variable in the **Variables** panel or in your variables dictionary:

```
{
  "group": "All Computers"
}
```

Example response:

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```
{
  "data": {
    "manageSoftware": {
      "ID": "2",
      "name": "Install Tanium Standard Utilities (Linux)"
    }
  }
}
```


Get Deploy packages

`query.softwarePackages`

Get all deploy packages

(query.softwarePackages)

About this task

The following query retrieves all Deploy packages.

```
query exampleGetDeployPackages {
  softwarePackages {
    edges {
      node {
        id
        productName
        productVendor
        productVersion
      }
    }
  }
}
```

Example response:


```
{
  "data": {
    "softwarePackages": {
      "edges": [
        {
          "node": {
            "id": "19",
            "productName": "Firefox (x64 en-US)",
            "productVendor": "Mozilla",
            "productVersion": "98.0"
          }
        },
        {
          "node": {
            "id": "30",
            "productName": "Power BI Desktop (x64)",
            "productVendor": "Microsoft",
            "productVersion": "2.102.845.0"
```


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```
          }
        },
        {
          "node": {
            "id": "43",
            "productName": "VLC media player (64-bit)",
            "productVendor": "VideoLAN",
            "productVersion": "3.0.16.0"
          }
        },
        {
          "node": {
            "id": "46",
            "productName": "Visual Studio Code (x64 en-us)",
            "productVendor": "Microsoft",
            "productVersion": "1.65.2"
          }
        }
      ]
    }
  }
}
```

Get software deployment status

`query.softwareDeployment`

Get status of software deployment

(query.softwareDeployment)

About this task

The following query retrieves the deployment status of all Deploy packages.

```
query exampleGetSoftwareDeploymentStatus {
  softwareDeployment {
    ID
    name
    status {
      completeCount
      downloadCompleteWaitingCount
      downloadingCount
      failedCount
      notApplicableCount
      runningCount
      waitingCount
    }
    errors {
      error
      count
    }
  }
}
```

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Example response:


```
{
  "data": {
    "softwareDeployment": [
      {
        "ID": "5",
        "name": "Install Tanium Standard Utilities",
        "status": {
          "completeCount": 1,
          "downloadCompleteWaitingCount": 0,
          "downloadingCount": 0,
          "failedCount": 0,
          "notApplicableCount": 0,
          "runningCount": 0,
          "waitingCount": 0
        },
        "errors": null
      },
      {
        "ID": "6",
        "name": "Install Tanium Standard Utilities (Linux)",
        "status": {
          "completeCount": 0,
          "downloadCompleteWaitingCount": 0,
          "downloadingCount": 1,
          "failedCount": 0,
          "notApplicableCount": 0,
          "runningCount": 0,
          "waitingCount": 0
        },
        "errors": null
      }
    ]
  }
}
```


LEGACY - Get package details

`query.packages`



Note: This is legacy in favor of `query.packageSpecs`.

LEGACY: Get details of all packages

(query.packages)

About this task

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Note: This is legacy in favor of `query.packageSpec`. For more information, see the `query.packageSpecs` example syntax.

The following query retrieves multiple fields for all packages.

```
query examplePackagesQuery {
  packages {
    items {
      id
      name
      displayName
      command
      commandTimeout
      expireSeconds
      contentSet {
        id
        name
      }
      processGroupFlag
      skipLockFlag
      metadata {
        adminFlag
        name
        value
      }
      sourceHash
      sourceHashChangedFlag
      sourceID
      sourceName
      parameters {
        key
        value
      }
      rawParameterDefinition
      parameterDefinition {
        parameterType
        model
        parameters {
          model
          parameterType
          key
          label
          helpString
          defaultValue
          validationExpressions {
            model
            parameterType
            expression
            helpString
          }
          promptText
          heightInLines
          maxChars
          values
          restrict
          allowEmptyList
          minimum
          maximum
          stepSize
```

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```
          snapInterval
          dropdownOptions {
            model
            parameterType
            name
            value
          }
          componentType
          startDateRestriction {
            model
            parameterType
            type
            interval
            intervalCount
            unixTimeStamp
          }
          endDateRestriction {
            model
            parameterType
            type
            interval
            intervalCount
            unixTimeStamp
          }
          startTimeRestriction {
            model
            parameterType
            type
            interval
            intervalCount
            unixTimeStamp
          }
          endTimeRestriction {
            model
            parameterType
            type
            interval
            intervalCount
            unixTimeStamp
          }
          allowDisableEnd
          defaultRangeStart {
            model
            parameterType
            type
            interval
            intervalCount
            unixTimeStamp
          }
          defaultRangeEnd {
            model
            parameterType
            type
            interval
            intervalCount
            unixTimeStamp
          }
          separatorText
        }
      }
      verifyExpireSeconds
    }
  }
}
```

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Example response:


```
{
  "data": {
    "packages": {
      "items": [
        {
          "id": "1",
          "name": "Distribute Tanium Standard Utilities",
          "displayName": "Distribute Tanium Standard Utilities",
          "command": "cmd.exe /c cscript.exe //E:VBScript install-standard-utils.vbs
\"Tools\\StdUtils\"",
          "commandTimeout": 2700,
          "expireSeconds": 3300,
          "contentSet": {
            "id": "5",
            "name": "Client Management"
          },
          "processGroupFlag": true,
          "skipLockFlag": false,
          "metadata": [],
          "sourceHash": "60b3e906f92929da67341792db9675d5cd91686546f01b57857686c8c6d84fa8",
          "sourceHashChangedFlag": false,
          "sourceID": 0,
          "sourceName": "",
          "parameters": [],
          "rawParameterDefinition": null,
          "parameterDefinition": null,
          "verifyExpireSeconds": 600
        },
        {
          "id": "2",
          "name": "Distribute Tanium Standard Utilities (Linux)",
          "displayName": "Distribute Tanium Standard Utilities (Linux)",
          "command": "/bin/bash distribute-tools.sh STRICT",
          "commandTimeout": 120,
          "expireSeconds": 720,
          "contentSet": {
            "id": "5",
            "name": "Client Management"
          },
          "processGroupFlag": true,
          "skipLockFlag": false,
          "metadata": [],
          "sourceHash": "4ed7a30a1ca6c81be5a71b892dfadcdb489122cc641fa4b644f53255134215c9",
          "sourceHashChangedFlag": false,
          "sourceID": 0,
          "sourceName": "",
          "parameters": [],
          "rawParameterDefinition": null,
          "parameterDefinition": null,
          "verifyExpireSeconds": 600
        }
      ]
    }
  }
}
```


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Reference: Deploy endpoint tools

Endpoint Configuration installs the following Deploy tools on endpoints. Deploy endpoint tools extend the functionality of Tanium Deploy. You can check the status of these tools with the **Get Endpoint Configuration - Tools Status** sensor.

Tool	Description
core-cx	<Tanium Client>\extensions\core Tanium Client extension that provides a management framework API for all other client extensions and exposes operating system metrics.
cx-config	<Tanium Client>\extensions\config Tanium Client extension that provides installation and configuration of extensions on an endpoint.
Deploy	<Tanium Client>\Tools\Deploy This tool and its directory are no longer targeted or used. You can safely uninstall this tool.
Deploy - Euss Tool Wrapper and **Tanium EUSS**	• <Tanium Client>\Tools\SoftwareManagement\data\euss Deploy - Euss Tool Wrapper installs End-User Self Service (EUSS) for Deploy on Windows endpoints. The version file in this directory indicates the current version of EUSS required by Deploy. **Note:** Patch and End-User Notifications use unique Euss Tool Wrappers to indicate the required EUSS versions for the solutions. Separate tool wrappers for each solution allow for independent solution installations and upgrades. • <Tanium Client>\Tools\euss EUSS code. When a user runs the Self Service Client, Tanium writes logs to %localappdata%\tanium-end-user-self-service.When a user clicks a Deploy tile or deployment in Self Service, Tanium generates an activity file in %localappdata%\tanium-end-user-self-service. If you are uninstalling or reinstalling EUSS, generally target Tanium EUSS and not the wrapper. If you are using End-User Self Service and notifications, Deploy also uses the **End-User Notifications** tool. For more information, see Tanium End-User Notifications User Guide: Reference: End-User Notifications tool.

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Tool	Description
end-user-cx	<Tanium Client>\extensions\end_user Tanium Client extension that enables Software Management to communicate with the Self Service Client and send End-User Notifications.
extras-cx	<Tanium Client>\extensions\extras Tanium Client extension that provides a helper library that contains re-usable functions for various client extensions to use.
index-cx	<Tanium Client>\extensions\index Tanium Client Extension that runs Tanium Index. If an endpoint uses both Asset and Deploy, Index must be installed for Deploy on the endpoint. Index is not used by Deploy but is a dependency of **swmgr-cx** . You can disable but not uninstall Index on Deploy endpoints.
performance-cx [1]	<Tanium Client>\extensions\performance Tanium Client Extension that provides Tanium Performance functions on endpoints.
performance-tsdb [1]	<Tanium Client>\Tools\PerformanceTSDB The Time Series Data Store in which Tanium Performance stores metrics on endpoints. For disk space requirements, see Disk space requirements on page 36 .
python312	<Tanium Client>\python312 TPython binary and libraries installed by Endpoint Configuration. TPython executes Software Management and its associated code. **Note:** **python312** is also used by other Tanium solutions and is commonly found on endpoints managed using Tanium Client.
Software Management	<Tanium Client>\Tools\SoftwareManagement The long-running Python Deploy process and platform-specific scripts. This directory also includes file downloads, logs, database files, and other artifacts.
swmgr-cx (or Software Manager)	<Tanium Client>\extensions\software_manager Tanium Client extension that starts Software Management, the Deploy process. Software Manager is also used for Client Management Endpoint Must Gathers.

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Tool	Description
	Important: Software Management and Software Manager are different tools, although their names are similar. **Note:** Software Manager is also used by Patch and Asset.

[1] This tool can be blocked and uninstalled without affecting Deploy endpoint tools upgrades.

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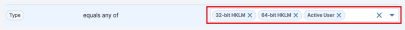
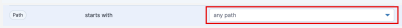
Reference: Applicability rule syntax

In a software package, you can configure applicability rules to determine whether software packages are **Install Eligible**, **Update Eligible**, or **Installed**. Use applicability rules to evaluate whether a deployment applies to a managed endpoint. Software package applicability rules consist of software attributes. Operators evaluate and determine relationships between attributes. The following tables list attribute usage and operator descriptions, respectively.

Attributes of applicability rules

Attribute	Usage
Installed Application Name	Check if the name of the installed application and type meets the operator value and the other values. The attribute is case insensitive, even with regular expression operators. For more information, see (Windows) Installed Application attribute usage on page 291 . **Note:** • (Windows) The Type value is only supported on endpoints running Software Management 10.5 or later, which is included in Toolset 2.12. To maintain compatibility with older tools, select exactly **Type equals any of 32-bit HKLM, 64-bit HKLM, Active User**. Older tools always behave as if these types were specified and do not support detection of MSIX applications.  • (macOS) The Path value is only supported on endpoints running Software Management 10.9 or later, which is included in Toolset 2.15. To maintain compatibility with older tools, ensure that you clear the field and that the field shows **any path**.  • For more information about upgrading endpoint toolsets, see Managing Tanium Client and endpoint tool upgrade rollouts.

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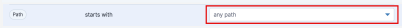
Attribute	Usage
Installed Application Version	Check if the name, version, and type of the installed application meets the operator value and the other values. The attribute is case insensitive, even with regular expression operators. For more information, see (Windows) Installed Application attribute usage on page 291 . **Note:** • (Windows) The Type value is only supported on endpoints running Software Management 10.5 or later, which is included in Toolset 2.12. To maintain compatibility with older tools, select exactly **Type equals any of 32-bit HKLM, 64-bit HKLM, Active User**. Older tools always behave as if these types were specified and do not support detection of MSIX applications.  • (macOS) The Path value is only supported on endpoints running Software Management 10.9 or later, which is included in Toolset 2.15. To maintain compatibility with older tools, ensure that you clear the field and that the field shows **any path**.  • For more information about upgrading endpoint toolsets, see Managing Tanium Client and endpoint tool upgrade rollouts.
Registry Path	(Windows only) Check if a registry key or value exists at the specified path. For more information, see Registry and file path attribute usage on page 293 .
Registry Data	(Windows only) Check if the data of the registry value path meets criteria. If a registry key is specified, the data of the key default value is checked. The rule always evaluates false if the specified path does not exist. For more information, including an Acrobat Reader example, see Registry and file path attribute usage on page 293 . Review the following items: • Enter REG_DWORD values as decimals. • If you enter a version number as a REG_SZ string value, use the MAJOR.MINOR.PATCH format. Be sure to include the PATCH version, for example, 2.2.0. Including the PATCH version allows the full version number to be properly evaluated.

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Attribute	Usage
File Path	Check if the file path exists. For more information, see Registry and file path attribute usage on page 293 .
File Version	(Windows only) Check if the file version of the file at the specified path meets criteria. The rule always evaluates false if the specified path does not exist. For a related example, review the Acrobat Reader example in Registry and file path attribute usage on page 293 .
File Hash	Check if the file hash of the file at the specified path meets criteria. The rule always evaluates false if the specified path does not exist. For a related example, review the Acrobat Reader example in Registry and file path attribute usage on page 293 .  **CAUTION:** Determining file hashes has a high cost on system resources. For best performance results, use only MD5 rules, where possible, and only use file hash rules for file sizes less than 100 MB.
File Size	Check if the file size of the file at the specified path meets criteria. The rule always evaluates false if the specified path does not exist. For a related example, review the Acrobat Reader example in Registry and file path attribute usage on page 293 .
Folder Contents	Check if the contents (file or subfolder) in a folder meet the specified criteria. The rule always evaluates false if the specified path does not exist.  **Note:** The Folder Contents attribute is only supported on endpoints running Software Management 10.15 or later, which is included in Toolset 2.18.
Service Name	(Windows only) Check if the Windows service name meets criteria. Enter the service short name.
System Uptime	Check if the system uptime meets criteria. The rule is evaluated in milliseconds. For example, the `System Uptime is less than or equal to 1 Hour(s)` rule evaluates as false at one hour and one millisecond.
WMI Query	(Windows only) Perform a Windows Management Instrumentation (WMI) query to check if a value is returned. You can query information from WMI classes for any of the detection rules within a software package. If you use a WMI query, you cannot query against the `Win32_Product` WMI class. For more information about using WMI queries, see Microsoft Documentation: Windows Management Instrumentation and Microsoft Documentation: WQL (SQL for WMI) .

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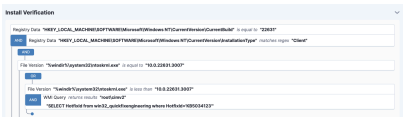
Attribute	Usage
	CAUTION: WMI queries against certain namespaces, such as `Win32_QuickFixEngineering`, have a higher cost to system resources. For best performance results, nest WMI queries after other rules to prevent unnecessary execution. Example: The following install verification detects the installation status of a Windows update based on the file version of ntoskrnl.exe. The WMI query is not evaluated unless ntoskrnl.exe is less than the minimum value that it would be after installing this update or a future superseding update. 

Attribute operators of applicability rules

Attribute operator	Description
contains	The value contains the specified string.
does not contain	The value does not contain the specified string.
starts with	The value starts with the specified string.
matches regex	The value matches the specified regular expression. Regular expression rules match if any part of the checked item matches the rule, similar to a `contains` rule. To search for a more exact match, include at least one of the `^` or `$` anchors in the value.
does not match regex	The value does not match the specified regular expression. Regular expression rules match if any part of the checked item matches the rule, similar to a `contains` rule. To search for a more exact match, include at least one of the `^` or `$` anchors in the value. Example: `Installed Application Name does not match regex ^Google Chrome$` This example is better than `Installed Application Name does not match regex Google Chrome` because it excludes Google Chromecast from the results.

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Attribute operator	Description
equals any of	The value is equal to any of the specified values.
is equal to	The value is equal to the specified value.
is not equal to	The value is not equal to the specified value.
is less than	The value is less than the specified value.
is less than or equal to	The value is less than or equal to the specified value.
is greater than	The value is greater than the specified value.
is greater than or equal to	The value is greater than or equal to the specified value.
is running	The value is running.
is not running	The value is not running.
exists	The value exists.
does not exist	The value does not exist.

(Windows) Installed Application attribute usage

The **Installed Applications** sensor and **Installed Application** rules search the subkeys of registry locations based on the selected **Type**. You can select one or multiple types.

- **32-bit HKLM**: Evaluates the results of HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Uninstall on 32-bit Windows. Evaluates the results of HKLM\SOFTWARE\Wow6432Node\

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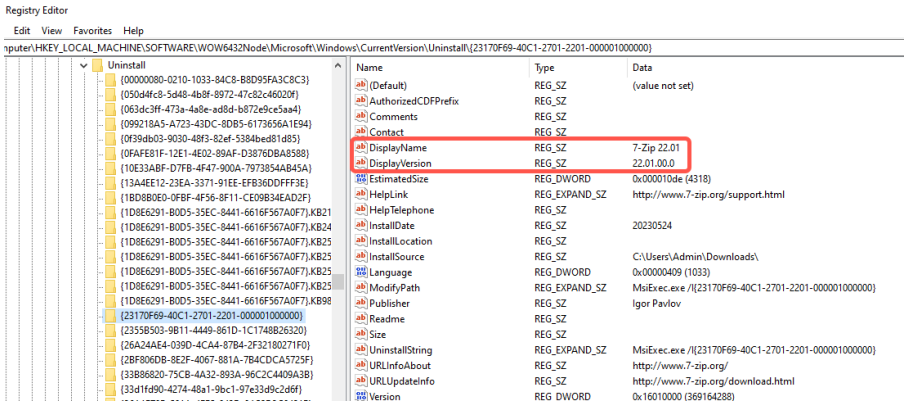
Microsoft\Windows\CurrentVersion\Uninstall on 64-bit Windows.

- **64-bit HKLM**: Evaluates the results of HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Uninstall on 64-bit Windows.

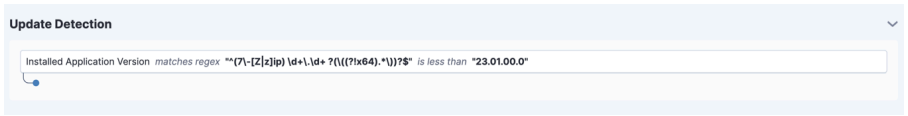
- **Active User**: Evaluates the results of the subkeys of each Uninstall key in each loaded user hive in HKEY_USERS. For example, HKU\S-1-5-21-175372122-3884674885-3512333231-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Uninstall. If a subkey has a `DisplayName` and a `DisplayVersion` value, Deploy includes the subkey in the rule evaluation.

- **MSIX/APPX**:Evaluates the results of Windows.Management.Deployment.PackageManager.FindPackage(), similar to the Get-AppxPackage cmdlet in PowerShell.

The following example shows how the `DisplayName` and `DisplayVersion` values are used in the **Igor Pavlov 7-Zip (x86)** software package rules. In this Registry Editor screenshot, notice the data for the `DisplayName` and `DisplayVersion` values.



The **Update Detection** rule specifies that any 7-Zip (x86) application version less than 23.01.00.0 should be updated. The endpoint with the Registry Editor screenshot will be updated because the `DisplayVersion` is less than 23.01.00.0.



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Note: The **Installed Applications** sensor searches for the same data but only returns results for keys that include an `UninstallString` or `SilentUninstallString` value. In rare situations, the **Deploy Installed Application** rules detect software installations that the **Installed Applications** sensor does not because Deploy returns results for keys that include a `DisplayName` or `DisplayVersion` value.

Registry and file path attribute usage

Review the following items before using registry and file paths in attributes:

- Deploy automatically encloses file and registry paths in double quotation marks, so you do not need to use quotation marks for file or path names that contain spaces.
- Use `||ACTIVEUSERREGISTRY||` instead of `HKEY_CURRENT_USER` to refer to a registry path within an active user hive. `HKEY_CURRENT_USER` key paths are in the system account hive, not the active user hive.
- Use `||ACTIVEUSERPROFILE||` instead of `%userprofile%`, `%appdata%`, or `%localappdata%` environment variables. User-specific environment variables are populated by paths for the system account, not the active user.
- Use `||PROGRAMFILES||`, `||PROGRAMFILES32BIT||`, or `||PROGRAMFILES64BIT||` instead of `%programfiles%` or `C:\Program Files` for software folders that vary based on the endpoint architecture.
- To positively match a missing registry or file path, add an `OR` group to the rule. For example, **Acrobat Reader DC (en-us)** is 32-bit software and can be identified as 32-bit by the `is64BitProduct` value. Older software versions might not have the `is64BitProduct` value, so an `OR Registry Path does not exist` is added for the absence of the value. These two rules create a true check for all software versions.



- For more information on registry and file path variables, see Variables for Windows applicability scans and command-line operations on page 102.

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Reference: Deployment statuses

A Deployment Details page includes a **Status** section that provides the deployment progress across endpoints. The following table explains the possible deployment status groups and the sub-statuses. Endpoints return deployment statuses only if they are targeted endpoints.

Deployment status descriptions

Status group	Sub-status	Description and troubleshooting
Not Applicable	Configuration not available or not targeted	The endpoint is no longer targeted by the deployment. Most commonly, this sub-status means the deployment uses targeting criteria that was changed by the deployment. For example, if you create a deployment with an Adobe Acrobat Reader Update bundle and targeting criteria of `Deploy - Software Packages matches ".Adobe Acrobat Reader.*Update Eligible."` , the deployment updates Adobe Acrobat Reader on endpoints. The update changes the response to the **Deploy - Software Packages** sensor so that this deployment no longer applies. **Best Practice:** Use deployment targeting criteria based on attributes that cannot be changed by the deployment.
Not Applicable	Stopped before the deployment started	
Not Applicable	Software package *ID* is no longer applicable after task error. Updating status.	The software package encountered the error in the sub-status but the package is no longer applicable after running. Investigate the error message and endpoint log files on page 188 for more information.
Not Applicable	• All software packages are not applicable to specified operations • Software package **Remove** operation sub-status:	The deployment will not run because the software package operation is not applicable. The sub-status provides the current software package applicability status and high-level reason. If this sub-status is unexpected on an endpoint, investigate the

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Status group	Sub-status	Description and troubleshooting
	• Software package is *applicability* instead of Installed • Software package **Update** operation sub-statuses: • Software package is Installed instead of Update Eligible • Software package is Update Ineligible (System Requirements not met) • Software package is Install Eligible instead of Update Eligible • Software package is Not Applicable (Update Detection not met) • Software package **Install** operation sub-statuses: • Software package is already Installed • Software package is Update Eligible instead of Install Eligible (Update Detection met) • Software package is Update Ineligible (Update Detection met, System Requirements not met)	software package applicability on page 113 .

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Status group	Sub-status	Description and troubleshooting
	• Software package is Not Applicable (System Requirements not met) • Software package is Not Applicable (Installation Requirements not met) • Software package is Update Ineligible (System Requirements not met) • Software package **Install or Update** operation sub-statuses: • Software package is already Installed • Software package is Update Ineligible (System Requirements not met) • Software package is Not Applicable (System Requirements not met) • Software package is Not Applicable (Update Detection and Installation Requirements not met)	
Not Applicable	Superseded by version *<version>* deployed by deployment *<id>* (*<name>*)	A deployment with a newer version of the software package is available, so this deployment was superseded. For more information, see the **Supersede Deployments** setting in Configure module settings on page 86 .

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Status group	Sub-status	Description and troubleshooting
Waiting	Download Complete Waiting	The endpoint downloaded all software package files needed for this deployment but is waiting for the deployment start time or a maintenance window to open. This sub-status is most commonly the result of selecting **Download Immediately** and a future start time in the deployment settings.
Waiting	Waiting for initial evaluation	Deploy sent the deployment to the endpoint, but Deploy has not yet evaluated it. This sub-status should not persist for more than a few minutes.
Waiting	Waiting for maintenance window. Next window is at *time*	
Waiting	Waiting for maintenance window. No upcoming maintenance windows	
Waiting	Waiting for deployment start time *x*	
Waiting	Waiting for notification	
Waiting	Waiting for reboot	
Waiting	Waiting to run process	
Waiting	Waiting for updated software package catalog	The deployment includes a software package that the endpoint does not have. This sub-status should not persist for more than five minutes.
Waiting	Waiting for an active user	The deployment includes a software package with a command that runs as active user, but there is no active user logged in. To avoid this sub-status, use an ||ACTIVEUSERPROFILE|| or ||ACTIVEUSERREGISTRY|| applicability rule, which makes the software package **Not Applicable** if there is not an active user. For more information, see Variables for Windows applicability scans and command-line operations on page 102.

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Status group	Sub-status	Description and troubleshooting
Waiting	• Waiting for notification for deployment *ID* • Waiting for deployment *ID* to finish running • Waiting for deployment *ID* to finish running task *ID*	Another deployment is running. The current deployment is ready to run but will not run until the referenced deployment has finished running.
Downloading	Software package *ID* downloading files *x%*	
Downloading	Downloading required files	Software package files are downloading, but a download status cannot be reported yet.
Running	• Software package *ID* command *name* • Software package *ID* killing process *name* • Software package *ID* waiting for process *name* to exit • Software package *ID* copying *source* to *destination* • Software package *ID* deleting *path* • Software package *ID* creating *path* • Software package *ID* renaming *source* to *destination* • Software package *ID* extracting *source* to *destination*	The command step that is running.
Complete	Success	
Complete	Skipped	A command step encountered an error and was skipped. The command step is in a software package or a software package in a bundle that is

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Status group	Sub-status	Description and troubleshooting
		set to **On Failure or Error: Continue** .
Complete	Success after re-scan	The deployment did not succeed initially, but after re-running an applicability scan, the software package is now in the targeted state. This sub-status most often happens if the software package installs software that is not fully installed until completing some additional activity, such as a security agent that must connect to a management server before it is fully installed. This sub-status might also indicate that something other than Deploy changed the state of this software shortly after this initial deployment did not succeed.
Complete	Success after step error *error details*	One of the software package commands received an error but the targeted software package applicability state is still achieved. This sub-status might indicate the exit code seen in the error details can be safely ignored or that the software package applicability rules are not fully detecting the state of the software.
Failed	CommandError: Software package *<id>* command *<command-name>* exited with code: *<exit code>*	The command returned an exit code other than the Success Codes that are defined in the command. For more information, see CommandError: Software package <id> command <command-name> exited with code: <exit-code> on page 202 .
Failed	Software Package *ID* at edit_id *ID* is no longer present in the catalog	The specific revision of a software package was removed after the deployment started running. This sub-status can happen temporarily when a software package is edited during an active deployment. If it persists for more than 24 hours or appears on a new deployment of an unedited software package, this most likely indicates an issue. Gather endpoint logs on page 188 and contact Tanium Support on page 218 .
Failed	Software Package *name* (id: *ID*) applicability after *operation* is *applicability*	The deployment ran but did not reach the targeted applicability state (for example, **Installed** for an **Install or Update** deployment). Instead, the deployment resulted in another applicability state (for example, **Not Applicable** for an **Install or Update** deployment).
Failed	Software package is *applicability*	

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Status group	Sub-status	Description and troubleshooting
	after *operation* . Task error *error details*	This sub-status most often indicates a misconfiguration with the software package applicability rules. Review the sub-process log on page 188 and the software package applicability on page 113 .
Failed	Software package is Not Applicable after installorUpdate. Task error Scan error: WMI query error for query ' *<defined_query>* '.	An error occurred when evaluating the WMI query in a software package applicability rule. For more information, see Deployment fails with a WMI query error on page 208 .
Failed	Deployment ended before completing	The deployment stopped or reached the configured end time before it could complete. This sub-status might happen for one of the following reasons: • The deployment window was too short to download needed package files. • There was no active maintenance window during the deployment window. • The duration of notification period was too long and the end user did not accept the notification in time. • There was a persistent error and the deployment ended during a retry.
Failed	Failed to import configuration	The deployment or software package configuration could not be imported. To investigate this rare status, verify security exclusions for Deploy and Endpoint Configuration. If this status persists or is repeatable, collect a full Endpoint Must Gather and contact Tanium Support on page 218 .
Failed	Software package *ID* applicability reverted to *applicability* after *previous_deployment_status* deployment status and *attempt_count* attempts were made within *retry_reset_hours* hours. Will	The deployment ran and initially succeeded but a software package applicability scan later detected the deployment needed to run again. If this happens enough to exceed the configured deployment **Retry Count** during the period of the deployment **Reset Frequency** , Deploy stops re-running the deployment and sets the deployment to this status. For more information, see Configure module settings on

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Status group	Sub-status	Description and troubleshooting
	not retry for *retry_reset_hours* hours.	page 86 . This sub-status might indicate an external system is undoing changes made by Deploy or that another deployment is undoing it. For example, if this is an **Install** deployment, a concurrent deployment that uninstalls this software might cause this problem.

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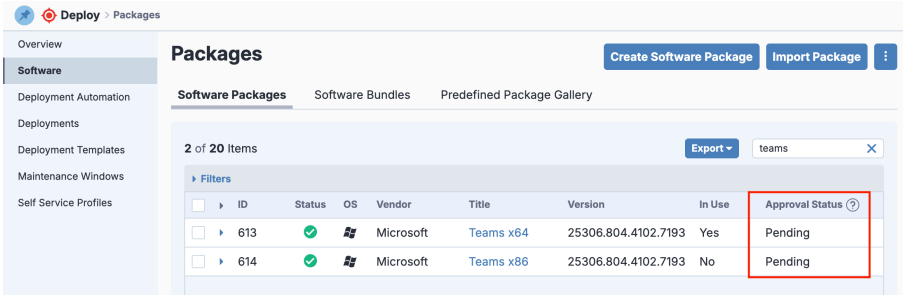
Reference: Approval status

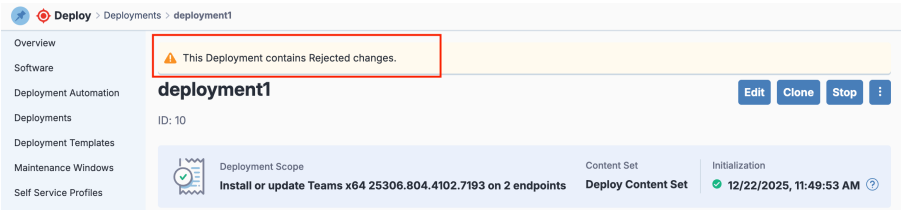
If you enabled configuration approvals, configuration changes for the following Deploy items need to be approved before the changes are deployed:

- Software packages
- Software bundles
- Maintenance windows
- Self Service profiles
- Deployments

On List pages, you can see an Approval status column that identifies whether the configuration change was approved.



On Details pages, you might see a warning banner stating that the particular configuration is pending, was rejected, or was rejected and dismissed.



Important: Carefully review rejected configurations. If you make more changes, ensure that you do not include a change that was previously rejected and should not be re-sent for approval.

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The following table explains the different statuses:

Approval status descriptions

Approval status	Description
Approved	Changes were approved and the configurations are ready for use.
Approved and Dismissed	Changes were approved, and the configuration item was removed from the Approvals page in Endpoint Configuration.
Pending	Changes are waiting for approval before they take effect. The last approved configuration is used.
Rejected	Changes were rejected. The last approved configuration is used.
Rejected and Dismissed	Changes were rejected, and the configuration item was removed from the Approvals page in Endpoint Configuration.

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